

**Question for written answer E-004784/2017  
to the Commission**

Rule 130

**Ivan Jakovčić (ALDE) and Jozo Radoš (ALDE)**

Subject: Consumer protection with regard to hotel service standards

The issue of the quality and rating of hotel accommodation is once again under discussion in Croatia. I have already submitted a question (E-004703/2015) on this issue, since tourism, and the hotel sector in particular, play an important role in the Member States' economies. Hotels and other types of accommodation are regulated differently in individual Member States in terms of minimum technical requirements. Furthermore, the star-based rating system can provide consumers with inaccurate and misleading information as regards the quality and standards on offer.

Although Article 195 of the TFEU explicitly rules out the harmonisation of rules on tourism in the Member States, could the Commission adopt measures to allow issues relating to the rating and categorisation of accommodation to be considered as matters of consumer protection on the single market for goods and services?