

**Question for written answer E-003964/2015
to the Commission**

Rule 130

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Subject: Operation of Europe Direct

The European Union provides a service, Europe Direct, to respond directly to citizens' questions on matters concerning the EU or where they can obtain information and advice on any issue, their rights and other services.

What is the Commission's evaluation of how this service has been operating?

How many questions were asked in 2014? How has the service developed over the past few years?

How many questions were received from Spanish citizens in 2014? What were the main topics of interest?