

**Question for written answer E-012644/2015/rev.1
to the Commission**
Rule 130
Richard Sulík (ECR)

Subject: Rooting phones and warranties

The general terms and conditions of some retailers and manufacturers indicate that adjusting the access rights (known as 'rooting') of a device leads to the automatic voiding of the warranty, even without the retailer or manufacturer having to prove that the device was damaged as a result of the rooting.

Does the Commission believe that Directive 1999/44/EC is sufficient to protect consumers in such situations?

Can the Commission see legal issues connected with the sale of rooted phones?