

**Question for written answer E-000805/2016**  
**to the Commission**  
Rule 130  
**Philippe Juvin (PPE)**

Subject: Smartphone app for the 112 single European number

The 112 emergency number can be dialled free of charge in all Member States. The Commission has run a number of campaigns to promote the use of this number. However, Neelie Kroes, the former Commissioner with responsibility for the digital society, bemoaned the fact that 49% of Europeans are not familiar with the 112 number. Consequently, she suggested that a smartphone app be developed for the 112 number which could be downloaded from the App Store and preinstalled on phones.

1. What progress has been made with the development of this app?
2. When will it be available in all the Member States?