

**Question for written answer E-003106/2017
to the Commission**
Rule 130
Enrico Gasbarra (S&D)

Subject: Online travel market

In a recent report the Commission highlighted major abnormalities in the online travel market.

Misleading promotions, unclear prices or a lack of important information enabling people to appropriately compare prices and offers, which could adversely affect consumer spending and trust.

Can the Commission therefore answer the following questions:

What action does it intend to take to ensure that the rights and security of those who use specialist websites to purchase their holidays are reliable and more effectively monitored, so that consumers do not risk any unpleasant surprises?

What measures will it take to strengthen the various forms of financial or legal penalties, in its future reviews of consumer legislation, in cases of irregularity in tourism-related e-commerce?