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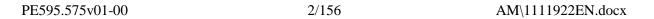
AMENDMENTS 231 - 555

Draft opinion Ádám Kósa (PE594.023v01-00)

Approximation of the laws, regulations and administrative provisions of the Member States as regards the accessibility requirements for products and services

Proposal for a directive (COM(2015)0615 – C8-0387/2015 – 2015/0278(COD))

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Amendment 231 Notis Marias

Proposal for a directive Citation 3 a (new)

Text proposed by the Commission

Amendment

Having regard to Protocol (No 1) of the Treaty on the Functioning of the European Union on the role of national parliaments in the European Union,

Or. el

Amendment 232 Laura Agea, Tiziana Beghin

Proposal for a directive Citation 1 a (new)

Text proposed by the Commission

Amendment

Having regard to the Charter of Fundamental Rights of the European Union and in particular Articles 21 and 26 thereof,

Or. it

Amendment 233 Notis Marias

Proposal for a directive Citation 2 a (new)

Text proposed by the Commission

Amendment

Having regard to Protocol (No 2) of the Treaty on the Functioning of the European Union (TFEU) on the application of the principles of subsidiarity and proportionality,

Amendment 234 Dieter-Lebrecht Koch

Proposal for a directive Recital 2

Text proposed by the Commission

(2) The demand for accessible products and services is high and the number of citizens with disabilities *and/or functional limitations* will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and facilitates independent living.

Amendment

(2) The demand for accessible products and services is high and the number of citizens, *including people* with disabilities, will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and facilitates independent living.

Or. de

Amendment 235 Vilija Blinkevičiūtė

Proposal for a directive Recital 2

Text proposed by the Commission

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and *facilitates* independent living.

Amendment

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and *is a prerequisite for* independent living.

Or. en

Amendment 236 Marian Harkin

Proposal for a directive Recital 2

Text proposed by the Commission

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and *facilitates* independent living.

Amendment

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and *are essential for* independent living.

Or. en

Amendment 237 Notis Marias

Proposal for a directive Recital 2

Text proposed by the Commission

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and facilitates independent living.

Amendment

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible *provides for the needs of consumers*, allows for a more inclusive society and facilitates independent living.

Or. el

Amendment 238 Tatjana Ždanoka

Text proposed by the Commission

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and facilitates independent living.

Amendment

(2) The demand for accessible products and services is high and the number of citizens with disabilities and/or functional limitations will increase significantly with the ageing of the European Union's population. An environment where products and services are more accessible allows for a more inclusive society and facilitates independent living with disabilities as well as permanent, temporary or situational impairments.

Or. en

Amendment 239 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Recital 3

Text proposed by the Commission

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for persons with functional limitations including persons with disabilities create barriers to the free movement of such products and services and distort effective competition in the internal market.

Economic operators, in particular small and medium-sized enterprises (SMEs), are particularly affected by those barriers.

Amendment

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for persons with functional limitations including persons with disabilities create barriers to the free movement of such products and services and distort effective competition in the internal market.

Or. de

Amendment 240 Dieter-Lebrecht Koch

Text proposed by the Commission

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for *persons with functional limitations* including persons with disabilities create barriers to the free movement of such products and services and distort effective competition in the internal market. Economic operators, in particular small and medium-sized enterprises (SMEs), are particularly affected by those barriers.

Amendment

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for *consumers*, including persons with disabilities, create barriers to the free movement of such products and services and distort effective competition in the internal market. Economic operators, in particular small and medium-sized enterprises (SMEs), are particularly affected by those barriers.

Or. de

Amendment 241 Tatjana Ždanoka

Proposal for a directive Recital 3

Text proposed by the Commission

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for persons with functional limitations *including* persons with disabilities create barriers to the free movement of such products and services and distort effective competition in the internal market. Economic operators, in particular small and medium-sized enterprises (SMEs), are particularly affected by those barriers.

Amendment

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for persons with functional limitations *and* persons with disabilities create barriers to the free movement of such products and services and distort effective competition in the internal market. Economic operators, in particular small and medium-sized enterprises (SMEs), are particularly affected by those barriers.

Or. en

Amendment 242 Notis Marias

Text proposed by the Commission

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for persons with functional limitations including persons with disabilities create barriers to the free movement of such products and services and distort effective competition in the internal market. Economic operators, in particular small and medium-sized enterprises (SMEs), are particularly *affected* by those barriers.

Amendment

(3) The disparities between the laws and administrative measures adopted by the Member States in relation to accessibility of products and services for persons with functional limitations including persons with disabilities create barriers to the free movement of such products and services and distort effective competition in the internal market. Economic operators, in particular small and medium-sized enterprises (SMEs), are particularly *hard hit* by those barriers.

Or. el

Amendment 243 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Recital 4

Text proposed by the Commission

Due to the differences in national accessibility requirements, individual professionals, SMEs and microenterprises in particular are discouraged from entering into business ventures outside their own domestic markets. The national, or even regional or local, accessibility requirements that Member States have put in place currently differ as regards both coverage and level of detail. Those differences negatively affect competitiveness and growth, due to the additional costs incurred in the development and marketing of accessible products and services for each national market.

Amendment

(4) The differences in national accessibility requirements *may* negatively affect competitiveness and growth, due to the additional costs incurred in the development and marketing of accessible products and services for each national market.

Or. de

Amendment 244 Laura Agea, Tiziana Beghin

Proposal for a directive Recital 4

Text proposed by the Commission

(4) Due to the differences in national accessibility requirements, individual professionals, SMEs and micro-enterprises in particular are discouraged from entering into business ventures outside their own domestic markets. The national, or even regional or local, accessibility requirements that Member States have put in place currently differ as regards both coverage and level of detail. Those differences negatively affect competitiveness and growth, due to the additional costs incurred in the development and marketing of accessible products and services for each national market.

Amendment

Due to the differences in national (4) accessibility requirements, individual professionals, SMEs and micro-enterprises in particular are discouraged from entering into business ventures outside their own domestic markets. The national, or even regional or local, accessibility requirements that Member States have put in place currently differ as regards both coverage and level of detail. Those differences negatively affect competitiveness and economic development, due to the additional costs incurred in the development and marketing of accessible products and services for each national market.

Or. it

Amendment 245 Notis Marias

Proposal for a directive Recital 4

Text proposed by the Commission

(4) Due to the differences in national accessibility requirements, individual professionals, SMEs and micro-enterprises in particular are discouraged from entering into business ventures outside their own domestic markets. The national, or even regional or local, accessibility requirements that Member States have put in place currently differ as regards both coverage and level of detail. Those differences

Amendment

(4) Due to the differences in national accessibility requirements, individual professionals, SMEs and micro-enterprises in particular are discouraged from entering into business ventures outside their own domestic markets. The national, or even regional or local, accessibility requirements that Member States have put in place currently differ as regards both coverage and level of detail. Those differences

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negatively affect competitiveness and growth, due to the additional costs incurred in the development and marketing of accessible products and services for each national market. negatively affect competitiveness and growth, due to the additional costs incurred in the development and marketing of accessible products and services for each national market. National authorities, manufacturers and services providers face uncertainties concerning accessibility requirements for potential cross-border services, and policy framework provisions regarding accessibility.

Or. el

Amendment 246 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Recital 6

Text proposed by the Commission

(6) The approximation of national measures at Union level *is* therefore *necessary for the proper* functioning of the internal market in order to *put an end to* fragmentation in the market of accessible products and services, to create economies of scale, to facilitate cross-border trade and mobility, as well as to help economic operators to concentrate resources on innovation instead of using those resources for complying with fragmented legal requirements across the Union.

Amendment

(6) The approximation of national measures at Union level therefore *promotes better* functioning of the internal market in order to *reduce* fragmentation in the market of accessible products and services, to create economies of scale, to facilitate cross-border trade and mobility, as well as to help economic operators to concentrate resources on innovation instead of using those resources for complying with fragmented legal requirements across the Union.

Or. de

Amendment 247 Marian Harkin

Proposal for a directive Recital 6

Text proposed by the Commission

(6) The approximation of national

Amendment

(6) The approximation of national

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measures at Union level is therefore necessary for the proper functioning of the internal market in order to put an end to fragmentation in the market of accessible products and services, to create economies of scale, to facilitate cross-border trade and mobility, as well as to help economic operators to concentrate resources on innovation instead of using those resources for complying with fragmented legal requirements across the Union.

measures at Union level is therefore necessary for the proper functioning of the internal market in order to put an end to fragmentation in the market of accessible products and services, to create economies of scale, to facilitate cross-border trade, free movement of goods and services and the free movement and mobility of persons, including persons with disabilities as well as to help economic operators to concentrate resources on innovation instead of using those resources for complying with fragmented legal requirements across the Union.

Or. en

Amendment 248 Notis Marias

Proposal for a directive Recital 6

Text proposed by the Commission

(6) The approximation of national measures at Union level is therefore necessary for the proper functioning of the internal market in order to put an end to fragmentation in the market of accessible products and services, to create economies of scale, to facilitate cross-border trade and mobility, as well as to help economic operators to concentrate resources on innovation instead of using those resources for complying with fragmented legal requirements across the Union.

Amendment

(6) The approximation of national measures at Union level is therefore necessary for the proper functioning of the internal market in order to put an end to fragmentation in the market of accessible products and services, to create economies of scale, to facilitate cross-border trade and mobility *and reduce and prevent cross-border barriers*, as well as to help economic operators to concentrate resources on innovation instead of using those resources for complying with fragmented legal requirements across the Union.

Or. el

Amendment 249 Vilija Blinkevičiūtė

Text proposed by the Commission

(9) This Directive respects the fundamental rights and observes the principles recognised in particular by the Charter of Fundamental Rights of the European Union. In particular, this Directive seeks to ensure full respect for the rights of persons with disabilities to benefit from measures designed to ensure their independence, social and occupational integration and participation in the life of the community and to promote the application of *Article* 26 of the Charter of Fundamental Rights of the European Union.

Amendment

(9) This Directive respects the fundamental rights and observes the principles recognised in particular by the Charter of Fundamental Rights of the European Union. In particular, this Directive seeks to ensure full respect for the rights of persons with disabilities *and older persons* to benefit from measures designed to ensure their independence, social and occupational integration and participation in the life of the community and to promote the application of *Articles* 25 and 26 of the Charter of Fundamental Rights of the European Union.

Or. en

Amendment 250 Tatjana Ždanoka

Proposal for a directive Recital 9

Text proposed by the Commission

(9) This Directive respects the fundamental rights and observes the principles recognised in particular by the Charter of Fundamental Rights of the European Union. In particular, this Directive seeks to ensure full respect for the rights of persons with disabilities to benefit from measures designed to ensure their independence, social and occupational integration and participation in the life of the community and to promote the application of *Article* 26 of the Charter of Fundamental Rights of the European Union.

Amendment

(9) This Directive respects the fundamental rights and observes the principles recognised in particular by the Charter of Fundamental Rights of the European Union. In particular, this Directive seeks to ensure full respect for the rights of persons with disabilities *and older persons* to benefit from measures designed to ensure their independence, social and occupational integration and participation in the life of the community and to promote the application of *Articles* 25 and 26 of the Charter of Fundamental Rights of the European Union.

Or. en

Amendment 251 Notis Marias

Proposal for a directive Recital 10

Text proposed by the Commission

The overall aim of the 'Digital Single Market Strategy', is to deliver sustainable economic and social benefits from a connected digital single market. Union consumers still do not enjoy the full benefits of prices and choice that the single market can offer, because cross-border online transactions are still very limited. Fragmentation also limits demand for cross-border e-commerce transactions. There is also a need for concerted action to make sure that new electronic content is also fully available to persons with disabilities. It is therefore necessary to harmonise accessibility requirements across the digital single market and to ensure that all Union citizens regardless of their abilities can enjoy its benefits.

Amendment

(10)The overall aim of the 'Digital Single Market Strategy', is to deliver sustainable economic and social benefits from a connected digital single market, facilitating trade and promoting employment within the Union. Union consumers still do not enjoy the full benefits of prices and choice that the single market can offer, because cross-border online transactions are still very limited. Fragmentation also limits demand for cross-border e-commerce transactions. There is also a need for concerted action to make sure that new electronic content is also fully available to persons with disabilities. It is therefore necessary to harmonise accessibility requirements across the digital single market and to ensure that all Union citizens regardless of their abilities can enjoy its benefits.

Or. el

Amendment 252 Notis Marias

Proposal for a directive Recital 12

Text proposed by the Commission

(12) In its Article 9, the Convention requires its parties to the Convention to take appropriate measures to ensure that persons with disabilities have access to the physical environment, to transportation, to information and communications,

Amendment

(12) In its Article 9, the Convention requires its parties to the Convention to take appropriate measures to ensure that persons with disabilities have *the same* access *as others* to the physical environment, to transportation, to

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including information and communications technologies and systems, and to other facilities and services open or provided to the public, both in urban and in rural areas, on an equal basis with others. The United Nations Committee on the Rights of Persons with Disabilities has indicated the need to create a legislative framework with concrete, enforceable and time-bound benchmarks for monitoring the gradual implementation of accessibility.

information and communications, including information and communications technologies and systems, and to other facilities and services open or provided to the public, both in urban and in rural areas, on an equal basis with others. The United Nations Committee on the Rights of Persons with Disabilities has indicated the need to create a legislative framework with concrete, enforceable and time-bound benchmarks for monitoring the gradual implementation of accessibility.

Or. el

Amendment 253 Marian Harkin

Proposal for a directive Recital 13

Text proposed by the Commission

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products *and* services which without Union action would further increase disparities between national provisions.

Amendment

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products, services and the built environment related to the provision of services which without Union action would further increase disparities between national provisions.

Or. en

Amendment 254 Tatjana Ždanoka

Proposal for a directive Recital 13

Text proposed by the Commission

(13) The entry into force of the Convention in the Member States' legal

Amendment

(13) The entry into force of the Convention in the Member States' legal

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orders entails the need to adopt additional national provisions on accessibility of products and services which without Union action would further increase disparities between national provisions. orders entails the need to adopt additional national provisions on accessibility of products, *services and the built environment related to the provision of goods* and services, which without Union action would further increase disparities between national provisions.

Or. en

Amendment 255 Helga Stevens

Proposal for a directive Recital 13

Text proposed by the Commission

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products and services which without Union action would further increase disparities between national provisions.

Amendment

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products and services and the built environment related to the provision of goods and services which without Union action would further increase disparities between national provisions.

Or. en

Amendment 256 Vilija Blinkevičiūtė

Proposal for a directive Recital 13

Text proposed by the Commission

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products and services which without Union action would further increase disparities between national provisions.

Amendment

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products and services and the built environment related to the provision of goods and services which without Union

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action would further increase disparities between national provisions.

Or. en

Amendment 257 Marek Plura

Proposal for a directive Recital 13

Text proposed by the Commission

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products and services which without Union action would further increase disparities between national provisions.

Amendment

(13) The entry into force of the Convention in the Member States' legal orders entails the need to adopt additional national provisions on accessibility of products and services and build environment related to the provision of goods and services which without Union action would further increase disparities between national provisions.

Or. en

Amendment 258 Notis Marias

Proposal for a directive Recital 15

Text proposed by the Commission

(15) The European Disability Strategy 2010-2020 – A Renewed Commitment to a Barrier-Free Europe³³ – in line with the Convention, establishes accessibility as one of the eight areas of action, and aims at ensuring accessibility of products and services.

Amendment

(15) The European Disability Strategy 2010-2020 – A Renewed Commitment to a Barrier-Free Europe – in line with the Convention, establishes accessibility as one of the eight areas of action, which is a basic precondition for participation in society and aims at ensuring accessibility of products and services.

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³³ COM(2010) 636.

³³ COM(2010)636.

Amendment 259 Dieter-Lebrecht Koch

Proposal for a directive Recital 16

Text proposed by the Commission

(16) Products and services falling within the scope of this Directive are the result of a screening exercise, carried out during the preparation of the Impact Assessment that identified those relevant products and services for *persons with functional limitations*, including persons with disabilities and older persons, for which Member States have adopted or are likely to adopt diverging national accessibility requirements.

Amendment

(16) Products and services falling within the scope of this Directive are the result of a screening exercise, carried out during the preparation of the Impact Assessment that identified those relevant products and services for *consumers*, including persons with disabilities and older persons, for which Member States have adopted or are likely to adopt diverging national accessibility requirements.

Or. de

Amendment 260 Vilija Blinkevičiūtė

Proposal for a directive Recital 16

Text proposed by the Commission

(16) Products and services falling within the scope of this Directive are the result of a screening exercise, carried out during the preparation of the Impact Assessment that identified those relevant products and services for persons with functional limitations, *including* persons with disabilities and older persons, for which Member States have adopted or are likely to adopt diverging national accessibility requirements.

Amendment

(16) Products and services falling within the scope of this Directive are the result of a screening exercise, carried out during the preparation of the Impact Assessment that identified those relevant products and services for persons with functional limitations *and* persons with disabilities and older persons, for which Member States have adopted or are likely to adopt diverging national accessibility requirements.

