

**Question for written answer E-012840/2015  
to the Commission**  
Rule 130  
**Doru-Claudian Frunzulică (S&D)**

Subject: Full implementation of Directive 2011/24/EU

The Commission report on the operation of Directive 2011/24/EU on the application of patients' rights in cross-border healthcare states that implementation of the directive is almost complete. However, the study points out that the way in which the Member States have transposed the directive is hampering the correct application of its provisions. Particular problems were identified in relation to the adoption and application of reimbursement arrangements, owing to the way in which Member States have transposed the directive into national law. Moreover, the number of citizens who are aware of their general rights to reimbursement is extremely low. Even where citizens are aware of their rights, there are a number of Member States where it is difficult for patients to find out more about how to use these rights in practice. What will the Commission do to make the directive more effective by supporting the correct implementation of its provisions, particularly in relation to the issue of reimbursement?

What will be done to encourage Member States to provide corresponding information for their citizens?