Question for written answer E-002011/2016 to the Commission Rule 130 Julie Girling (ECR)

Subject: Disadvantages for airline customers

Considering the Commission's commitment to high levels of consumer rights and the principle of nondiscrimination, how does it respond to the following?

- 1. Is the Commission aware that tall airline passengers now have to pay a premium for seats with extra legroom which they need for a safe and comfortable journey?
- 2. Previously airline passengers who required extra legroom only had to request it, whereas this must now be purchased and is not always available for those who require it. Does the Commission recognise this as discriminatory?
- 3. What action does the Commission intend to take regarding this matter?