

**Question for written answer E-000191/2016**  
**to the Commission**  
Rule 130  
**Edward Czesak (ECR)**

Subject: Raising public awareness as regards the 112 emergency number

The 112 emergency number was introduced in 1991. It is a service intended for all European citizens, regardless of where they are in Europe. After 25 years, there are still a number of problems that suggest that the initiative has not reached its full potential and that the Member States have not done enough to implement Directive 136/2009/EC.

Looking at the annual reports, it is clear that the situation is unsatisfactory. According to Eurobarometer, only 27% of Europeans are aware that the service exists. There are also problems when it comes to the accuracy with which calls can be located and as regards adapting the service for use by people with disabilities.

Given that the 112 European emergency number can save lives, and having read through the relevant documentation, I should like to put the following questions:

1. Has the Commission carried out checks on the implementation of the directive on making the 112 number operational in all the Member States? In which Member States has the directive been only partially or incorrectly implemented?
2. Is the Commission intending to draw up a report on the implementation of the directive concerned, setting out best practices used by Member States? If so, when will it be published?