

**Question for written answer E-004260/2015
to the Commission**

Rule 130

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Subject: Internet and mobile prices

Numerous European citizens have raised concerns with us about the level, sometimes very high, of prices for accessing Internet and mobile contracts on the national markets of some Member States (for example, Germany, Spain, Belgium and Italy). The Commission has paved the way for reduced prices, but only for roaming. What has particularly caught our attention is seeing the differences in price levels: in some neighbouring countries, with equivalent national markets, prices are sometimes twice as high. These prices are sometimes becoming prohibitive for some households. Some consumers are even deciding to take out a contract in the neighbouring country to use the network in their country of residence.

1. Is the Commission already aware of this?
2. How can the Commission explain it, for example fixed costs for operators or competition level?
3. To what extent can the Commission take action so that citizens of these countries will have access to less costly Internet access and mobile contracts?