Or. en

Amendment 261 Helga Stevens

Proposal for a directive Recital 17

Text proposed by the Commission

(17) Each product and service *has to comply with* the accessibility requirements identified in Article 3 and listed in Annex I *to be* accessible for persons with disabilities and older persons. The e-commerce accessibility obligations also apply to the online sale of services under Article 1(2)(a) to (e) of this Directive.

Amendment

(17)Each product and service within the scope of this Directive shall have an accessibility report available, outlining which of the accessibility requirements identified in Article 3 and listed in Annex I have been implemented to make the product or service accessible for persons with disabilities and older persons. The accessibility report is a list or statement of accessibility feature that form part of the general description of the product as required in Annex II and of the services as required in Annex III. The e-commerce accessibility obligations also apply to the online sale of services under Article 1(2)(a) to (e) of this Directive.

Or. en

Amendment 262 Marek Plura

Proposal for a directive Recital 18

Text proposed by the Commission

(18) It is necessary to introduce the accessibility requirements in the least burdensome manner for the economic operators and the Member States, notably by only including in the scope the products and services which have been thoroughly selected.

Amendment

(18) It is necessary to introduce accessibility requirements which enable all people to fully use the products and services and infrastructure covered by this directive. Accessibility requirements should be introduced in the least burdensome manner for the economic operators and the Member States.

Or. en

Amendment 263 Tatjana Ždanoka

Proposal for a directive Recital 18

Text proposed by the Commission

(18) It is necessary to introduce the accessibility requirements in the least burdensome manner for the economic operators and the Member States, notably by only including in the scope the products and services which have been thoroughly selected.

Amendment

(18) It is necessary to introduce the accessibility requirements, which enable all people to make full use of the products, and services and infrastructure covered by this Directive, in the least burdensome manner for the economic operators and the Member States.

Or. en

Amendment 264 Vilija Blinkevičiūtė

Proposal for a directive Recital 18

Text proposed by the Commission

(18) It is necessary to introduce the accessibility requirements in the least burdensome manner for the economic operators and the Member States, notably by only including in the scope the products and services which have been thoroughly selected.

Amendment

(18) It is necessary to introduce the accessibility requirements which enable all people to fully use the products and services and infrastructure covered by this Directive in the least burdensome manner for the economic operators and the Member States.

Or. en

Amendment 265 Marian Harkin

Proposal for a directive Recital 18

Text proposed by the Commission

(18) It is necessary to introduce the accessibility requirements in the least burdensome manner for the economic operators and the Member States, notably by only including in the scope the products and services which have been *thoroughly* selected.

Amendment

(18) It is necessary to introduce the accessibility requirements, while enabling all people to fully use the products and services covered by the Directive, in the least burdensome manner for the economic operators and the Member States, notably by only including in the scope the products and services which have been selected.

Or. en

Amendment 266 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Recital 18

Text proposed by the Commission

(18) It is necessary to introduce the accessibility requirements in the least burdensome manner for the economic operators and the Member States, notably by only including in the scope the products and services which have been thoroughly selected.

Amendment

(18) It is necessary to introduce the accessibility requirements in the least burdensome manner for the economic operators and the Member States, notably by only including in the scope the products and services which have been thoroughly selected and in that the Directive applies only to those undertakings which have the resources to comply with reporting and documentation requirements.

Or. de

Amendment 267 Marian Harkin

Proposal for a directive Recital 19

Text proposed by the Commission

(19) It is therefore necessary to specify accessibility requirements for the placing

Amendment

(19) It is therefore necessary to specify accessibility requirements for the placing

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on the market of products and services which fall within the scope of this Directive in order to ensure their free circulation in the internal market. on the market of products and services as well as the built environment related to the provision of services which fall within the scope of this Directive in order to ensure their free circulation in the internal market.

Or. en

Amendment 268 Notis Marias

Proposal for a directive Recital 22

Text proposed by the Commission

(22) Member States *shall* take all appropriate measures to ensure that, where the products and services covered by this Directive comply with the relevant accessibility requirements, their free movement within the Union is not impeded due to reasons of accessibility.

Amendment

(22) Member States *must* take all appropriate measures to ensure that, where the products and services covered by this Directive comply with the relevant accessibility requirements, their free movement within the Union is not impeded due to reasons of accessibility.

Or. el

Amendment 269 Vilija Blinkevičiūtė

Proposal for a directive Recital 23

Text proposed by the Commission

(23) In some situations, common accessibility requirements of the built environment would facilitate the free movement of the related services and of persons with disabilities. Therefore, this Directive enables Member States to include the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex

Amendment

(23) Without common accessibility requirements of the built environment connected to products and services, any accessibility standards of goods and services cannot be effective in ensuring accessibility for persons with disabilities. Therefore, this Directive obliges the Member States to include the built environment used in the provision of the products and services under the scope of

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this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Or. en

Amendment 270 Laura Agea, Tiziana Beghin

Proposal for a directive Recital 23

Text proposed by the Commission

(23) In some situations, common accessibility requirements of the built environment would facilitate the free movement of the related services and of persons with disabilities. Therefore, this Directive *enables Member States to include* the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Amendment

(23) In some situations, the accessibility of the built environment is a prerequisite for persons with disabilities, to enable them to actually be able to use the related services. Common accessibility requirements of the built environment would facilitate the free movement of the related services and of persons with disabilities. Therefore, this Directive includes the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Or. it

Amendment 271 Helga Stevens

Proposal for a directive Recital 23

Text proposed by the Commission

(23) *In some situations*, common accessibility requirements of the built environment *would facilitate* the free movement of the related services and of persons with disabilities. Therefore, this Directive *enables* Member States to

Amendment

(23) Common accessibility requirements of the built environment *are essential for* the free movement of the related services and of persons with disabilities. Therefore, this Directive *commits* Member States to include the built environment used in the

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include the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Or. en

Amendment 272 Marek Plura

Proposal for a directive Recital 23

Text proposed by the Commission

(23) *In some situations*, common accessibility requirements of the built environment *would facilitate* the free movement of the related services and of persons with disabilities. Therefore, this Directive enables Member States to include the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Amendment

(23) Common accessibility requirements of the built environment *are essential for* the free movement of the related services and of persons with disabilities. Therefore, this Directive enables Member States to include the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Or. en

Amendment 273 Marian Harkin

Proposal for a directive Recital 23

Text proposed by the Commission

(23) *In some situations*, common accessibility requirements of the built environment *would* facilitate the free movement of the related services and of persons with disabilities. Therefore, this Directive enables Member States to include the built environment used in the provision of the services under the scope of this

Amendment

(23) Common accessibility requirements of the built environment *should* facilitate the free movement of the related services and of persons with disabilities. Therefore, this Directive enables Member States to include the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with

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Directive, ensuring compliance with the accessibility requirements set in Annex X.

the accessibility requirements set in Annex X.

Or. en

Amendment 274 Notis Marias

Proposal for a directive Recital 23

Text proposed by the Commission

(23) In some situations, common accessibility requirements of the built environment *would* facilitate the free movement of the related services and of persons with disabilities. Therefore, this Directive enables Member States to include the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Amendment

(23) In some situations, common accessibility requirements of the built environment *are expected to* facilitate the free movement of the related services and of persons with disabilities. Therefore, this Directive enables Member States to include the built environment used in the provision of the services under the scope of this Directive, ensuring compliance with the accessibility requirements set in Annex X.

Or. el

Amendment 275 Vilija Blinkevičiūtė

Proposal for a directive Recital 25 a (new)

Text proposed by the Commission

Amendment

(25a) When identifying and classifying the needs of persons with disabilities the product or service is intended to meet, the principle of the universal design should be viewed in accordance with the General Comment No. 2(2014) on Article 9 of the UN Committee on the Rights of Persons with Disabilities. ^{1a}

^{1a} https://documents-dds-

ny.un.org/doc/UNDOC/GEN/G14/033/13/PDF/G1403313.pdf?OpenElement.

Or. en

Amendment 276 Marian Harkin

Proposal for a directive Recital 25 a (new)

Text proposed by the Commission

Amendment

(25a) When identifying and classifying the needs of persons with disabilities the product or service is intended to meet, the principle of the universal design should be viewed in accordance with the General Comment No. 2 (2014) on Article 9 of the UN Committee on the Rights of Persons with Disabilities^{1a}.

^{1a} https://documents-ddsny.un.org/doc/UNDOC/GEN/G14/033/13/ PDF/G1403313.pdf?OpenElement

Or. en

Amendment 277 Helga Stevens

Proposal for a directive Recital 25 a (new)

Text proposed by the Commission

Amendment

(25a) When identifying and classifying the needs of persons with disabilities the product or service is intended to meet, the principle of the universal design should be viewed in accordance with the General Comment No. 2(2014) on Article 9 of the UN Committee on the Rights of Persons with Disabilities. ^{1a}

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^{1a} https://documents-ddsny.un.org/doc/UNDOC/GEN/G14/033/13/ PDF/G1403313.pdf?OpenElement

Or. en

Amendment 278 Tatjana Ždanoka

Proposal for a directive Recital 25 a (new)

Text proposed by the Commission

Amendment

(25a) When identifying and classifying the needs of persons with disabilities the product or service is intended to meet, the principle of the universal design should be viewed in accordance with the General Comment No. 2(2014) on Article 9 of the UN Committee on the Rights of Persons with Disabilities.

Or. en

Amendment 279 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Recital 26

Text proposed by the Commission

(26) Most jobs in the Union are provided by SMEs and micro-enterprises. They have a crucial importance for future growth, but very often face hurdles and obstacles in developing their products or services, notably in the cross-border context. It is therefore necessary to facilitate the work of the SMEs and micro-enterprises by harmonising the national provisions on accessibility while

Amendment

(26) Most jobs in the Union are provided by SMEs and micro-enterprises. They have a crucial importance for future growth, but very often face hurdles and obstacles in developing their products or services, notably in the cross-border context. It *could* therefore *be advantageous* to facilitate *cross-border trade* and *sales* by harmonising the national provisions on accessibility while

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Or. de

Amendment 280 Laura Agea, Tiziana Beghin

Proposal for a directive Recital 26

Text proposed by the Commission

(26) Most jobs in the Union are provided by SMEs and micro-enterprises. They have a crucial importance for future *growth*, but very often face hurdles and obstacles in developing their products or services, notably in the cross-border context. It is therefore necessary to facilitate the work of the SMEs and micro-enterprises by harmonising the national provisions on accessibility while maintaining the necessary safeguards.

Amendment

(26) Most jobs in the Union are provided by SMEs and micro-enterprises. They have a crucial importance for future *economic development*, but very often face hurdles and obstacles in developing their products or services, notably in the cross-border context. It is therefore necessary to facilitate the work of the SMEs and micro-enterprises by harmonising the national provisions on accessibility while maintaining the necessary safeguards.

Or. it

Amendment 281 Notis Marias

Proposal for a directive Recital 26

Text proposed by the Commission

(26) Most jobs in the Union are provided by SMEs and micro-enterprises. They have a crucial importance for future growth, but very often face hurdles and obstacles in developing their products or services, notably in the cross-border context. It is therefore necessary to facilitate the work of the SMEs and micro-enterprises by harmonising the national provisions on accessibility while maintaining the necessary safeguards.

Amendment

(26) Most jobs in the Union are provided by SMEs and micro-enterprises. They have a crucial importance for future growth, but very often face hurdles and obstacles in developing their products or services, notably in the cross-border context. It is therefore necessary to facilitate the work of the SMEs and micro-enterprises, especially on the southern European Member States such as Greece, Spain, Italy and Portugal, by harmonising

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the national provisions on accessibility while maintaining the necessary safeguards.

Or. el

Amendment 282 Notis Marias

Proposal for a directive Recital 29

Text proposed by the Commission

(29) Economic operators should be responsible for the compliance of products and services, in relation to their respective roles in the supply chain, so as to ensure a high level of protection of accessibility and to guarantee fair competition on the Union market.

Amendment

(29) Economic operators should be responsible for the compliance of products and services, in relation to their respective roles in the supply chain *and to accessibility requirements*, so as to ensure a high level of protection of accessibility and to guarantee fair competition on the Union market.

Or. el

Amendment 283 Laura Agea, Tiziana Beghin

Proposal for a directive Recital 30

Text proposed by the Commission

(30) The manufacturer *having* detailed knowledge of the design and production process *is best placed to carry out* the complete conformity assessment procedure. The obligations for conformity assessment should rest with the *manufacturer*.

Amendment

(30) The manufacturer supplies detailed knowledge of the design and production process, assisting in the implementation of the complete conformity assessment procedure. The obligations for conformity assessment should rest with the relevant market surveillance authority, in cooperation with the organisations representing persons with disabilities.

Or. it

Amendment 284 Laura Agea, Tiziana Beghin

Proposal for a directive Recital 32

Text proposed by the Commission

(32) Importers should ensure that products from third countries entering the Union market comply with the accessibility requirements of this Directive *and in particular that* appropriate conformity assessment procedures *have been* carried out *by manufacturers* with regard to those products.

Amendment

(32) Importers should ensure that products from third countries entering the Union market comply with the accessibility requirements of this Directive, providing all the necessary information to the relevant market surveillance authority to enable appropriate conformity assessment procedures to be carried out with regard to those products.

Or. it

Amendment 285 Tatjana Ždanoka

Proposal for a directive Recital 36

Text proposed by the Commission

(36) For reasons of proportionality, accessibility requirements should *only apply to the extent that they do* not impose a disproportionate burden on the economic operator concerned, or require a change in the products and services which would result in their fundamental alteration in accordance with the specified criteria.

Amendment

(36) For reasons of proportionality, accessibility requirements should not impose a disproportionate burden on the economic operator concerned, or require a change in the products and services which would result in their fundamental alteration in accordance with the specified criteria. Control mechanisms nevertheless have to be in place in order to verify the rightful exception from the accessibility requirements application.

Or. en

Amendment 286 Vilija Blinkevičiūtė

Proposal for a directive Recital 37

Text proposed by the Commission

(37)This Directive should follow the principle of 'think small first' and should take account of the administrative burdens that SMEs are faced with. It should set light rules in terms of conformity assessment and should establish safeguard clauses for economic operators, rather than providing for general exceptions and derogations for those enterprises. Consequently, when setting up the rules for the selection and implementation of the most appropriate conformity assessment procedures, the situation of SMEs should be taken into account and the obligations to assess conformity of accessibility requirements should be limited to the extent that they do not pose a disproportionate burden on SMEs. In addition, market surveillance authorities should operate in a proportionate manner in relation to the size of undertakings and to the small serial or non-serial nature of the production concerned, without creating unnecessary obstacles for SMEs and without compromising the protection of public interests.

Amendment

(37)This Directive should be widereaching, while also taking account of the administrative burdens that SMEs are faced with. It should set precise and effective rules in terms of conformity assessment and economic operators could invoke safeguard clauses under exceptional circumstances only, rather than providing for general exceptions and derogations for those enterprises. Exceptions to the rules of conformity assessment should be interpreted restrictively. Consequently, when setting up the rules for the selection and implementation of the most appropriate conformity assessment procedures, the situation of SMEs should be taken into account and the obligations to assess conformity of accessibility requirements should be limited to the extent that they do not pose a disproportionate burden on SMEs. In addition, market surveillance authorities should operate in a proportionate manner in relation to the size of undertakings and to the small serial or non-serial nature of the production concerned, without creating unnecessary obstacles for SMEs and without compromising the protection of public interests.

Or. en

Amendment 287 Marian Harkin

Proposal for a directive Recital 37

Text proposed by the Commission

(37)This Directive should follow the principle of 'think small first' and should take account of the administrative burdens that SMEs are faced with. It should set *light* rules in terms of conformity assessment and should establish safeguard clauses for economic operators, rather than providing for general exceptions and derogations for those enterprises. Consequently, when setting up the rules for the selection and implementation of the most appropriate conformity assessment procedures, the situation of SMEs should be taken into account and the obligations to assess conformity of accessibility requirements should be limited to the extent that they do not pose a disproportionate burden on SMEs. In addition, market surveillance authorities should operate in a proportionate manner in relation to the size of undertakings and to the small serial or non-serial nature of the production concerned, without creating unnecessary obstacles for SMEs and without compromising the protection of public interests.

Amendment

(37)This Directive should follow the principle of 'think small first' and should take account of the administrative burdens that SMEs are faced with. It should set precise and effective rules in terms of conformity assessment and should establish safeguard clauses for economic operators, rather than providing for general exceptions and derogations for those enterprises. Consequently, when setting up the rules for the selection and implementation of the most appropriate conformity assessment procedures, the situation of SMEs should be taken into account and the obligations to assess conformity of accessibility requirements should be limited to the extent that they do not pose a disproportionate burden on SMEs. In addition, market surveillance authorities should operate in a proportionate manner in relation to the size of undertakings and to the small serial or non-serial nature of the production concerned, without creating unnecessary obstacles for SMEs and without compromising the protection of public interests.

