Question for written answer E-010088/2014 to the Commission Rule 130 Siôn Simon (S&D)

Subject: Car hire companies - hidden fees

Some car hire companies in certain Member States are not open and transparent about their costs, thereby forcing customers to pay hidden charges. Such hidden, mandatory charges are illegal under the Unfair Commercial Practices Directive.

1. What plans does the Commission have to better enforce the directive across all the Member States so that consumer protection is maximised?

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