

AMENDMENT 225

by Toine Manders, on behalf of the ALDE Group

Report**A6-0409/2005****Evelyne Gebhardt**

Services in the internal market

Proposal for a directive (COM(2004)0002 – C5-0069/2004 – 2004/0001(COD))

Text proposed by the Commission

Amendment by Parliament

 Amendment 225
 Article 31, paragraph 5

5. Member States and the Commission shall encourage the development of voluntary European standards with the aim of facilitating compatibility between services supplied by providers in different Member States, information to the recipient **and** the quality of service provision.

5. Member States and the Commission shall encourage the development of voluntary European standards with the aim of facilitating compatibility between services supplied by providers in different Member States **and** information to the recipient **about** the quality of service provision.

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Justification

Most services are no commodities but custom made provisions tailored to the individual wishes and demands of the recipient. European standards for the quality of service provision do not take into account the widely varying cultural and social patterns underlying consumer behaviour that exist in the European Union and even within Member States. A European standard for the quality of services is therefore neither necessary nor desirable to guarantee the quality of services provided. Moreover, if there is a need for European standards, then this should be initiated and developed by the market rather than by governments.