Or. en

Amendment 288 Notis Marias

Proposal for a directive Recital 37

Text proposed by the Commission

(37) This Directive should follow the principle of 'think small first' and should take account of the administrative burdens that SMEs are faced with. It should set light rules in terms of conformity assessment and should establish safeguard

Amendment

(37) This Directive should follow the principle of 'think small first' and should take account of the administrative burdens *and difficulties* that SMEs are faced with. It should set light rules in terms of conformity assessment and should

clauses for economic operators, rather than providing for general exceptions and derogations for those enterprises. Consequently, when setting up the rules for the selection and implementation of the most appropriate conformity assessment procedures, the situation of SMEs should be taken into account and the obligations to assess conformity of accessibility requirements should be limited to the extent that they do not pose a disproportionate burden on SMEs. In addition, market surveillance authorities should operate in a proportionate manner in relation to the size of undertakings and to the small serial or non-serial nature of the production concerned, without creating unnecessary obstacles for SMEs and without compromising the protection of public interests.

establish safeguard clauses for economic operators, rather than providing for general exceptions and derogations for those enterprises. Consequently, when setting up the rules for the selection and implementation of the most appropriate conformity assessment procedures, the situation of SMEs should be taken into account and the obligations to assess conformity of accessibility requirements should be limited to the extent that they do not pose a disproportionate burden on SMEs. In addition, market surveillance authorities should operate in a proportionate manner in relation to the size of undertakings and to the small serial or non-serial nature of the production concerned, without creating unnecessary obstacles for SMEs and without compromising the protection of public interests.

Or. el

Amendment 289 Notis Marias

Proposal for a directive Recital 39

Text proposed by the Commission

(39) In order to facilitate conformity assessment with applicable requirements it is necessary to provide for a presumption of conformity for products and services which are in conformity with voluntary harmonised standards that are adopted in accordance with Regulation (EU) No 1025/2012 of the European Parliament and of the Council³⁹ for the purpose of expressing detailed technical specifications of those requirements. The Commission has already issued a number of standardisation requests to the European standardisation organisations on accessibility which would be relevant for

Amendment

(39) In order to facilitate conformity assessment with applicable requirements *regarding accessibility*, it is necessary to provide for a presumption of conformity for products and services which are in conformity with voluntary harmonised standards that are adopted in accordance with Regulation (EU) No 1025/2012 of the European Parliament and of the Council³⁹ for the purpose of expressing detailed technical specifications of those requirements. The Commission has already issued a number of standardisation requests to the European standardisation organisations on accessibility which would

the preparation of harmonised standards.

be relevant for the preparation of harmonised standards.

³⁹ Regulation (EU) No 1025/2012 of 25 October 2012 of the European Parliament and of the Council on European standardisation, amending Council Directives 89/686/EEC and 93/15/EEC and Directives 94/9/EC, 94/25/EC, 95/16/EC, 97/23/EC, 98/34/EC, 2004/22/EC, 2007/23/EC, 2009/23/EC and 2009/105/EC of the European Parliament and of the Council and repealing Council Decision 87/95/EEC and Decision No 1673/2006/EC of the European Parliament and of the Council (OJ L 316, 14.11.2012, p. 12).

Or. el

Amendment 290 Marian Harkin

Proposal for a directive Recital 40

Text proposed by the Commission

(40) In the absence of harmonised standards and where needed for market harmonisation purposes, the Commission should be able adopt implementing acts establishing common technical specifications for the accessibility requirements set in this Directive.

Amendment

(40) In the absence of harmonised standards and where needed for market harmonisation purposes, the Commission should be able *to* adopt implementing acts establishing common technical specifications for the accessibility requirements set in this Directive.

Or. en

Amendment 291 Ádám Kósa

Proposal for a directive Recital 44

³⁹ Regulation (EU) No 1025/2012 of 25 October 2012 of the European Parliament and of the Council on European standardisation, amending Council Directives 89/686/EEC and 93/15/EEC and Directives 94/9/EC, 94/25/EC, 95/16/EC, 97/23/EC, 98/34/EC, 2004/22/EC, 2007/23/EC, 2009/23/EC and 2009/105/EC of the European Parliament and of the Council and repealing Council Decision 87/95/EEC and Decision No 1673/2006/EC of the European Parliament and of the Council (OJ L 316, 14.11.2012, p. 12).

Text proposed by the Commission

(44) The CE marking, indicating the conformity of a product with the accessibility requirements of this Directive, is the visible consequence of a whole process comprising conformity assessment in a broad sense. This Directive should follow the general principles governing the CE marking of Regulation (EC) No 765/2008 of the European Parliament and of the Council 40 setting out the requirements for accreditation and market surveillance relating to the marketing of products.

(44)The CE marking, indicating the conformity of a product with the accessibility requirements of this Directive, is the visible consequence of a whole process comprising conformity assessment in a broad sense. This Directive should follow the general principles governing the CE marking of Regulation (EC) No 765/2008 of the European Parliament and of the Council⁴⁰. Member States should exchange good practices regarding the procedures for the evaluation of accessible products and services, and should keep each other informed about the availability of experts in the field of accessible goods and products in cooperation with umbrella organisations operating in the field of accessibility and representing persons with disabilities.

Or. en

Amendment 292 Tatjana Ždanoka

Proposal for a directive Recital 49 a (new)

Text proposed by the Commission

Amendment

(49a) Data bases on non-accessible products should be established at national and European levels.

Or. en

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Amendment

⁴⁰ Regulation (EC) No 765/2008 of the European Parliament and of the Council of 9 July 2008 setting out the requirements for accreditation and market surveillance relating to the marketing of products and repealing Regulation (EEC) No 339/93 (OJ L 218, 13/08/2008, p. 30).

⁴⁰ Regulation (EC) No 765/2008 of the European Parliament and of the Council of 9 July 2008 setting out the requirements for accreditation and market surveillance relating to the marketing of products and repealing Regulation (EEC) No 339/93 (OJ L 218, 13/08/2008, p. 30).

Amendment 293 Laura Agea, Tiziana Beghin

Proposal for a directive Recital 50

Text proposed by the Commission

(50) A safeguard procedure should be set up which applies only in the event of disagreement between Member States over measures taken by a Member State under which interested parties are informed of measures intended to be taken with regard to products not complying with the accessibility requirements of this Directive. It should allow market surveillance authorities, in cooperation with the relevant economic operators, to act at an earlier stage in respect of such products.

Amendment

(50) A safeguard procedure should be set up which applies only in the event of disagreement between Member States over measures taken by a Member State under which interested parties are informed of measures intended to be taken with regard to products not complying with the accessibility requirements of this Directive. It should allow market surveillance authorities, in cooperation with *organisations representing persons with disabilities and* the relevant economic operators, to act at an earlier stage in respect of such products.

Or. it

Amendment 294 Notis Marias

Proposal for a directive Recital 54

Text proposed by the Commission

(54) Since the objective of this Directive, namely, the elimination of barriers to the free movement of certain accessible products and services to contribute to the proper functioning of the internal market, cannot be sufficiently achieved by the Member States because it requires the harmonisation of different rules currently existing in their respective legal systems, but can rather, by reason of defining common accessibility requirements and rules for the functioning

Amendment

(54) Since the objective of this Directive, namely, the elimination of barriers to the free movement of certain accessible products and services to contribute to the proper functioning of the internal market *and to serve the needs of all customers*, cannot be sufficiently achieved by the Member States because it requires the harmonisation of different rules currently existing in their respective legal systems, but can rather, by reason of defining common accessibility

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of the single market, be better achieved at Union level, the Union may adopt measures, in accordance with the principle of subsidiarity as set out in Article 5 of the Treaty on European Union. In accordance with the principle of proportionality, as set out in that Article, this Directive does not go beyond what is necessary in order to achieve that objective,

requirements and rules for the functioning of the single market, be better achieved at Union level, the Union may adopt measures, in accordance with the principle of subsidiarity as set out in Article 5 of the Treaty on European Union. In accordance with the principle of proportionality, as set out in that Article, this Directive does not go beyond what is necessary in order to achieve that objective,

Or. el

Amendment 295 Dieter-Lebrecht Koch

Proposal for a directive Article 1 – paragraph 1 – introductory part

Text proposed by the Commission

(1) Chapters I, II to V, and VII apply to the following products:

Amendment

(1) Chapters I, II to V, and VII apply to the following *new* products *placed on the market after the entry into force of this Directive*:

Or. de

Amendment 296 Vilija Blinkevičiūtė

Proposal for a directive Article 1 – paragraph 1 – point a a (new)

Text proposed by the Commission

Amendment

(aa) household appliances operated by user interface with ICT technology;

Or. en

Amendment 297 Vilija Blinkevičiūtė

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Proposal for a directive Article 1 – paragraph 1 – point b – point ii a (new)

Text proposed by the Commission

Amendment

(iia) parking ticket vending machines;

Or. en

Amendment 298 Tatjana Ždanoka

Proposal for a directive Article 1 – paragraph 1 – point b – point ii a (new)

Text proposed by the Commission

Amendment

(iia) parking ticket vending machines;

Or. en

Amendment 299 Laura Agea, Tiziana Beghin

Proposal for a directive Article 1 – paragraph 1 – point b – point iii a (new)

Text proposed by the Commission

Amendment

(iiia) payment terminals;

Or. it

Amendment 300 Tatjana Ždanoka

Proposal for a directive Article 1 – paragraph 1 – point b – point iii a (new)

Text proposed by the Commission

Amendment

(iiia) payment terminals.

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Amendment 301 Tatjana Ždanoka

Proposal for a directive Article 1 – paragraph 1 – point d a (new)

Text proposed by the Commission

Amendment

(da) household appliances operated by a user interface.

Or. en

Amendment 302 Dieter-Lebrecht Koch

Proposal for a directive Article 1 – paragraph 2 – introductory part

Text proposed by the Commission

Amendment

- (2) Chapters I, II to V, and VII, apply to the following services:
- (2) Chapters I, II to V, and VII apply to the following services *provided after the entry into force of this Directive*:

Or. de

Amendment 303 Tatjana Ždanoka

Proposal for a directive Article 1 – paragraph 2 – point b a (new)

Text proposed by the Commission

Amendment

(ba) interactive kiosks located in public places and related to shopping activities;

Or. en

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Amendment 304 Vilija Blinkevičiūtė

Proposal for a directive Article 1 – paragraph 2 – point c

Text proposed by the Commission

(c) air, bus, rail and waterborne passenger transport services;

Amendment

(c) air, bus, rail and waterborne passenger transport services *and infrastructure*;

Or. en

Amendment 305 Marek Plura

Proposal for a directive Article 1 – paragraph 2 – point c

Text proposed by the Commission

(c) air, bus, rail and waterborne passenger transport services;

Amendment

(c) air, bus, rail and waterborne passenger transport services *and infrastructure*;

Or. en

Amendment 306 Helga Stevens

Proposal for a directive Article 1 – paragraph 2 – point c

Text proposed by the Commission

(c) air, bus, rail and waterborne passenger transport services;

Amendment

(c) air, bus, rail and waterborne passenger transport services *and infrastructure*;

Or. en

EN

Amendment 307 Vilija Blinkevičiūtė

Proposal for a directive Article 1 – paragraph 2 – point f

Text proposed by the Commission

(f) e-commerce. **Amendment**

e-commerce, websites of products (f) and services providers, media and news websites, online platforms and social media as well as website and mobile device-based parts of services of general interest.

Or. en

Amendment 308 Tatjana Ždanoka

Proposal for a directive Article 1 – paragraph 2 – point f

Text proposed by the Commission

Amendment

(f) e-commerce. (f) e-commerce, including website and mobile device-based services of postal, energy and insurance providers.

Or. en

Amendment 309 Tatjana Ždanoka

Proposal for a directive Article 1 – paragraph 2 – point f a (new)

Text proposed by the Commission

Amendment

accommodation services. (fa)

Or. en

Amendment 310 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Article 1 – paragraph 3 a (new)

Text proposed by the Commission

Amendment

- (3a) This Directive does not apply to the following content of websites and mobile applications:
- (a) office file formats published before the entry into force of this Directive, unless such content is needed for active administrative processes relating to the tasks performed by the public sector body concerned;
- (b) time-based media published before23 September 2020;
- (c) live time-based media;
- (d) online maps and mapping services, as long as essential information is provided in an accessible digital manner for maps intended for navigational use;
- (e) third-party content that is neither funded nor developed by, nor under the control of, the public sector body concerned.

Or. de

Justification

In order to ensure coherence, the exceptions provided for by this Directive should correspond to those in the Directive of 26 October 2016 on the accessibility of the websites and mobile applications of public sector bodies.

Amendment 311 Tatjana Ždanoka

Proposal for a directive Article 1 – paragraph 3 a (new)



Text proposed by the Commission

Amendment

- 3a. Chapters I, II and VII apply to the following:
- (a) built environment used by clients of passenger transport services, including the environment that is managed by service providers and by infrastructure operators;
- (b) built environment used by clients of banking services;
- (c) built environment used by clients of telephony services, including customer services centres and shops under the scope of telephony operators.

Or. en

Amendment 312 Vilija Blinkevičiūtė

Proposal for a directive Article 1 – paragraph 3 a (new)

Text proposed by the Commission

Amendment

3a. Member States may maintain or introduce measures in conformity with Union law which go beyond the minimum requirements for accessibility established by this Directive.

Or. en

Amendment 313 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Article 1 – paragraph 3 b (new)

Text proposed by the Commission

Amendment

3b. Chapter II shall not apply to micro-enterprises, due to their limited resources and their field of operation.

Or. de

Amendment 314 Marian Harkin

Proposal for a directive Article 1 a (new)

Text proposed by the Commission

Amendment

Article 1a

Measures which go beyond the minimum requirements

Member States may maintain or introduce measures in conformity with Union law which go beyond the minimum requirements for accessibility established by this Directive.

Or. en

Amendment 315 Tatjana Ždanoka

Proposal for a directive Article 1 a (new)

Text proposed by the Commission

Amendment

Article 1a

Minimum harmonisation

- 1. Member States shall maintain measures in conformity with Union law which go beyond the minimum requirements established by this Directive.
- 2. Member States may introduce

measures in conformity with Union law which go beyond the minimum 4 requirements established by this Directive.

Or. en

Amendment 316 Dieter-Lebrecht Koch

Proposal for a directive Article 2 – paragraph 1 – point 1

Text proposed by the Commission

(1) "accessible products and services" are products and services that are *perceptible*, *operable* and *understandable* for persons with *functional limitations*, *including persons with disabilities*, *on an equal basis with* others;

Amendment

(1) "accessible products and services" are products and services that are *findable*, accessible and usable for persons with disabilities in the generally customary manner, without special difficulties and, in principle, without the assistance of others;

Or. de

Amendment 317 Helga Stevens

Proposal for a directive Article 2 – paragraph 1 – point 1

Text proposed by the Commission

(1) "accessible products and services" are products and services that are perceptible, operable and understandable for persons with functional limitations, *including* persons with disabilities, on an equal basis with others;

Amendment

(1) "accessible products and services" are products and services that are perceptible, operable and understandable for persons with functional limitations *and* persons with disabilities, on an equal basis with others;

Or. en

Amendment 318 Vilija Blinkevičiūtė

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Proposal for a directive Article 2 – paragraph 1 – point 1

Text proposed by the Commission

(1) "accessible products and services" are products and services that are perceptible, operable and understandable for persons with functional limitations, *including* persons with disabilities, on an equal basis with others;

Amendment

(1) "accessible products and services" are products and services that are perceptible, operable and understandable for persons with functional limitations *and* persons with disabilities, on an equal basis with others;

Or. en

Amendment 319 Tatjana Ždanoka

Proposal for a directive Article 2 – paragraph 1 – point 1

Text proposed by the Commission

(1) "accessible products and services" are products and services that are perceptible, operable and understandable for persons with functional limitations, *including* persons with disabilities, on an equal basis with others;

Amendment

(1) "accessible products and services" are products and services that are perceptible, operable and understandable for persons with functional limitations *and* persons with disabilities, on an equal basis with others;

Or. en

Amendment 320 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 2

Text proposed by the Commission

(2) "universal design" referred to also as "design for all" means the design of products, environments, programmes and services to be usable by all people, to the greatest extent possible, without the need

Amendment

(2) "universal design" referred to also as "design for all" means the design of products, environments, programmes and services to be usable by all people, to the greatest extent possible, without the need

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for adaptation or specialised design; "universal design" does not exclude assistive devices for particular groups of persons with functional limitations, *including* persons with disabilities where this is needed:

for adaptation or specialised design; "universal design" does not exclude assistive devices for particular groups of persons with functional limitations *and* persons with disabilities where this is needed;

Or. en

Amendment 321 Dieter-Lebrecht Koch

Proposal for a directive Article 2 – paragraph 1 – point 3

Text proposed by the Commission

(3) "persons with functional limitations" means persons who have any physical, mental, intellectual or sensory impairment, age related impairment, or other human body performance related causes, permanent or temporary, which in interaction with various barriers result in their reduced access to products and services, leading to a situation that requires adaptation to their particular needs of those products and services;

Amendment

deleted

Or. de

Amendment 322 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 5 a (new)

Text proposed by the Commission

Amendment

(5a) "service provider" means any natural or legal person in the Union, as referred to in Article 56 of the Treaty on the functioning of the European Union and established in a Member State, who offers or provides a service falling under

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the scope of this Directive;

Or. en

Amendment 323 Kostadinka Kuneva

Proposal for a directive Article 2 – paragraph 1 – point 14 a (new)

Text proposed by the Commission

Amendment

(14a) "specialised personnel" means professionals with expertise in operating the services concerned who can explain to persons with disabilities and to persons with age-related or other impairments how to make use of the accessible products and services, providing education, instructional training or any similar support to the users;

Or. en

Amendment 324 Marian Harkin

Proposal for a directive Article 2 – paragraph 1 – point 21

Text proposed by the Commission

(21) "e-commerce" means the online sale of products and services.

