ENE-005623/2018Answer given by Ms Jourováon behalf of the European Commission(9.1.2019)

Citizens in the EU may seek redress at national level through the competent authorities when they believe that their rights have been infringed. National courts are competent to uphold actions by individuals seeking protection against national measures that are incompatible with EU law or financial compensation for the damage caused by such measures. National courts are the common courts for upholding EU law in the light of the jurisprudence of the European Court of Justice and contribute effectively to enforcing it in individual cases.

At EU level, a citizen may file a complaint with the Commission about any measure (law, regulation or administrative action), absence of measure or practice by an EU Member State that they consider incompatible with EU law.

A citizen may also consider contacting SOLVIT[[1]](#footnote-1), an EU network of national administrations that resolves cross-border problems related to the EU’s single market. The network enables EU Member States and also Norway, Iceland and Liechtenstein to work together — without recourse to legal proceedings and free of charge — and offer real solutions to problems caused by breaches of EU law by public authorities.

The Commission has not received complaints about Member States' authorities refusing to implement the Court's ruling in the case C-673/ *Coman*.

In case a breach of EU law occurs, the Commission recalls that in its role as guardian of the Treaties, it may take the necessary action, including where appropriate infringement procedures.

1. www.solvit.eu [↑](#footnote-ref-1)