

**Question for written answer E-006915/2015  
to the Commission**  
Rule 130  
**Franz Obermayr (NI)**

Subject: Rules relating to package holidays

Tourism businesses in Austria have a fundamental interest in continuing to offer clients supplementary services. Guests have come to expect and appreciate the opportunity to personalise their travel with these add-on services. If the proposed directive goes ahead, every tourism business offering supplementary services would be classed as a travel agency. This would completely destroy certain service arrangements in the Austrian hotel trade which have been built up over many years. The Austrian hotel trade is renowned for the comprehensive service offered to guests but businesses would have to stop providing this because they would otherwise have to meet the same conditions as big international tour operators.

1. Is the Commission aware of this situation?
2. How will consumer protection for people booking package holidays be enhanced? Have proposals already been put forward?
3. The proposed changes will result in even more red tape for SMEs. How will they be supported in the future?