Amendment

(21) "e-commerce" means the online sale of products and services, *including* any third party elements needed for the provision of the online sale.

Or. en

Amendment 325 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 a (new)

Text proposed by the Commission

Amendment

(21a) "service provider" means any natural or legal person in the Union, as referred to in Article 56 of the Treaty on the functioning of the European Union and established in a Member State, who offers or provides a service falling under the scope of this Directive;

Or. en

Amendment 326 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 a (new)

Text proposed by the Commission

Amendment

(21a) "assistive technology" means any item, piece of equipment or product system that is used to increase, maintain, or improve functional capabilities of individuals with functional limitations, persons with disabilities and older persons;

Or. en

Amendment 327 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 b (new)

Text proposed by the Commission

Amendment

(21b) "assistive technology" means any item, piece of equipment, or product, system that is used to increase, maintain or improve functional capabilities of

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individuals with disabilities;

Or. en

Amendment 328 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 b (new)

Text proposed by the Commission

Amendment

(21b) "access service" means a service such as audio description, subtitles for the deaf and hard of hearing, and signing that improves the accessibility of audiovisual content for persons with disabilities;

Or. en

Amendment 329 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 c (new)

Text proposed by the Commission

Amendment

(21c) "access to services" means a service such as audio description, subtitles for the deaf and hard of hearing, and signing that improves the accessibility of audio-visual content for persons with disabilities;

Or. en

Amendment 330 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 c (new)

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Text proposed by the Commission

Amendment

(21c) "audio description" means additional audible narrative, interleaved with the dialogue, which describes the significant aspects of the visual content of audio-visual media that cannot be understood from the main soundtrack alone;

Or. en

Amendment 331 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 d (new)

Text proposed by the Commission

Amendment

(21d) "audio-description" means additional audible narrative, interleaved with the dialogue, which describes the significant aspects of the visual content of audio-visual media that cannot be understood from the main soundtrack alone;

Or. en

Amendment 332 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 d (new)

Text proposed by the Commission

Amendment

(21d) "subtitles for the deaf and hard of hearing" or SDH means synchronized visual text alternatives for both speech and non-speech audio information needed to understand the media content;

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Amendment 333 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 e (new)

Text proposed by the Commission

Amendment

(21e) "subtitles for the deaf and hard of hearing" or SDH means synchronized visual text alternatives for both speech and non-speech audio information needed to understand the media content;

Or. en

Amendment 334 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 e (new)

Text proposed by the Commission

Amendment

(21e) "spoken subtitles or audio subtitles" means read aloud of subtitles in the national language when the audio speech is in a different language;

Or. en

Amendment 335 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 f (new)

Text proposed by the Commission

Amendment

(21f) "spoken subtitles or audio subtitles" means read aloud of subtitles in

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the official national language when the audio speech is in a different language

Or. en

Amendment 336 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 f (new)

Text proposed by the Commission

Amendment

(21f) "relay services" means phone services operated by interpreters that enable people who are deaf or hard of hearing or who have a speech impairment, to communicate by phone through an interpreter with a person who can hear in a manner that is "functionally equivalent" to the ability of an individual without a disability;

Or. en

Amendment 337 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 g (new)

Text proposed by the Commission

Amendment

(21g) "relay services" means phone services operated by interpreter(s) or interpreting software that enable people who are deaf or hard of hearing or who have speech impairment, to communicate by phone through an interpreter (software) with a person who or that can hear/communicate in a manner that is "functionally equivalent" to the ability of an individual without disability;

Or. en

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Amendment 338 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 g (new)

Text proposed by the Commission

Amendment

(21g) "real time text" means communication using the transmission of text where characters are transmitted by a terminal as they are typed in such a way that the communication is perceived by the user as being continuous;

Or. en

Amendment 339 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 h (new)

Text proposed by the Commission

Amendment

(21h) "real time text" means communication using the transmission of the text where characters are transmitted by a terminal as they typed in such a way that the communication is perceived by the user as being continuous;

Or. en

Amendment 340 Vilija Blinkevičiūtė

Proposal for a directive Article 2 – paragraph 1 – point 21 h (new)

Text proposed by the Commission

Amendment

(21h) "authoring tool" means any

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software or collection of software components that can be used by authors, alone or collaboratively, to create or modify content for use by others including other authors;

Or. en

Amendment 341 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 i (new)

Text proposed by the Commission

Amendment

(21i) "authoring tool" means any software or collection of software components that can be used by authors, alone or collaboratively, to create or modify content for use by others including other authors;

Or. en

Amendment 342 Ádám Kósa

Proposal for a directive Article 2 – paragraph 1 – point 21 j (new)

Text proposed by the Commission

Amendment

(21j) "accommodation services" means services that provide short-term lodging and other hospitality services;

Or. en

Amendment 343 Helga Stevens

Proposal for a directive Article 3 – paragraph 1

Text proposed by the Commission

1. Member States shall ensure that the products and services referred to in Article 1(1) and 1(2) comply with the *accessibility* requirements set out in Annex I in accordance with paragraphs 2 to 9 of this Article.

Amendment

1. Member States shall ensure that, where relevant to their foreseeable use as declared by the economic operator, the products and services referred to in Article 1(1) and 1(2) comply with the functional performance requirements set out in Annex I in accordance with paragraphs 2 to 9 of this Article.

Or. en

Amendment 344 Marek Plura

Proposal for a directive Article 3 – paragraph 3

Text proposed by the Commission

3. **The following** self-service terminals: Automatic Teller Machines, ticketing machines and check-in machines shall comply with the requirements set out in Section II of Annex I.

Amendment

3. Self-service terminals: Automatic Teller Machines, ticketing machines, *payment terminals* and check-in machines shall comply with the requirements set out in Section II of Annex I.

Or. en

Amendment 345 Vilija Blinkevičiūtė

Proposal for a directive Article 3 – paragraph 3

Text proposed by the Commission

3. The following self-service terminals: Automatic Teller Machines, ticketing machines *and* check-in machines shall comply with the requirements set out in Section II of Annex I.

Amendment

3. The following self-service terminals: Automatic Teller Machines, ticketing machines, *parking ticket vending machines*, check-in machines *and payment terminals* shall comply with the

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requirements set out in Section II of Annex I

Or. en

Amendment 346 Laura Agea, Tiziana Beghin

Proposal for a directive Article 3 – paragraph 3

Text proposed by the Commission

3. The following self-service terminals: Automatic Teller Machines, ticketing machines and *check-in machines* shall comply with the requirements set out in Section II of Annex I.

Amendment

3. The following self-service terminals: Automatic Teller Machines, ticketing machines, *check-in machines* and *payment terminals* shall comply with the requirements set out in Section II of Annex I.

Or. it

Amendment 347 Tatjana Ždanoka

Proposal for a directive Article 3 – paragraph 3

Text proposed by the Commission

3. The following self-service terminals: Automatic Teller Machines, ticketing machines and check-in machines shall comply with the requirements set out in Section II of Annex I.

Amendment

3. The following self-service terminals: Automatic Teller Machines, ticketing machines and check-in machines and payment terminals shall comply with the requirements set out in Section II of Annex I.

Or. en

Amendment 348 Tatjana Ždanoka

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Proposal for a directive Article 3 – paragraph 4

Text proposed by the Commission

4. Telephony services, including emergency services and the related consumer terminal equipment with advanced computing capability, shall comply with the requirements set out in Section III of Annex I.

Amendment

4. Telephony services, including emergency services and the related consumer terminal equipment with advanced computing capability, shall comply with the requirements set out in Section III of Annex I. Member States shall ensure the availability of at least one text based relay service and one video based relay service, within the entire territory of the Member State and continuously, in consultation with users' organisations, including organisations representing persons with disabilities, that these relay services are interoperable with the telephony services. Member States shall also ensure the availability of audio, video and real-time text communication (Total Conversation) with national, regional, and local emergency services.

Or. en

Amendment 349 Vilija Blinkevičiūtė

Proposal for a directive Article 3 – paragraph 4 – subparagraph 1 a (new)

Text proposed by the Commission

Amendment

Member States shall ensure the availability of at least one text based relay service and one video based relay service, within the entire territory of the Member State and continuously, in consultation with users' organisations, including organisations representing persons with disabilities, and that these relay services are interoperable with the telephony services.

Member States shall also ensure the availability of audio, video and real-time

text communication (Total Conversation) with national, regional and local emergency services.

Or. en

Amendment 350 Ádám Kósa

Proposal for a directive Article 3 – paragraph 4 – subparagraph 1 a (new)

Text proposed by the Commission

Amendment

Member States shall ensure the availability of at least one text based relay service and one video based relay service, within the entire territory of the Member State and these relay services are interoperable with the telephony services.

Or. en

Amendment 351 Ádám Kósa

Proposal for a directive Article 3 – paragraph 4 – subparagraph 1 b (new)

Text proposed by the Commission

Amendment

Member States shall also ensure the availability of audio, video and real-time text communication with national, regional and local emergency services.

Or. en

Amendment 352 Ádám Kósa

Proposal for a directive Article 3 – paragraph 5 – subparagraph 1 a (new)

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Amendment

By the date set out in Article 27(2), audiovisual media service providers broadcasting in the EU shall make accessible their services as follows:

- at least 75% of the overall programming shall include subtitles for the deaf and hard of hear (SDH);
- at least 75% of overall
 programming subtitled into the national
 language shall include spoken subtitles;
- at least 15% of the overall programming shall include audio description;
- at least 5% of the overall programming shall include sign language interpretation.

Or. en

Amendment 353 Tatjana Ždanoka

Proposal for a directive Article 3 – paragraph 5 – subparagraph 1 a (new)

Text proposed by the Commission

Amendment

By the date set out in Article 27(2), audiovisual media service providers broadcasting in the Union shall make accessible their services as follows:

- at least 75% of the overall programming shall include subtitles for the deaf and hard of hearing (SDH)
- at least 75% of the overall programming subtitled into the national language shall include spoken subtitles
- at least 5% of the overall programming shall include sign language interpretation.

Amendment 354 Marek Plura

Proposal for a directive Article 3 – paragraph 6

Text proposed by the Commission

6. Air, bus, rail and waterborne passenger transport services, the websites, the mobile device-based services, smart ticketing and real-time information and Self-service terminals, ticketing machines and check-in machines used for provision of passenger transport services shall comply with the corresponding requirements set out in *Section* V of Annex I.

Amendment

6. Air, bus, rail and waterborne passenger transport *infrastructure*, services, the websites, the mobile device-based services, smart ticketing and real-time information and Self-service terminals, ticketing machines and check-in machines used for provision of passenger transport services shall comply with the corresponding requirements set out in *Sections* V *and* X of Annex I.

Or. en

Amendment 355 Tatjana Ždanoka

Proposal for a directive Article 3 – paragraph 7

Text proposed by the Commission

7. Banking services, the websites, the mobile device-based banking services, self-service terminals, including Automatic Teller machines used for provision of banking services shall comply with the requirements set out in Section VI of Annex I.

Amendment

7. Banking services, the websites, the mobile device-based banking services *and payment terminals*, self-service terminals, including Automatic Teller machines used for provision of banking services shall comply with the requirements set out in Section VI of Annex I.

Or. en

Amendment 356 Ádám Kósa

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Proposal for a directive Article 3 – paragraph 7

Text proposed by the Commission

7. Banking services, the websites, the mobile device-based banking services, self-service terminals, including Automatic Teller machines used for provision of banking services shall comply with the requirements set out in Section VI of Annex I.

Amendment

7. Banking services, the websites, the mobile device-based banking services, self-service terminals, including Automatic Teller machines used for provision of banking services *and payment terminals* shall comply with the requirements set out in Section VI of Annex I.

Or. en

Amendment 357 Vilija Blinkevičiūtė

Proposal for a directive Article 3 – paragraph 9

Text proposed by the Commission

9. E-commerce shall comply with the requirements set out in Section VIII of Annex I.

Amendment

9. E-commerce, websites of products and services providers, media and news websites, online platforms and social media as well as website and mobile device-based parts of services of general interest shall comply with the requirements set out in Section VIII of Annex I.

Or. en

Amendment 358 Ádám Kósa

Proposal for a directive Article 3 – paragraph 9

Text proposed by the Commission

9. E-commerce shall comply with the requirements set out in Section VIII of Annex I.

Amendment

9. E-commerce, websites of products and service providers, media and news websites, online platforms and social

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media falling within the scope of this Directive shall comply with the requirements set out in Section VIII of Annex I.

Or. en

Amendment 359 Tatjana Ždanoka

Proposal for a directive Article 3 – paragraph 9

Text proposed by the Commission

9. E-commerce shall comply with the requirements set out in Section VIII of Annex I.

Amendment

9. E-commerce, *media and news* websites, online platforms and social media shall comply with the requirements set out in Section VIII of Annex I.

Or. en

Amendment 360 Ádám Kósa

Proposal for a directive Article 3 – paragraph 9 – subparagraph 1 a (new)

Text proposed by the Commission

Amendment

The user-generated content is exempted from the requirements set out in Section VIII of Annex I, whilst the available authoring tools shall be accessible for persons with disabilities and shall facilitate the creation of accessible content in line with the rules set out in this Directive.

Or. en

Amendment 361 Vilija Blinkevičiūtė

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Proposal for a directive Article 3 – paragraph 9 – subparagraph 1 a (new)

Text proposed by the Commission

Amendment

The user-generated content is exempted from the requirements set out in Section VIII of Annex I, whilst the available authoring tools shall be accessible for persons with disabilities and shall facilitate the creation of accessible content.

Or. en

Amendment 362 Helga Stevens

Proposal for a directive Article 3 – paragraph 10

Text proposed by the Commission

10. Member States *may decide*, in the light of national conditions, that the built environment used by clients of passenger transport services including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators *shall* comply with the accessibility requirements of Annex I, section X, in order to maximise their use by persons with functional limitations, including persons with disabilities.

Amendment

Member States shall ensure, in the 10. light of national conditions, that the built environment used by clients of passenger transport services including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators, as well as any other service or place for the purchase of any of the products included in this Directive, comply with the accessibility requirements of Annex I, section X, in order to maximise their use by persons with functional limitations, including persons with disabilities.

Or. en

Amendment 363 Tatjana Ždanoka

Proposal for a directive Article 3 – paragraph 10

Text proposed by the Commission

10. Member States *may decide*, in the light of national conditions, that the built environment used by clients of passenger transport services including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators *shall* comply with the accessibility requirements of Annex I, section X, in order to maximise their use by persons with functional limitations, *including* persons with disabilities.

Amendment

Member States shall ensure, in the 10. light of national conditions, that the built environment used by clients of passenger transport services including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators, as well as any other service or place for the purchase of any of the products included in this *Directive*, comply with the accessibility requirements of Annex I, section X, in order to maximise their use by persons with functional limitations and persons with disabilities.

Or. en

Amendment 364 Vilija Blinkevičiūtė

Proposal for a directive Article 3 – paragraph 10

Text proposed by the Commission

10. Member States *may decide, in the light of national conditions*, that the built environment used by clients of passenger transport services including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators *shall* comply with the accessibility requirements of Annex I,

Amendment

10. Member States *shall ensure* that the built environment used by clients of passenger transport services including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators, *as well as any other service or place for the purchase of any of the products included in this*

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section X, in order to maximise their use by persons with functional limitations, *including* persons with disabilities. **Directive** comply with the accessibility requirements of Annex I, section X, in order to maximise their use by persons with functional limitations **and** persons with disabilities.

Or. en

Amendment 365 Laura Agea, Tiziana Beghin

Proposal for a directive Article 3 – paragraph 10

Text proposed by the Commission

10. Member States *may decide, in the light of national conditions*, that the built environment used by clients of passenger transport services including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators *shall comply* with the accessibility requirements of Annex I, section X, in order to maximise *their* use by persons with functional limitations, including persons with disabilities.

Amendment

10. Member States *shall ensure* that the built environment used by clients of passenger transport services, including the environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services and customer services centres and shops under the scope of telephony operators, *complies* with the accessibility requirements of Annex I, section X, in order to maximise *its* use by persons with functional limitations, including persons with disabilities.

