

**Question for written answer E-006452/2017/rev.1  
to the Commission**

Rule 130

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Subject: Air passenger rights

On 5 February 2014, the European Parliament adopted at first reading its decision on the regulation concerning the application of air passenger rights. The 2004 regulation currently guarantees the uniformity of rules on compensation and assistance to passengers in the event of denied boarding, flight cancellations or lengthy flight delays. The new provisions, however, aim to enhance and build on these rights. Clarifying the rules would serve to reduce the number of passengers who complain that they are not dealt with properly when seeking a refund or if their flight is rerouted or cancelled.

If passengers are, for whatever reason, unable to board their outward flight, the new regulation would ensure that the return portion of their ticket would remain valid. In the event of a flight time being changed, passengers would be entitled to the same compensation as they would in the event of a delay or a cancellation. Airlines would also be forced to respond to passengers' questions and complaints within a specific time frame.

The regulation was discussed in the Council on 5 June 2014, but no decision has since been taken on it.

In this connection, what means does the Commission have at its disposal to restart the discussions, which are currently blocked, on this proposal for a regulation?