Question for written answer E-001971/2017 to the Commission Rule 130 José Blanco López (S&D)

Subject: Online platforms and consumers

On 9 November, the Commission sent a letter regarding the common position adopted by the European consumer authorities concerning the commercial and contractual practices of digital media platform operators and the need to ensure the proper implementation of consumer protection rules. According to that letter, a study had revealed the existence of a number of different situations that might be contrary to current European regulatory framework provisions.

The platforms concerned by the measures to remedy the situation were given of two months to respond. In view of this, could the Commission now indicate what answer it received, the measures taken to comply with its instructions and its own intentions in this respect?

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