Or. it

Amendment 366 Marian Harkin

Proposal for a directive Article 3 – paragraph 10

Text proposed by the Commission

10. Member States *may decide*, in the light of national conditions, that the built environment used by clients of passenger transport services including the

Amendment

10. Member States *shall ensure*, in the light of national conditions, that the built environment used by clients of passenger transport services including the

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environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators *shall* comply with the accessibility requirements of Annex I, section X, in order to maximise their use by persons with functional limitations, including persons with disabilities.

environment that is managed by service providers and by infrastructure operators as well as the built environment used by clients of banking services, and customer services centres and shops under the scope of telephony operators, comply with the accessibility requirements of Annex I, section X, in order to maximise their use by persons with functional limitations, including persons with disabilities.

Or. en

Amendment 367 Kostadinka Kuneva

Proposal for a directive Article 3 – paragraph 10 a (new)

Text proposed by the Commission

Amendment

10a. Specialised personnel that can provide education, instructional training and similar support to users shall be available by service providers or Member-States competent services. ESF funding can be used for this purpose in order to provide both vocational and continuing training to these persons.

Or. en

Amendment 368 Tatjana Ždanoka

Proposal for a directive Article 5 – paragraph 2 – subparagraph 2

Text proposed by the Commission

Where compliance of a product with the applicable accessibility requirements has been demonstrated by that procedure, manufacturers shall draw up an EU declaration of conformity and affix the CE

Amendment

Where compliance of a product with the applicable accessibility requirements has been demonstrated by that procedure, manufacturers shall draw up an EU declaration of conformity and affix the CE

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marking.

marking. They shall include an additional clear reference to accessibility such as "Accessible product".

Or. en

Amendment 369 Tatjana Ždanoka

Proposal for a directive Article 5 – paragraph 7

Text proposed by the Commission

7. Manufacturers shall ensure that the product is accompanied by instructions and safety information in a language which can be easily understood by consumers and end-users, as determined by the Member State concerned.

Amendment

7. Manufacturers shall ensure that the product is accompanied by instructions and safety information in a language which can be easily understood by consumers and end-users, as determined by the Member State concerned. The provision of instructions and information to consumers shall be done in accessible and multiple formats.

Or. en

Amendment 370 Ádám Kósa

Proposal for a directive Article 5 – paragraph 9

Text proposed by the Commission

9. Manufacturers shall, further to a reasoned request from a competent national authority, provide it with all the information and documentation necessary to demonstrate the conformity of the product, in a language which can be easily understood by that authority. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have placed on the market and to ensure compliance

Amendment

9. Manufacturers shall provide it with all the information and documentation necessary to demonstrate the conformity of the product, in a language which can be easily understood by *the competent national* authority. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have placed on the market and to ensure compliance with the requirements referred to in Article 3.

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with the requirements referred to in Article 3.

Or. en

Amendment 371 Laura Agea, Tiziana Beghin

Proposal for a directive Article 5 – paragraph 9

Text proposed by the Commission

9. Manufacturers shall, *further to a reasoned request from a* competent national authority, *provide it* with all the information and documentation necessary to demonstrate the conformity of the product, in a language which can be easily understood by that authority. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have placed on the market and to ensure compliance with the requirements referred to in Article 3.

Amendment

9. Manufacturers shall *provide the* competent national authority with all the information and documentation necessary to demonstrate the conformity of the product, in a language which can be easily understood by that authority. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have placed on the market and to ensure compliance with the requirements referred to in Article 3.

Or. it

Amendment 372 Laura Agea, Tiziana Beghin

Proposal for a directive Article 6 – paragraph 2 – point a

Text proposed by the Commission

(a) further to a reasoned request from a competent national authority, provide that authority with all the information and documentation necessary to demonstrate the conformity of a product;

Amendment

(a) *provide* a competent national authority with all the information and documentation necessary to demonstrate the conformity of a product;

Or. it

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Amendment 373 Laura Agea, Tiziana Beghin

Proposal for a directive Article 7 – paragraph 9

Text proposed by the Commission

9. Importers shall, *further to a reasoned request from a* competent national authority, *provide it* with all the information and documentation necessary to demonstrate the conformity of a product in a language which can be easily understood by that authority. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have placed on the market.

Amendment

9. Importers shall *provide the* competent national authority with all the information and documentation necessary to demonstrate the conformity of a product in a language which can be easily understood by that authority. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have placed on the market.

Or. it

Amendment 374 Laura Agea, Tiziana Beghin

Proposal for a directive Article 8 – paragraph 6

Text proposed by the Commission

6. Distributors shall, *further to a reasoned request from a* competent national authority, *provide it* with all the information and documentation necessary to demonstrate the conformity of a product. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have made available on the market.

Amendment

6. Distributors shall *provide the* competent national authority with all the information and documentation necessary to demonstrate the conformity of a product. They shall cooperate with that authority, at its request, on any action taken to eliminate the risks posed by products which they have made available on the market.

Or. it

Amendment 375 Dieter-Lebrecht Koch

Proposal for a directive Article 11 – paragraph 2

Text proposed by the Commission

(2) Service providers shall prepare the necessary information in accordance with Annex III explaining how the services meet the accessibility requirements referred to in Article 3. The information shall be made available to the public in written and oral format, including in a manner which is accessible to *persons with functional limitations and* persons with disabilities. Service providers shall keep the information as long as the service is in operation.

Amendment

(2) Service providers shall prepare the necessary information in accordance with Annex III explaining how the services meet the accessibility requirements referred to in Article 3. The information shall be made available to the public in written and oral format, including in a manner which is accessible to persons with disabilities. Service providers shall keep the information as long as the service is in operation.

Or. de

Amendment 376 Laura Agea, Tiziana Beghin

Proposal for a directive Article 11 – paragraph 4

Text proposed by the Commission

4. Service providers shall, further to a reasoned request from a competent authority, provide it with all information necessary to demonstrate the conformity of the service with the accessibility requirements referred to in Article 3. They shall cooperate with those authorities, at their request, on any action taken to bring the service in conformity with those requirements.

Amendment

4. Service providers shall *provide the* competent *national* authority with all information necessary to demonstrate the conformity of the service with the accessibility requirements referred to in Article 3. They shall cooperate with those authorities, at their request, on any action taken to bring the service in conformity with those requirements.

Or. it

Amendment 377 Tatjana Ždanoka

Proposal for a directive Article 12 – paragraph 1

Text proposed by the Commission

1. The accessibility requirements referred to in Article 3 apply to the extent that they do not introduce a significant change in *an aspect or feature of a product or service that results in the alteration of* the basic nature of the product or service.

Amendment

1. The accessibility requirements referred to in Article 3 apply to the extent that they do not introduce a significant change in the basic nature of the product or service.

Or. en

Amendment 378 Helga Stevens

Proposal for a directive Article 12 – paragraph 1

Text proposed by the Commission

1. The accessibility requirements referred to in Article 3 apply to the extent that they do not introduce a significant change in an aspect or feature of a product or service that results in *the* alteration of the basic nature of the product or service.

Amendment

1. The accessibility requirements referred to in Article 3 shall apply to the extent that they do not introduce a significant change in an aspect or feature of a product or service that results in any alteration of the basic nature of the product or service concerned. The accessibility requirements may be fulfilled through the use of third party applications, peripheral devices, software, hardware, or customer premises equipment that is available to persons with disabilities on an equal basis with others.

Or. en

Amendment 379 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Article 12 – paragraph 1 a (new)

Text proposed by the Commission

Amendment

(1a) The accessibility requirements referred to in Article 3 shall not apply if appropriate alternatives, such as accessible products or services, to which all consumers have access on identical or virtually identical terms, are available.

Or. de

Amendment 380 Helga Stevens

Proposal for a directive Article 12 – paragraph 3 – point b

Text proposed by the Commission

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service.

Amendment

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with functional limitations and persons with disabilities.

Or. en

Amendment 381 Vilija Blinkevičiūtė

Proposal for a directive Article 12 – paragraph 3 – point b

Text proposed by the Commission

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service.

Amendment

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with functional limitations and persons with disabilities.

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Amendment 382 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Article 12 – paragraph 3 – point b

Text proposed by the Commission

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service.

Amendment

(b) the estimated *additional* costs and benefits for the economic operators in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service.

Or. de

Amendment 383 Tatjana Ždanoka

Proposal for a directive Article 12 – paragraph 3 – point b

Text proposed by the Commission

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service.

Amendment

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with disabilities, *persons with functional limitations and persons with age related or any other impairments*, taking into account the frequency and duration of use of the specific product or service.

Or. en

Amendment 384 Marian Harkin

Proposal for a directive Article 12 – paragraph 3 – point b

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Text proposed by the Commission

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service.

Amendment

(b) the estimated costs and benefits for the economic operators in relation to the estimated benefit for persons with *functional limitations, including persons with* disabilities, taking into account the frequency and duration of use of the specific product or service.

Or. en

Amendment 385 Ádám Kósa

Proposal for a directive Article 12 – paragraph 4

Text proposed by the Commission

4. The burden shall not be deemed disproportionate where it is compensated by funding from other sources than the economic operator's own resources, whether public or private.

Amendment

4. The burden shall not be deemed disproportionate where it is compensated by funding from other sources than the economic operator's own resources, whether public or private. Lack of priority, schedule or knowledge shall not be considered as legitimate excuse to claim the disproportionate burden.

Or. en

Amendment 386 Tatjana Ždanoka

Proposal for a directive Article 12 – paragraph 4

Text proposed by the Commission

4. The burden shall not be deemed disproportionate where it is compensated by funding from other sources than the economic operator's own resources, whether public or private.

Amendment

4. The burden shall not be deemed disproportionate where it is compensated by funding from other sources than the economic operator's own resources, whether public or private. *Lack of priority*,

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time or knowledge shall not be considered as legitimate reasons to claim the disproportionate burden.

Or. en

Amendment 387 Vilija Blinkevičiūtė

Proposal for a directive Article 12 – paragraph 4

Text proposed by the Commission

4. The burden shall not be deemed disproportionate where it is compensated by funding from other sources than the economic operator's own resources, whether public or private.

Amendment

4. The burden shall not be deemed disproportionate where it is compensated by funding from other sources than the economic operator's own resources, whether public or private. Lack of priority, time or knowledge shall not be considered as legitimate reasons to claim the disproportionate burden.

Or. en

Amendment 388 Laura Agea, Tiziana Beghin

Proposal for a directive Article 12 – paragraph 5

Text proposed by the Commission

5. The assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the *economic operator*.

Amendment

5. The assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the *relevant market surveillance authority, which, in cooperation with organisations* representing people with disabilities, shall apply a time-bound procedure and clearcut benchmarks for the assessment.

Or. it

Amendment 389 Ádám Kósa

Proposal for a directive Article 12 – paragraph 5

Text proposed by the Commission

5. The assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the economic operator.

Amendment

5. The assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the economic operator *in cooperation with competent experts on accessibility requirements at the national authority*.

Or. en

Amendment 390 Tatjana Ždanoka

Proposal for a directive Article 12 – paragraph 5

Text proposed by the Commission

5. The assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the economic operator.

Amendment

5. The assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the economic operator *together with users and experts on accessibility requirements*.

Or. en

Amendment 391 Vilija Blinkevičiūtė

Proposal for a directive Article 12 – paragraph 5

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Text proposed by the Commission

5. The assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the economic operator.

Amendment

5. The *initial* assessment of whether compliance with accessibility requirements regarding products or services imposes a fundamental alteration or disproportionate burden shall be performed by the economic operator.

Or. en

Amendment 392 Markus Pieper, Markus Ferber, Sven Schulze

Proposal for a directive Article 12 – paragraph 6

Text proposed by the Commission

(6) Where the economic operators have used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the relevant market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. Microenterprises are exempted from this notification requirement but must be able to supply the relevant documentation upon request from a relevant market surveillance authority.

Amendment

(6) Where the economic operators have used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall, at the request of the competent authority of the Member State in the market of which the product or service is placed or made available, make available their proportionality assessment referred to in paragraph 3.

Or. de

Amendment 393 Tatjana Ždanoka

Proposal for a directive Article 12 – paragraph 6

Text proposed by the Commission

6. Where the economic operators have

Amendment

6. Where the economic operators have

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used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the relevant market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. Microenterprises are exempted from this notification requirement but must be able to supply the relevant documentation upon request from a relevant market surveillance authority.

used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the relevant market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. In order for an exemption to be granted pursuant to such exception, the market surveillance authority shall systematically verify the assessment, unless the economic operator has provided an independent third-party assessment.

Or. en

Amendment 394 Vilija Blinkevičiūtė

Proposal for a directive Article 12 – paragraph 6

Text proposed by the Commission

6. Where the economic operators have used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the *relevant* market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. *Microenterprises are exempted from this notification requirement but must be able to supply the relevant documentation upon request from a relevant market surveillance authority*.

Amendment

6. Where the economic operators have used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. In order for an exemption to be granted pursuant to such exception, the market surveillance authority shall systematically verify the assessment, unless the economic operator has provided an independent third-party assessment.

Or. en

Amendment 395 Helga Stevens

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Proposal for a directive Article 12 – paragraph 6

Text proposed by the Commission

6. Where the economic operators have used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the relevant market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. Microenterprises are exempted from this notification requirement but must be able to supply the relevant documentation upon request from a relevant market surveillance authority.

Amendment

Where the economic operators have 6. used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the relevant market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. In order for an exemption to be granted pursuant to such exception, the market surveillance authority shall systematically verify the assessment, unless the economic operator has provided an independent third-party assessment. Microenterprises are exempted from this notification requirement but must be able to supply the relevant documentation upon request from a relevant market surveillance authority.

Or. en

Amendment 396 Marian Harkin

Proposal for a directive Article 12 – paragraph 6

Text proposed by the Commission

6. Where the economic operators have used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the relevant market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. Microenterprises are exempted from this

Amendment

6. Where the economic operators have used the exception provided for in paragraphs 1 to 5 for a specific product or service they shall notify the relevant market surveillance authority of the Member State in the market of which the product or service is placed or made available. Notification shall include the assessment referred to in paragraph 3. *In order for an exemption to be granted*

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notification requirement but must be able to supply the relevant documentation upon request from a relevant market surveillance authority. pursuant to such exception, the market surveillance authority shall regularly verify such assessments, unless the economic operator has provided an independent third party assessment.

Microenterprises are exempted from this notification requirement but must be able to supply the relevant documentation upon request from a relevant market surveillance authority.

Or. en

Amendment 397 Vilija Blinkevičiūtė

Proposal for a directive Article 12 – paragraph 6 a (new)

Text proposed by the Commission

Amendment

6a. A structured dialogue shall be established between relevant stakeholders, including persons with disabilities and their representative organisations and the market surveillance authorities, to ensure that adequate, coherent principles for the assessment of the exemptions are established.

Or. en

Amendment 398 Helga Stevens

Proposal for a directive Article 12 – paragraph 6 a (new)

Text proposed by the Commission

Amendment

6a. A structured dialogue shall be established between relevant stakeholders, including persons with disabilities and their representative organisations and the market surveillance authorities, to ensure

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that adequate, coherent principles for the assessment of the exemptions are established.

Or. en

Amendment 399 Ádám Kósa

Proposal for a directive Article 12 – paragraph 6 a (new)

Text proposed by the Commission

Amendment

6a. A structured dialogue shall be established between relevant stakeholders, including persons with disabilities and their representative organisations and the market surveillance authorities, to ensure that adequate, coherent principles for assessment of the exemptions are established.

Or. en

Amendment 400 Tatjana Ždanoka

Proposal for a directive Article 12 – paragraph 6 a (new)

Text proposed by the Commission

Amendment

6a. A structured dialogue shall be established between relevant stakeholders, including persons with disabilities and their representative organisations and the market surveillance authorities to ensure that adequate, coherent principles for the assessment of the exceptions are established.

Or. en

ΕN

Amendment 401 Marian Harkin

Proposal for a directive Article 12 – paragraph 6 a (new)

Text proposed by the Commission

Amendment

6a. A structured dialogue shall be established between relevant stakeholders, including persons with disabilities and their representative organisations and the market surveillance authorities, to ensure that adequate principles for the assessment of these exceptions are established.

Or. en

Amendment 402 Vilija Blinkevičiūtė

Proposal for a directive Article 12 – paragraph 6 b (new)

Text proposed by the Commission

Amendment

6b. Member States are encouraged to provide incentives and guidelines to microenterprises to facilitate the implementation of this Directive. The procedures and guidelines shall be developed in consultation with relevant stakeholders, including persons with disabilities and their representative organisations.

Or. en

Amendment 403 Ádám Kósa

Proposal for a directive Article 12 – paragraph 6 b (new)

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Text proposed by the Commission

Amendment

6b. Member States are encouraged to provide incentives and guidelines to microenterprises to facilitate the implementation of this Directive. The procedures and guidelines shall be developed in consultation with relevant stakeholders, including persons with disabilities and their representative organisations.

Or. en

Amendment 404 Helga Stevens

Proposal for a directive Article 12 – paragraph 6 b (new)

Text proposed by the Commission

Amendment

6b. Member States are encouraged to provide incentives and guidelines to microenterprises to facilitate the implementation of this Directive. The procedures and guidelines shall be developed in consultation with relevant stakeholders, including persons with disabilities and their representative organisations.

