

**Question for written answer E-012561/2015  
to the Commission**

Rule 130

**Sander Loones (ECR) and Anneleen Van Bossuyt (ECR)**

Subject: Implementation of Article 9 of Regulation (EU) No 260/2012

In Lord Hill's answer on behalf of the Commission to Question E-006393/2015, he states that people with a second home in a different Member State have the right to pay their electricity, water, internet and tax bills from their 'home' bank account via SEPA direct debit (SDD) or SEPA credit transfer (SCT) as long as this payment method is offered by the service provider or tax authority and its bank accepts SEPA payments. Lord Hill, the Commissioner for Financial Services, also acknowledges that the Commission has received complaints from EU citizens throughout Europe who have been denied this right. He gives assurances that if problems in this area persist, the Commission will seek to resolve the issue by raising it with the individual Member States concerned.

1. How many complaints from EU citizens did the Commission receive in 2014? Which Member States did those complaints concern?
2. Has the Commission raised the issue with individual Member States yet? If so, which Member States have been contacted? If not, why not?
3. By when does the Commission expect to have remedied the situation so that all EU citizens are able to make electronic payments throughout Europe from one bank account?