

**Question for written answer E-004807/2016
to the Commission**
Rule 130
Olga Sehnalová (S&D)

Subject: Price transparency for digital platforms

In Europe certain services operate using digital platforms to connect drivers with customers. Some platforms use a system of accounting for each minute of driving as well as dynamic pricing that varies according to user demand. The customer is also warned that the fare may change depending on such factors as the traffic, the weather, etc., but he has no overview of the cost of additional fees. This can result in customers having to pay much more for a service than the estimated price.

Has the Commission taken due note of the initiatives by consumers and consumers' organisations regarding price transparency for digital platforms?