Or. en

Amendment 405 Tatjana Ždanoka

Proposal for a directive Article 17 a (new)

Text proposed by the Commission

Amendment

Article 17a

Register of non-accessible products

Member States shall establish a public accessible database register of non – accessible products. Consumers shall be able to consult and log information about non – accessible products. Member States shall take the measures necessary to inform consumers or other interested parties of the possibility to lodge complaints. An interactive system between the national databases shall be envisaged, under the responsibility of the Commission or the relevant representative organizations, so that information on non-accessible products can be disseminated across the Union.

Or. en

Amendment 406 Laura Agea, Tiziana Beghin

Proposal for a directive Article 18 – paragraph 1 – introductory part

Text proposed by the Commission

1. Member States shall establish, implement and periodically update adequate procedures in order to:

Amendment

1. Member States, in cooperation with organisations representing people with disabilities, shall establish, implement and periodically update adequate procedures in order to:

Or. it

Amendment 407 Kostadinka Kuneva

Proposal for a directive Article 18 – paragraph 2 – subparagraph 2

Text proposed by the Commission

Amendment

Member States shall ensure that the public is informed of the existence,

Member States shall ensure that the public is informed of the existence.

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responsibilities and identity of the authorities referred to in the first subparagraph. Those authorities shall make the information available in accessible formats upon request.

responsibilities and identity of the authorities referred to in the first subparagraph. Those authorities shall make the information available in accessible formats upon request and ensure that specialized personnel to provide education and instructional training is available for users.

Or. en

Amendment 408 Marian Harkin

Proposal for a directive Article 19 – paragraph 8 a (new)

Text proposed by the Commission

Amendment

8a. To facilitate the exchange of information and best practices amongst the market surveillance authorities and to ensure coherence in the application of the requirements set out in the Directive, the Commission shall establish a working group formed by representatives of the national authorities and the representative organisations of the relevant stakeholders, including persons with disabilities and their representative organisations.

Or. en

Amendment 409 Ádám Kósa

Proposal for a directive Article 19 – paragraph 8 a (new)

Text proposed by the Commission

Amendment

8a. To facilitate the exchange of information and best practices amongst the market surveillance authorities and to

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ensure coherence in the application of the requirements set out in the Directive, the Commission shall establish a working group formed by representatives of the national authorities.

Or. en

Amendment 410 Tatjana Ždanoka

Proposal for a directive Article 19 a (new)

Text proposed by the Commission

Amendment

Article 19a

Exchange of information and best practices

To facilitate the exchange of information and best practices amongst the market surveillance authorities and to ensure coherence in the application of the requirements set out in this Directive or in cases deemed necessary following a request by the Commission to express an opinion on exceptions from those requirements, the Commission shall establish a working group formed by representatives of the national market surveillance authorities and the representative organisations of the relevant stakeholders, including persons with disabilities.

Or. en

Amendment 411 Laura Agea, Tiziana Beghin

Proposal for a directive Article 20 – paragraph 1 – subparagraph 1

Text proposed by the Commission

Where, on completion of the procedure set out in Article 19(3) and (4), objections are raised against a measure taken by a Member State, or where the Commission considers a national measure to be contrary to Union legislation, the Commission shall without delay enter into consultation with the Member States and the relevant economic operator or operators and shall evaluate the national measure. On the basis of the results of that evaluation, the Commission shall decide whether the national measure is justified or not.

Amendment

Where, on completion of the procedure set out in Article 19(3) and (4), objections are raised against a measure taken by a Member State, or where the Commission considers a national measure to be contrary to Union legislation, the Commission shall without delay enter into consultation with the Member States, *organisations representing people with disabilities*, and the relevant economic operator or operators and shall evaluate the national measure. On the basis of the results of that evaluation, the Commission shall decide whether the national measure is justified or not.

Or. it

Amendment 412 Tatjana Ždanoka

Proposal for a directive Article 21 – paragraph 1 – point d a (new)

Text proposed by the Commission

Amendment

(da) where applicable, to all relevant Union legislation or to the provisions in Union legislation referring to accessibility for persons with disabilities.

Or. en

Amendment 413 Marian Harkin

Proposal for a directive Article 21 – paragraph 1 – point d a (new)

Text proposed by the Commission

Amendment

(da) where applicable, to the provisions in Union legislation referring to

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Or. en

Amendment 414 Helga Stevens

Proposal for a directive Article 22 – paragraph 2 – point b

Text proposed by the Commission

(b) the estimated costs and benefits for the competent authorities concerned in relation to the *estimated* benefit for persons with *disabilities*, *taking into account the* frequency and duration of use of the specific product or service;

Amendment

(b) the estimated costs and benefits for the competent authorities concerned in relation to the benefit for persons with functional limitations and persons with disabilities;

Or. en

Amendment 415 Vilija Blinkevičiūtė

Proposal for a directive Article 22 – paragraph 2 – point b

Text proposed by the Commission

(b) the estimated costs and benefits for the competent authorities concerned in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service;

Amendment

(b) the estimated costs and benefits for the competent authorities concerned in relation to the estimated benefit for persons with *functional limitations and persons* with disabilities;

Or. en

Amendment 416 Marian Harkin

Proposal for a directive Article 22 – paragraph 2 – point b

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Text proposed by the Commission

(b) the estimated costs and benefits for the competent authorities concerned in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service;

Amendment

(b) the estimated costs and benefits for the competent authorities concerned in relation to the estimated benefit for persons with *functional limitations*, *including persons with* disabilities, taking into account the frequency and duration of use of the specific product or service;

Or. en

Amendment 417 Tatjana Ždanoka

Proposal for a directive Article 22 – paragraph 2 – point b

Text proposed by the Commission

(b) the estimated costs and benefits for the competent authorities concerned in relation to the estimated benefit for persons with disabilities, taking into account the frequency and duration of use of the specific product or service;

Amendment

(b) the estimated costs and benefits for the competent authorities concerned in relation to the estimated benefit for persons with disabilities *and persons with functional limitations*, taking into account the frequency and duration of use of the specific product or service;

Or. en

Amendment 418 Vilija Blinkevičiūtė

Proposal for a directive Article 22 – paragraph 3

Text proposed by the Commission

3. The assessment of whether compliance with accessibility requirements referred to in Article 21 imposes a disproportionate burden shall be performed by the competent authorities concerned.

Amendment

3. The assessment of whether compliance with accessibility requirements referred to in Article 21 imposes a disproportionate burden shall be performed by the competent authorities concerned. *Lack of priority, time or knowledge shall*

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not be considered as legitimate reasons to claim a disproportionate burden.

Or. en

Amendment 419 Tatjana Ždanoka

Proposal for a directive Article 22 – paragraph 3

Text proposed by the Commission

3. The assessment of whether compliance with accessibility requirements referred to in Article 21 imposes a disproportionate burden shall be performed by the competent authorities concerned.

Amendment

3. The assessment of whether compliance with accessibility requirements referred to in Article 21 imposes a disproportionate burden shall be performed by the competent authorities concerned. Lack of priority, time or knowledge shall not be considered as legitimate reasons to claim a disproportionate burden.

Or. en

Amendment 420 Tatjana Ždanoka

Proposal for a directive Article 22 – paragraph 4

Text proposed by the Commission

4. Where a competent authority has used the exception provided for in paragraphs 1, 2 and 3 for a specific product or service it shall notify the Commission thereof. The notification shall include the assessment referred to in paragraph 2.

Amendment

4. Where a competent authority has used the exception provided for in paragraphs 1, 2 and 3 for a specific product or service it shall notify the Commission thereof. The notification shall include the assessment referred to in paragraph 2 and it shall be made available to the public in accessible formats.

Or. en

Amendment 421 Vilija Blinkevičiūtė

Proposal for a directive Article 22 – paragraph 4

Text proposed by the Commission

4. Where a competent authority has used the exception provided for in paragraphs 1, 2 and 3 for a specific product or service it shall notify the Commission thereof. The notification shall include the assessment referred to in paragraph 2.

Amendment

4. Where a competent authority has used the exception provided for in paragraphs 1, 2 and 3 for a specific product or service it shall notify the Commission thereof. The notification shall include the assessment referred to in paragraph 2 and it shall be made available to the public in accessible formats.

Or. en

Amendment 422 Vilija Blinkevičiūtė

Proposal for a directive Article 22 – paragraph 4 a (new)

Text proposed by the Commission

Amendment

4a. If the Commission has reasons to doubt the decision of the competent authority concerned, the Commission may request the working group referred to in Article 19(8a), to verify the assessment referred to in paragraph 2 of this Article and issue an opinion.

Or. en

Amendment 423 Tatjana Ždanoka

Proposal for a directive Article 22 – paragraph 4 a (new)

Text proposed by the Commission

Amendment

4a. If the Commission has reasons to doubt the decision of the competent authority concerned, the Commission may request the working group referred to in Article 19a to verify the assessment referred to in paragraph 2 of this Article and issue an opinion.

Or. en

Amendment 424 Marek Plura

Proposal for a directive Article 25 – paragraph 2 – point a

Text proposed by the Commission

(a) provisions whereby a consumer may take action under national law before the courts or before the competent administrative bodies to ensure that the national provisions transposing this Directive are complied with;

Amendment

(a) *easily accessible* provisions whereby a consumer may take action under national law before the courts or before the competent administrative bodies to ensure that the national provisions transposing this Directive are complied with;

Or. en

Amendment 425 Helga Stevens

Proposal for a directive Article 25 – paragraph 2 – point a

Text proposed by the Commission

(a) provisions whereby a consumer may take action under national law before the courts or before the competent administrative bodies to ensure that the national provisions transposing this Directive are complied with;

Amendment

(a) *accessible* provisions whereby a consumer may take action under national law before the courts or before the competent administrative bodies to ensure that the national provisions transposing this Directive are complied with;

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Amendment 426 Tatjana Ždanoka

Proposal for a directive Article 25 – paragraph 2 – point b a (new)

Text proposed by the Commission

Amendment

(ba) provisions whereby an accessible, comprehensive and adequately resourced complaints mechanism for consumers is established to complement a system of implementation and monitoring.

Or. en

Amendment 427 Vilija Blinkevičiūtė

Proposal for a directive Article 25 – paragraph 2 – point b a (new)

Text proposed by the Commission

Amendment

(ba) provisions whereby a comprehensive and adequately resourced complaints mechanism for consumers is established to complement a system of implementation and monitoring.

Or. en

Amendment 428 Tatjana Ždanoka

Proposal for a directive Article 26 – paragraph 2 a (new)

Text proposed by the Commission

Amendment

2a. Member States shall dedicate the

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necessary resources to enforce and collect penalties. Funds raised shall be reinvested in accessibility-related measures.

Or. en

Amendment 429 Tatjana Ždanoka

Proposal for a directive Article 27 – paragraph 2

Text proposed by the Commission

2. They shall apply those provisions from *[...* insert date - *six* years after the entry into force of this Directive*]*.

Amendment

- 2. They shall apply those provisions from:
- (a) [two years after the entry into force of this Directive] for products and services referred to in Article 1, points 1 and 2;
- (b) [two years after the entry into force of this Directive] for Union legislation referred to in Article 1, point 3;
- (c) [ten years after the entry into force of this Directive] for provisions linked to the built environment referred to in Article 1, point 4.

Or. en

Amendment 430 Laura Agea, Tiziana Beghin

Proposal for a directive Article 27 – paragraph 2

Text proposed by the Commission

2. They shall apply those provisions *from* [... *insert date* - six years after the entry into force of this *Directive*].

Amendment

2. They shall apply those provisions progressively, in step with the life cycle of a product or service, and, in any event, no later than six years after the entry into force of this *Directive*.

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Amendment 431 Helga Stevens

Proposal for a directive Annex I – row 2 – Section I – column 1 – title

Text proposed by the Commission

Amendment

General purpose computer hardware and operating systems

General purpose computer hardware and operating systems *and household* appliances operated by user interface with ICT technology

Or. en

Amendment 432 Marian Harkin

Proposal for a directive Annex I – row 2 – Section I – column 1 – title

Text proposed by the Commission

Amendment

General purpose computer hardware and operating systems

General purpose computer hardware and operating systems *and household* appliances operated by user interface

Or. en

Amendment 433 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 2 – Section I – column 1 – title

Text proposed by the Commission

Amendment

General purpose computer hardware and operating systems

General purpose computer hardware and operating systems *and household* appliances operated by user interface

Or. en

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Amendment 434 Helga Stevens

Proposal for a directive Annex I – row 2 – Section I – column 2 – point A (new)

Text proposed by the Commission

Amendment

- \boldsymbol{A} . Operating systems
- 1. The provision of services in such a way as to maximise their intended use by persons with disabilities shall be achieved by meeting the functional performance requirements set out in point Ab. The provision of services shall include:
- information about the functioning of the service and about its accessibility characteristics and facilities, which shall also be provided in digital and accessible formats;
- the electronic information, including the websites needed in order for the service to be provided.

Or. en

Amendment 435 **Helga Stevens**

Proposal for a directive Annex I – row 2 – Section I – column 2 – point 1

Text proposed by the Commission

Amendment

- General purpose computer hardware, operating systems and household appliances operated by user interface
- Design and production: The design Design and production: The design 1. and production of products in order to and production of products in order to maximise their foreseeable use by persons maximise their foreseeable use by persons with functional limitations, including with functional limitations, including persons with disabilities and those with age persons with disabilities and those with age

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1.

related impairments, shall be achieved by *making accessible* the following:

- (a) the information on the use of the product provided on the product itself (labelling, instructions, warning), which:
- (i) must be available by more than one sensory channel;
- (ii) must be understandable;
- (iii) must be perceivable;
- (*iv*) shall have an adequate size of fonts in foreseeable conditions of use;

(b) the packaging of the product including the information provided in it (opening, closing, use, disposal);

- (c) the product instructions for use, installation and maintenance, storage and disposal of the product which shall comply with the following:
- (i) the content of instruction shall be available in text formats that can be used for generating alternative assistive formats to be presented in different ways and via more than one sensory channel, and
- (ii) the instructions shall provide alternatives to non-text content;

- related impairments, shall be achieved by *complying with* the following *accessibility requirements:*
- (a) the information on the use of the product provided on the product itself (labelling, instructions, warning), which shall be provided in accessible web format and electronic non-web document and:
- (i) shall be understandable;
- (ii) shall be perceivable;
- (iii) shall have an adequate size and type of fonts with sufficient contrast between the characters and their background in order to maximise its readability in foreseeable conditions of use:
- (iv) shall be made available in accessible web format and electronic non-web documents;
- (b) the packaging of the product including the information provided in it (opening, closing, use, disposal) *which*:
- (i) shall meet the requirements laid down in point 1a;
- (ii) shall in a simple and precise way inform the users that the product incorporates accessibility features;
- (c) the product instructions for use, installation and maintenance, storage and disposal of the product which shall comply with the following:
- (i) shall be made available in accessible web format and electronic non-web document by making them perceivable, operable, understandable and robust;
- (ii) shall list and explain how to use the accessibility features of the product and its compatibility with a variety of assistive technologies available at Union

and international level;

- (iii) shall be provided on alternative non-electronic formats upon request. The alternative non-electronic formats may include large print, Braille, or easy-toread text.
- (d) the user interface of the product (handling, controls and feedback, input and output) in accordance with point 2;
- (e) the functionality of the product by providing functions aimed to address the needs of persons with functional limitations, in accordance with point 2;
- (f) the interfacing of the product with assistive devices.

Or. en

Amendment 436 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 2 – Section I – column 2 – point 1

Text proposed by the Commission

- 1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by *making accessible* the following:
- (a) the information on the use of the product provided on the product itself (labelling, instructions, warning), which:
- (i) must be available by more than one sensory channel;
- (ii) *must* be understandable;
- (iii) *must* be perceivable;
- (iv) shall have an adequate size of fonts in foreseeable conditions of use;

Amendment

- 1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by *complying with* the following *accessibility requirements:*
- (a) the information on the use of the product provided on the product itself (labelling, instructions, warning), which:
- (i) must be available by more than one sensory channel;
- (ii) *shall* be understandable;
- (iii) *shall* be perceivable;
- (iv) shall have an adequate size *and type* of fonts *with sufficient contrast*

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(b) the packaging of the product including the information provided in it (opening, closing, use, disposal);

- (c) the product instructions for use, installation and maintenance, storage and disposal of the product which shall comply with the following:
- (i) the content of instruction shall be available in text formats that can be used for generating alternative assistive formats to be presented in different ways and via more than one sensory channel, and
- (ii) the instructions shall provide alternatives to non-text content;

- (d) the user interface of the product (handling, controls and feedback, input and output) in accordance with point 2;
- (e) the functionality of the product by

- between the characters and their background in order to maximise its readability in foreseeable conditions of use;
- (v) shall be made available in accessible web format and electronic non-web documents by making them perceivable, operable, understandable and robust.
- (b) the packaging of the product including the information provided in it (opening, closing, use, disposal) *which*:
- (i) shall meet the requirements laid down in point 1a;
- (ii) shall in a simple and precise way inform the users that the product incorporates accessibility features and its compatibility with assistive technologies;
- (c) the product instructions for use, installation and maintenance, storage and disposal of the product, whether provided separately or integrated within the product, which shall comply with the following:
- (i) shall be made available in accessible web format and electronic non-web document by making them perceivable, operable, understandable and robust;
- (ii) shall list and explain how to use the accessibility features of the product and its compatibility with a variety of assistive technologies available at Union and international level;
- (iii) shall be provided on alternative non-electronic formats upon request. The alternative non-electronic formats may include large print, Braille, or easy-toread text.
- (d) the user interface of the product (handling, controls and feedback, input and output) in accordance with point 2;
- (e) the functionality of the product by

providing functions aimed to address the needs of persons with functional limitations, in accordance with point 2;

(f) the interfacing of the product with assistive devices.

