

**Question for written answer E-003972/2015
to the Commission**

Rule 130

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Subject: Application of the Directive on alternative dispute resolution for consumer disputes

The European Directive on alternative dispute resolution (ADR) for consumer disputes was adopted in 2013. It offers consumers and traders a new means of resolving any problems that may arise in their relations. The provisions of the Directive are uniform Europe-wide.

The Member States have until mid-2015 to make the necessary arrangements to implement the innovations contained in this Directive.

What is the current status of Member States' compliance with this Directive?

How is the Commission helping Member States in this process, to guarantee that the competent bodies and authorities are set up to implement ADR in consumer cases?