

Question for written answer E-000595/2015
to the Commission
Rule 130
Siôn Simon (S&D)

Subject: Unfair Commercial Practices Directive in the car rental industry

1. Does the Commission agree that the unethical practice of some car rental companies imposing hidden charges on their customers upon collection or return of a vehicle is in breach of the Unfair Commercial Practices Directive (2005/29/EC)?
2. What information or guidance has the Commission provided to the car rental sector in Member States to remind them of their obligations under the directive?
3. What action will the Commission be taking against Member States which still fail to meet their obligations under the Unfair Commercial Practices Directive, with specific reference to the car rental sector?