- providing functions aimed to address the needs of persons with functional limitations, in accordance with point 2;
- (f) the product shall provide compatibility with a variety of assistive devices and technologies available at Union and international level, including hearing technologies, such as hearing aids, telecoils, cochlear implants, and assistive listening devices.

Or. en

Amendment 437 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 2 – Section I – column 2 – point 1 a (new)

Text proposed by the Commission

Amendment

1a. Support services: Where available, support services (help desks, call centres, technical support, relay services and training services) shall provide information on the accessibility of the product and its compatibility with assistive technologies, in accessible modes of communication for users with functional limitations, including persons with disabilities.

Or. en

Amendment 438 Marian Harkin

Proposal for a directive Annex I – row 2 – Section I – column 2 – point 2 – title

Text proposed by the Commission

Amendment

User interface *and functionality* design

Functionality requirements for user interface and design of the product

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Amendment 439 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 2 – Section I – column 2 – point 2

Text proposed by the Commission

2. *User* interface *and functionality* design:

In order to make accessible the design of the products and their user interface as referred to in points (d) and (e) of point 1 they *must* be designed, where applicable, as follows:

(a) provide for communication and orientation via more than one sensory channel;

(b) provide for alternatives to speech for communication and orientation;

(c) provide for flexible magnification and contrast;

Amendment

2. Functionality requirements for user interface and design of the product:

In order to make accessible the design of the products and their user interface as referred to in points (d) and (e) of point 1 they *shall* be designed, where applicable, as follows:

- (a) provide for communication and orientation via more than one sensory channel *including*:
- (i) where the product provides visual modes of communication and operation, the product shall provide at least one mode of information and operation that does not require vision,
- (ii) where the product provides auditory modes of information and operation, the product shall provide at least one mode of information and operation that does not require hearing;
- (b) provide for alternatives to speech for communication and orientation, where the product requires vocal input from users, the product shall provide at least one mode of operation that does not require the users to generate orally-generated sounds like speech, whistles or clicks;
- (c) where the product provides visual modes of communication and operation, provide for features that enable users to make better use of their limited vision, including by providing flexible magnification without loss of content or functionality, flexible contrast and

- (d) provide for an alternative colour to convey information;
- (e) provide for flexible ways to separate and control foreground from background including *for reducing* background *noise* and *improve clarity*;
- (f) provide for user control of volume;
- (g) provide for sequential control and alternatives to fine motor control;

(h) provide for modes of operation with limited reach and strength;

(i) provide avoidance of triggering photosensitive seizures;

- brightness, and where possible, it should include flexible ways to separate and control foreground from background visual elements and flexible control over the field of vision required;
- (d) provide for a visual mode of operation that does not require user perception of colour;
- (e) provide for *user control of volume* and enhanced audio *features to* improve *audio* clarity, *including* flexible ways to separate and control foreground from background *sound where voice and* background *are available as separate audio streams*;
- (f) provide for sequential control and alternatives to fine motor control, including where the product requires manual actions, the product shall provide features that enable users to make use of the product through alternative modes of operation not requiring fine motor control like manipulation or hand strength, nor operation of more than one control at the same time:
- (g) provide for modes of operation with limited reach and strength, including where product is free-standing or installed, the informational and operational elements shall be located within standard accessible reach ranges or it shall be possible for a user to place it within reach;
- (h) where the product provides visual modes of information, the product shall provide at least one mode of information that minimizes the potential for triggering photosensitive seizures;
- (i) provide for features that make its communication and user operation simpler and easier to use;
- (j) where the product provides features that are provided for accessibility, the users' privacy shall be

maintained when using those features.

Or. en

Amendment 440 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 2 – Section I – column 2 – point 2 a (new)

Text proposed by the Commission

Amendment

2a. Support services: Where available, support services (help desks, call centres, technical support, relay services and training services) shall provide information on the accessibility of the product and its compatibility with assistive technologies, in accessible modes of communication for users with functional limitations, including persons with disabilities.

Or. en

Amendment 441 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 3 – Section II – column 1 – title

Text proposed by the Commission

Amendment

Self-service terminals: Automatic Teller Machines, ticketing machines and check-in machines

Self-service terminals: Automatic Teller Machines, *payment terminals*, *parking ticket vending machines*, ticketing machines and check- in machines

Or. en

Amendment 442 Tatjana Ždanoka

Proposal for a directive Annex I – row 3 – Section II – column 1 – title

Text proposed by the Commission

Self-service terminals: Automatic Teller Machines, ticketing machines and check-in machines

Amendment

Self-service terminals: Automatic Teller Machines, ticketing machines, parking ticket vending machines, check-in machines and payment terminals

Or. en

Amendment 443 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 3 – Section II – column 2 – point 1 – introductory part

Text proposed by the Commission

1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by *making accessible* the following:

Amendment

1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by *complying with* the following *accessibility requirements:*

Or. en

Amendment 444 Vilija Blinkevičiūtė

Proposal for a directive

Annex I - row 3 - Section II - column 2 - point 1 - point a - introductory part

Text proposed by the Commission

(a) the information on the use of the product provided on the product itself (labelling, instructions, warning), which:

Amendment

(a) the information on the use of the product provided on the product itself (labelling, instructions, warning), which shall be provided in accessible web format and electronic non-web document:

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Amendment 445 Helga Stevens

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point a – introductory part

Text proposed by the Commission

Amendment

- (a) the information on the use of the product provided on the product itself (labelling, instructions, warning), which:
- (a) the information on the use of the product provided on the product itself (labelling, instructions, warning), shall be made available in accessible web format and electronic non-web document that are perceivable, operable, understandable and robust

Or. en

Amendment 446 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point a – point i

Text proposed by the Commission

Amendment

- (i) *must* be available by more than one sensory channel;
- (i) *shall* be available by more than one sensory channel;

Or. en

Amendment 447 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point a – point ii

Text proposed by the Commission

Amendment

(ii) *must* be understandable;

(ii) *shall* be understandable;

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Amendment 448 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point a – point iii

Text proposed by the Commission

Amendment

(iii) *must* be perceivable;

(iii) shall be perceivable;

Or. en

Amendment 449 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point a – point iii a (new)

Text proposed by the Commission

Amendment

(iiia) shall list and explain how to activate and use the accessibility features of the product and its compatibility with assistive technologies;

Or. en

Amendment 450 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point a – point iv

Text proposed by the Commission

Amendment

(iv) shall have an adequate size of fonts in foreseeable conditions of use:

(iv) shall have an adequate size and type of fonts with sufficient contrast between the characters and their background in order to maximise its readability in foreseeable conditions of use:

PE595.575v01-00 106/156 AM\1111922EN.docx

Amendment 451 Helga Stevens

Proposal for a directive

Annex I - row 3 - Section II - column 2 - point 1 - point a - point iv

Text proposed by the Commission

Amendment

- (iv) shall have an adequate size of fonts in foreseeable conditions of use;
- (iv) shall have an adequate size and type of fonts with sufficient contrast between the characters and their background in order to maximise its readability in foreseeable conditions of use;

Or. en

Amendment 452 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point d

Text proposed by the Commission

Amendment

- (d) *the interfacing of* the product with assistive devices.
- (d) the product shall provide compatibility with assistive devices and technologies, including hearing technologies, such as hearing aids, telecoils, cochlear implants, and assistive listening devices. The product shall also allow for the use of personal headsets.

Or. en

Amendment 453 Marian Harkin

Proposal for a directive

Annex I – row 3 – Section II – column 2 – point 1 – point d

Text proposed by the Commission

Amendment

(d) the interfacing of the product with assistive devices.

(d) the interfacing of the product with assistive devices and technologies, including hearing technologies, such as hearing aids, telecoils, cochlear implants and assistive listening devices. The product shall also allow for the use of personal headsets.

Or. en

Amendment 454 Ádám Kósa

Proposal for a directive Annex I – row 3 – Section II – column 2 – point 2

Text proposed by the Commission

Amendment

deleted

[...]

Or. en

Amendment 455 Marian Harkin

Proposal for a directive Annex I – row 3 – Section II – column 2 – point 2 – title

Text proposed by the Commission

Amendment

User interface and functionality design

Functionality requirements for user interface and design of the product

Or. en

Amendment 456 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 3 – Section II – column 2 – point 2

PE595.575v01-00 108/156 AM\1111922EN.docx

Text proposed by the Commission

2. *User* interface and *functionality* design:

In order to make accessible the design of the products and their user interface as referred to in points (b) and (c) of point 1 they must be designed, where applicable, as follows:

- (a) provide for communication and orientation via more than one sensory channel;
- (b) provide for alternatives to speech for communication and orientation;
- (c) provide for flexible magnification and contrast:
- (d) provide for an alternative colour to convey information;
- (e) provide for flexible magnification and contrast;
- (f) provide for user control of volume;
- (g) provide for sequential control and alternatives to fine motor control;
- (h) provide for modes of operation with limited reach and strength;
- (i) provide avoidance of triggering photosensitive seizures.

Amendment

2. Functionality requirements for user interface and design of the product:

In order to make accessible the design of the products and their user interface as referred to in points (b) and (c) of point 1 they must be designed, where applicable, in accordance with Section I, point 2, and:

- (a) it shall not require that an accessibility feature be on in order for a user who needs the feature to turn it on;
- (b) where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the possibility to extend the time permitted;
- (c) the product shall be operable, including the operable parts of the product, such as keys and controls, shall have an adequate contrast between the keys and controls and their background, and shall be tactilely discernible;
- (d) where keys, tickets, or cards are provided, these shall have an orientation that is tactilely discernible if orientation is important to further use of the key, ticket or card;
- (e) where the product uses biological characteristics of the user, it shall not rely on the use of a particular biological characteristic as the only means of user identification or for control of the product.

Amendment 457 Helga Stevens

Proposal for a directive Annex I – row 3 – Section II – column 2 – point 2

Text proposed by the Commission

2. *User* interface and *functionality* design:

In order to make accessible the design of the products and their user interface as referred to in points (b) and (c) of point 1 they must be designed, where applicable, as *follows*:

- (a) provide for communication and orientation via more than one sensory channel;
- (b) provide for alternatives to speech for communication and orientation;
- (c) provide for flexible magnification and contrast;
- (d) provide for an alternative colour to convey information;
- (e) provide for flexible ways to separate and control foreground from background including for reducing background noise and improve clarity;
- (f) provide for user control of volume;
- (g) provide for sequential control and

Amendment

2. Functionality requirements for user interface and design of the product:

In order to make accessible the design of the products and their user interface as referred to in points (b) and (c) of point 1 they must be designed, where applicable, *in accordance with Section I Point 2* as *well as*:

- (a) It shall not require that an accessibility feature be on in order for a user who needs the feature to turn it on;
- (b) where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the possibility to extend the time permitted;
- (c) the product shall be operable, including the operable parts of the product, such as keys and controls, shall have an adequate contrast between the keys and controls and their background, and shall be tactilely discernible;
- (d) where keys, tickets, or cards are provided, these shall have an orientation that is tactilely discernible if orientation is important to further use of the key, ticket or card;
- (e) where the product uses biological characteristics of the user, it shall not rely on the use of a particular biological characteristic as the only means of user identification or for control of the product.

alternatives to fine motor control;

- (h) provide for modes of operation with limited reach and strength;
- (i) provide avoidance of triggering photosensitive seizures.

Or. en

Amendment 458 Tatjana Ždanoka

Proposal for a directive Annex I – row 3 – Section II – column 2 – point 2 a (new)

Text proposed by the Commission

Amendment

- 2a. Functional performance requirements:
- (a) Usage without vision: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that does not require vision;
- (b) Usage with limited vision: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that enables users with limited vision to make better use of that vision;
- (c) Usage without perception of colour and contrast: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that does not require user perception of colour and contrast;
- (d) Usage without hearing: where ICT provides auditory modes of operation, it shall also provide at least one mode of operation that does not require hearing;
- (e) Usage with limited hearing: where ICT provides auditory modes of operation, it shall also provide at least one mode of operation with enhanced audio features, clarity and volume included;
- (f) Usage without vocal capability:

- where ICT requires vocal input from users, it shall provide at least one mode of operation that does not require users to generate vocal output;
- (g) Usage with limited manipulation or strength: where ICT requires manual actions, it shall provide at least one mode of operation that enables users to make use of the ICT through alternative actions not requiring manipulation or hand strength, or operation of more than one control at the same time;
- (h) Usage with limited reach: where ICT products are free-standing or installed, their operational elements must be within reach of all users;
- (i) Minimising of photosensitive seizure triggers: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that minimises the potential for triggering photosensitive seizures;
- (j) Usage with limited cognition: the ICT shall provide at least one mode of operation making the product simpler and easier to use;
- (k) Privacy: where ICT provides features ensuring accessibility, it shall also provide at least one mode of operation that maintains the privacy of users when using those ICT features ensuring accessibility

Or. en

Amendment 459 Helga Stevens

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point b – introductory part

Text proposed by the Commission

Amendment

(b) *providing* information about the

(b) information about the functioning

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functioning of the service and about its accessibility characteristics and facilities as follows:

of the service and about its accessibility characteristics and facilities, which shall be provided in accessible web format and electronic non-web document that are perceivable, operable, understandable and robust

Or. en

Amendment 460 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point A – point 1 – point b – point i

Text proposed by the Commission

(i) the information content shall be available in text formats that can be used to generate alternative assistive formats to be presented in different ways by the users and via more than one sensory channel;

- Amendment
- shall be *made* available in (i) accessible web format and electronic nonweb document by making them perceivable, operable, understandable and robust in accordance with point (c);

Or. en

Amendment 461 Helga Stevens

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point A – point 1 – point b – point i a (new)

Text proposed by the Commission

Amendment

(ia) the information shall be made available in accessible web format and electronic non-web document format by making it perceivable and operable.

Or. en

Amendment 462 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point A – point 1- point b – point ii

Text proposed by the Commission

Amendment

(ii) alternatives to non-text content shall be provided;

deleted

Or. en

Amendment 463 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point A – point 1- point b – point ii a (new)

Text proposed by the Commission

Amendment

(iia) shall list and explain how to use the accessibility features of the service in combination with the related terminal equipment, and its compatibility with assistive technologies;

Or. en

Amendment 464 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point A – point 1- point b – point iii

Text proposed by the Commission

Amendment

(iii) the electronic information, including the related online applications needed in the provision of the service shall be provided in accordance with point (c);

Or. en

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deleted

Amendment 465 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point A – point 1 – point b – point iii a (new)

Text proposed by the Commission

Amendment

(iiia) shall be provided on alternative non-electronic formats upon request. The alternative non-electronic formats may include large print, Braille, or easy-toread text.

Or. en

Amendment 466 Marian Harkin

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point c

Text proposed by the Commission

Amendment

(c) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

(c) making websites and mobile based services, including mobile applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 467 Helga Stevens

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point c

Text proposed by the Commission

(c) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level:

Amendment

(c) making websites and mobile applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 468 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point c

Text proposed by the Commission

(c) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment

(c) making websites and online applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level:

Or. en

Amendment 469 Tatjana Ždanoka

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point c

Text proposed by the Commission

(c) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment

(c) making websites *and online applications* accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 470 Helga Stevens

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point c a (new)

Text proposed by the Commission

Amendment

(ca) making mobile-based services including mobile applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative, and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 471 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point c a (new)

Text proposed by the Commission

Amendment

(ca) making mobile-based services including mobile applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative, and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 472 Tatjana Ždanoka

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point c a (new)

Text proposed by the Commission

Amendment

(ca) making mobile-based services needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative, and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment 473 Helga Stevens

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point e

Text proposed by the Commission

(e) *including* functions, practices, policies and procedures and alterations in the operation of the service targeted to address the needs of persons with *functional limitations*.

Amendment

- (e) functions, practices, policies and procedures and alterations in the operation of the service targeted to address the needs of persons with *disabilities:*
- (i) where a service provides two-way voice communication, it shall also support real-time text in parallel and on the same call;
- (ii) where a service supports two-way communication and that service is specified for use with relay services, support shall be provided for voice, realtime text and/or video, alone or in any combination, on both outgoing and incoming calls following the Total Conversation approach;
- (iii) where a service supports two-way communication and is specified for use with emergency services, support shall be provided for voice, real-time text and/or video, alone or in any combination, on both outgoing and incoming calls, following the Total Conversation approach.

Or. en

Amendment 474 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 4 – Section III – column 2 – point A – point 1 – point e

Text proposed by the Commission

Amendment

- (e) *including* functions, practices, policies and procedures and alterations in
- (e) functions, practices, policies and procedures and alterations in the operation

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the operation of the service targeted to address the needs of persons with *functional limitations*.

