

**Question for written answer E-000003/2018
to the Commission**
Rule 130
Anneleen Van Bossuyt (ECR)

Subject: Hidden airline costs

Transparency is one of the pillars of our internal market. However, when it comes to airlines and online sales and comparison websites, this is not always straightforward.

The difference between advertised fares and the actual fares remains a problem. When consumers are looking for the cheapest fare, they have a choice between different airlines that compete with each other on the same route, and we think that is good.

However, this changes when customers are charged extra fees for tickets, without prior warning, such as extra charges for credit card payments.

1. Does the Commission have an overview of the current state of affairs and the implementation of Directive 2006/114/EC concerning misleading advertising?
2. Does the Commission receive complaints from consumers about misleading price lists by airlines?
3. Does the Commission intend to take action to establish fare transparency within the airline industry?