

**Question for written answer E-010170/2014/rev.1
to the Commission**
Rule 130
Siôn Simon (S&D)

Subject: Average response time to formal complaints received

What is the average response time to formal complaints lodged with the Commission?

What targets does the Commission have for responding to formal complaints?

When does the Commission plan to respond to the complaint lodged by the British Trade Union Congress with the Commission in September 2013 on the Temporary Agency Workers Directive?