

**Question for written answer E-007814/2016  
to the Commission**  
Rule 130  
**Filiz Hyusmenova (ALDE)**

Subject: Consumer Markets Scoreboard 2016

Based on the latest publication of the Consumer Markets Scoreboards 2016, it appears that there are clear differences between sectors in terms of their performance. Financial services, for example, shows the most progress, but remains the lowest performing sector. Looking at these results, what particular steps is the Commission planning to take in order to improve low performing markets?

In addition, markets perform better when consumers feel more confident. In this respect, can the Commission assess the direct effect of EU legislation on improving consumers' trust recently?