Question for written answer E-001434/2015 to the Commission Rule 130 Emma McClarkin (ECR)

Subject: Mandatory fuel charges

What steps is the Commission taking to end the practice of mandatory fuel charging in the European car rental sector, whereby customers are required to pay for a full tank of fuel on collection of a rental vehicle despite this charge not being made clear at the time of booking?

Will the Commission set out what rights and protections are available to EU citizens who are forced to pay a mandatory fuel charge for a rental vehicle in another Member State?

What action will the Commission be taking to ensure that the requirements of the Unfair Commercial Practices Directive (2005/29/EC)¹ that relate to the car rental sector are enforced in all Member States?

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¹ OJ L 149, 11.6.2005, p. 22–39.