- of the service targeted to address the needs of persons with *disabilities:*
- (i) where a service provides two-way voice communication, it shall also support real-time text in parallel and on the same call;
- (ii) where a service supports two-way communication and this service is specified for use with relay services, support shall be provided for voice, realtime text, and/or video, alone or in any combination, on both outgoing and incoming calls;
- (iii) where a service supports two-way communication and this system is specified for use with emergency services, support shall be provided for voice, realtime text, and/or video, alone or in any combination, on both outgoing and incoming calls.

Or. en

Amendment 475 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 4 – Section III – column 2 – point B – point 1- introductory part

Text proposed by the Commission

1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by *making accessible* the following:

Amendment

1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by *complying with* the following *accessibility requirements*:

Amendment 476 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point a – point ii

Text proposed by the Commission

Amendment

(ii) *must* be understandable;

(ii) *shall* be understandable;

Or. en

Amendment 477 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point a – point iii

Text proposed by the Commission

Amendment

(iii) *must* be perceivable;

(iii) *shall* be perceivable;

Or. en

Amendment 478 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1- point a – point iv

Text proposed by the Commission

Amendment

(iv) shall have an adequate size of fonts in foreseeable use conditions;

(iv) shall have an adequate size and type of fonts with sufficient contrast between the characters and their background in order to maximise its readability in foreseeable conditions of use;

Or. en

Amendment 479 Vilija Blinkevičiūtė

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ΕN

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point a – point iv a (new)

Text proposed by the Commission

Amendment

(iva) shall be made available in accessible web format and electronic non-web documents by making them perceivable, operable, understandable and robust.

Or. en

Amendment 480 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point b

Text proposed by the Commission

Amendment

- (b) the packaging of the product including the information provided in it (opening, closing, use, disposal);
- (b) the packaging of the product including the information provided in it (opening, closing, use, disposal) *which:*
- (i) shall meet the requirements laid down in point 1a;
- (ii) shall in a simple and precise way inform the users that the product incorporates accessibility features and its compatibility with assistive technologies;

Or. en

Amendment 481 Vilija Blinkevičiūtė

Proposal for a directive

 $Annex \ I-row \ 4-Section \ III-column \ 2-point \ B-point \ 1-point \ c-introductory \\ part$

Text proposed by the Commission

Amendment

- (c) the product instructions for use,
- (c) the product instructions for use,

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installation and maintenance, storage and disposal of the product which shall comply with the following:

installation and maintenance, storage and disposal of the product, whether provided separately or integrated within the product, which shall comply with the following:

Or. en

Amendment 482 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point c – point i

Text proposed by the Commission

Amendment

(i) content of instruction shall be available in text formats that can be used for generating alternative assistive formats to be presented in different ways and via more than one sensory channel, and deleted

Or. en

Amendment 483 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point c – point i a (new)

Text proposed by the Commission

Amendment

(ia) shall be made available in accessible web format and electronic non-web document by making them perceivable, operable, understandable and robust;

Or. en

Amendment 484 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point c – point ii

Text proposed by the Commission

Amendment

(ii) instructions shall provide alternatives to non-text content; deleted

Or. en

Amendment 485 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point c – point ii a (new)

Text proposed by the Commission

Amendment

(iia) shall list and explain how to use the accessibility features of the product and its compatibility with a variety of assistive technologies available at Union and international level;

Or. en

Amendment 486 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 4 – Section III – column 2 – point B – point 1 – point c – point ii b (new)

Text proposed by the Commission

Amendment

(iib) shall be provided on alternative non-electronic formats upon request. The alternative non-electronic formats may include large print, Braille, or easy-toread;

Amendment 487 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 4 – Section III – column 2 – point B – point 1 – point f

Text proposed by the Commission

Amendment

(f) the *interfacing* of the product with assistive devices.

(f) the product shall provide compatibility with a variety of assistive devices and technologies available at Union and international level, including hearing technologies, such as hearing aids, telecoils, cochlear implants, and assistive listening devices.

Or. en

Amendment 488 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 4 – Section III – column 2 – point B – point 2

Text proposed by the Commission

2. *User* interface and *functionality* design:

In order to make accessible the design of the products and their user interface as referred to in points (b) and (c) of point 1 they must be designed, where applicable, as follows:

- (a) provide for communication and orientation via more than one sensory channel:
- (b) provide for alternatives to speech for communication and orientation;
- (c) provide for flexible magnification and contrast;

Amendment

2. Functionality requirements for user interface and design of the product:

In order to make accessible the design of the products and their user interface as referred to in points (b) and (c) of point 1 they must be designed, where applicable, in accordance with section I, point 2, as well as:

- (a) the product shall be able to encode and decode two-way voice communication with high-fidelity audio;
- (b) the product supporting two-way voice communication shall also allow a user to communicate with another user by Real Time Text (RTT), so RTT can be used standalone or combined with voice on the same call;
- (c) where the product interoperates for two-way voice communication within

- (d) provide for an alternative colour to convey information;
- (e) provide for flexible ways to separate and control foreground from background including for reducing background noise and improve clarity;
- (f) provide for user control of volume;
- (g) provide for sequential control and alternatives to fine motor control;
- (h) provide for modes of operation with limited reach and strength;
- (i) provide avoidance of triggering photosensitive seizures;

a specific network, it shall also interoperate in real-time text on the same voice call using the real-time text format specified for that network;

- (d) where the product that provides two-way voice communication includes real-time video functionality, the product shall support a video resolution that allows users to communicate using sign language and lip-reading;
- (e) where the product delivers output by an audio transducer, the product shall provide a means for effective wireless coupling to hearing technologies, such as hearing aids, telecoils, cochlear implants, and assistive listening devices, and shall reduce interferences with these hearing technologies to the lowest possible level;

Or. en

Amendment 489 Helga Stevens

Proposal for a directive

Annex I – row 5 – Section IV – column 2 – point A – point 1 – point b – point i a (new)

Text proposed by the Commission

Amendment

(ia) it shall be made available in accessible web format and within the electronic programming guides (EPG) by making it perceivable, operable, understandable and robust, in accordance with point (c);

Amendment 490 Tatjana Ždanoka

Proposal for a directive Annex I – row 5 – Section IV – column 2 – point A – point 1 – point c

Text proposed by the Commission

(c) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment

(c) making websites *and online applications* accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 491 Tatjana Ždanoka

Proposal for a directive Annex I – row 5 – Section IV – column 2 – point A – point 1 – point c a (new)

Text proposed by the Commission

Amendment

(ca) making mobile-based services needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international levels;

Amendment 492 Helga Stevens

Proposal for a directive

Annex I – row 5 – Section IV – column 2 – point B – point 1 – point c – point i a (new)

Text proposed by the Commission

Amendment

(ia) they shall be made available in accessible web format and electronic nonweb document format by making them perceivable and operable;

Or. en

Amendment 493 Helga Stevens

Proposal for a directive

Annex I – row 6 – Section V – column 2 – point A – point 1 – point a – point i a (new)

Text proposed by the Commission

Amendment

(ia) it shall be made available in accessible web format and electronic non-web document format by making it perceivable, understandable and operable;

Or. en

Amendment 494 Tatjana Ždanoka

Proposal for a directive

Annex I – row 6 – Section V – column 2 – point A – point 1 – point b

Text proposed by the Commission

Amendment

- (b) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content
- (b) making websites *and online applications* accessible in a consistent and adequate way for users' perception, operation and understanding, including the

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presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level; adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 495 Tatjana Ždanoka

Proposal for a directive Annex I – row 6 – Section V – column 2 – point A – point 1 – point c a (new)

Text proposed by the Commission

Amendment

(ca) the built environment needed for the provision of the service shall comply with Section X of this Annex.

Or. en

Amendment 496 Marian Harkin

Proposal for a directive

Annex I – row 6 – Section V – column 2 – point A – point 1 – point c a (new)

Text proposed by the Commission

Amendment

(ca) the built environment needed for the provision of the service shall comply with Section X of this Annex.

Or. en

Amendment 497 Tatjana Ždanoka

Proposal for a directive Annex I – row 6 – Section V – column 2 – point B – point a

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Text proposed by the Commission

(a) Making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, where necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level.

Amendment

Making websites and online (a) applications accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, where necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level.

Or. en

Amendment 498 Tatjana Ždanoka

Proposal for a directive Annex I – row 6 – Section V – column 2 – point C – title

Text proposed by the Commission

C. Mobile device-based services. smart ticketing and real time information: Amendment

C. Mobile device-based services. smart ticketing, smart check-in and real time information:

Or. en

Amendment 499 Tatjana Ždanoka

Proposal for a directive Annex I – row 7 – Section VI – column 1 – title

Text proposed by the Commission

Banking services; websites used for provision of banking services; mobile device-based services; self-service terminals, including Automatic Teller machines used for provision of banking services

Amendment

Banking services; websites used for provision of banking services; mobile device-based services; self-service terminals, including Automatic Teller machines used for provision of banking services and payment terminals.

PE595.575v01-00 130/156 AM\1111922EN.docx Amendment 500 Helga Stevens

Proposal for a directive

Annex I – row 7 – Section VI – column 2 – point A – point 1 – point b – point i a (new)

Text proposed by the Commission

Amendment

(ia) it shall be made available in accessible web format and electronic non-web document by making it perceivable and operable.

Or. en

Amendment 501 Helga Stevens

Proposal for a directive Annex I – row 7 – Section VI – column 2 – point A – point 1 – point c

Text proposed by the Commission

Amendment

(c) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

(c) making websites, mobile-based services, including mobile applications, and online applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative, and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level:

Or. en

Amendment 502 Helga Stevens

Proposal for a directive Annex I – row 7 – Section VI – column 2 – point B – title

Text proposed by the Commission

B. Websites used for provision of banking services:

Amendment

B. Websites *and mobile applications* used for provision of banking services:

Or. en

Amendment 503 Helga Stevens

Proposal for a directive Annex I – row 7 – Section VI – column 2 – point B – point a

Text proposed by the Commission

(a) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment

(a) making websites and mobile applications accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 504 Tatjana Ždanoka

Proposal for a directive Annex I – row 7 – Section VI – column 2 – point B – point a

Text proposed by the Commission

(a) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content

Amendment

(a) making websites *and online applications* accessible in a consistent and adequate way for users' perception, operation and understanding, including the

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presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level; adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 505 Tatjana Ždanoka

Proposal for a directive Annex I – row 7 – Section VI – column 2 – point D – title

Text proposed by the Commission

Amendment

D. Self-services terminals, including Automatic Teller machines used for the provision of banking services:

D. Self-services terminals, including Automatic Teller machines used for the provision of banking services *and payment terminals:*

Or. en

Amendment 506 Helga Stevens

Proposal for a directive

Annex I – row 8 – Section VII – column 2 – point A – point 1 – point b – point i a (new)

Text proposed by the Commission

Amendment

(ia) it shall be made available in accessible web format and electronic non-web document format by making it perceivable and operable;

Or. en

Amendment 507 Tatjana Ždanoka

Proposal for a directive Annex I – row 8 – Section VII – column 2 – point A – point 1 – point c

Text proposed by the Commission

(c) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment

(c) making websites *and online applications* accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 508 Tatjana Ždanoka

Proposal for a directive Annex I – row 8 – Section VII – column 2 – point A – point 1 – point d a (new)

Text proposed by the Commission

Amendment

(da) making mobile-based services needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international levels;

Or. en

Amendment 509 Ádám Kósa

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Proposal for a directive Annex I – row 8 – Section VII – column 2 – point B – point 2

Text proposed by the Commission

Amendment

[...]

deleted

Or. en

Amendment 510 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 9 – Section VIII – column 1 – title

Text proposed by the Commission

Amendment

E-commerce

E-commerce, websites of products and services providers, media and news websites, online platforms and social media as well as website and mobile device-based parts of services of general interest

Or. en

Amendment 511 Tatjana Ždanoka

Proposal for a directive Annex I – row 9 – Section VIII – column 1 – title

Text proposed by the Commission

Amendment

E-commerce

E-Commerce, including website and mobile device-based services of postal, energy and insurance providers

Or. en

Amendment 512 Vilija Blinkevičiūtė

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Proposal for a directive

Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point a – point i

Text proposed by the Commission

Amendment

(i) the information content shall be available in text formats that can be used to generate alternative assistive formats to be presented in different ways by the users and via more than one sensory channel, deleted

Or. en

Amendment 513 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point a – point i a (new)

Text proposed by the Commission

Amendment

(ia) shall be made available in accessible web format by making them perceivable, operable, understandable and robust in accordance with point (b);

Or. en

Amendment 514 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point a – point ii

Text proposed by the Commission

Amendment

(ii) alternatives to non-text content shall be provided;

Or. en

Amendment 515 Vilija Blinkevičiūtė

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deleted

Proposal for a directive Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point a – point ii a (new)

Text proposed by the Commission

Amendment

(iia) shall list and explain how to use the accessibility features of the service and its complementarity with a variety of assistive technologies.

Or. en

Amendment 516 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 9 – Section VIII – column 2 – point A – point 1- point a – point iii

Text proposed by the Commission

Amendment

(iii) the electronic information, including the related online applications needed in the provision of the service shall be provided in accordance with point (b).

deleted

Or. en

Amendment 517 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point b

Text proposed by the Commission

Amendment

(b) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of

(b) making websites and online applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a

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user agents and assistive technologies available at Union and international level;

robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 518 Tatjana Ždanoka

Proposal for a directive Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point b

Text proposed by the Commission

(b) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment

(b) making websites *and online applications* accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level:

Or. en

Amendment 519 Tatjana Ždanoka

Proposal for a directive Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point b a (new)

Text proposed by the Commission

Amendment

(ba) making mobile-based services needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which

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facilitates interoperability with a variety of user agents and assistive technologies available at Union and international levels;

Or. en

Amendment 520 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point b a (new)

Text proposed by the Commission

Amendment

(ba) making mobile-based services including mobile applications needed for the provision of e-commerce services accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 521 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – row 9 – Section VIII – column 2 – point A – point 1 – point b b (new)

Text proposed by the Commission

Amendment

(bb) electronic identification, security and payment methods needed for the provision of the service shall be understandable, perceivable, operable and robust without undermining the security and privacy of the user.

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ΕN

Amendment 522 Vilija Blinkevičiūtė

Proposal for a directive Annex I – row 9 – Section VIII – column 2 – point A – point 1 a (new)

Text proposed by the Commission

Amendment

1a. Support services: Where available, support services (help desks, call centres, technical support, relay services and training services) shall provide information on the accessibility of the product and its compatibility with assistive technologies, in accessible modes of communication for users with functional limitations, including persons with disabilities.

Or. en

Amendment 523 Tatjana Ždanoka

Proposal for a directive Annex I – Section VIII a (new)

Text proposed by the Commission

Amendment

Section VIIIa - Accommodation services

- A. Services
- 1. The provision of services in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities, shall be achieved by:
- (a) providing information about the functioning of the service and about its accessibility characteristics and facilities as follows:
- (i) shall be made available in

- accessible web format by making them perceivable, operable, understandable and robust in accordance with point (b)
- (ii) shall list and explain how to use the accessibility features of the service and its complementarity with a variety of assistive technologies.
- (b) making websites and online applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;
- (c) making mobile-based services including mobile applications needed for the provision of e-commerce services accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;
- (d) electronic identification, security and payment methods needed for the provision of the service shall be understandable, perceivable, operable and robust without undermining the security and privacy of the user;
- (e) making the built environment accessible to persons with disabilities for the purpose of Article 3(10) concerning the built environment where the products and services under the scope of this Directive are provided:
- (i) all common areas (reception,

- entrance, leisure facilities, conference rooms, etc.)
- (ii) rooms for the purpose of Article 3(10) concerning the built environment where the products and services under the scope of this Directive are provided whereas the minimum number of accessible rooms per establishment shall be:
- 1 accessible room for establishments with less than 20 room overall;
- 2 accessible rooms for establishments with more than 20 but less than 50 rooms;
- 1 supplementary accessible room for every additional 50 rooms.

2. Support services

Where available, support services (help desks, call centres, technical support, relay services and training services) shall provide information on the accessibility of the service and its compatibility with assistive technologies and services, in accessible modes of communication for users with functional limitations, including persons with disabilities.

Or. en

Amendment 524 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – Part A – point 1 – introductory part

Text proposed by the Commission

1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by

Amendment

1. Design and production: The design and production of products in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities and those with age related impairments, shall be achieved by

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Or. en

Amendment 525 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – Section IX – part A – point 1 – point a – point i

Text proposed by the Commission

Amendment

- (i) *must* be available by more than one sensory channel;
- (i) *shall* be available by more than one sensory channel;

Or. en

Amendment 526 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – Section IX – part A – point 1 – point a – point ii

Text proposed by the Commission

Amendment

(ii) *must* be understandable;

(ii) *shall* be understandable;

Or. en

Amendment 527 Vilija Blinkevičiūtė

Proposal for a directive

Annex I – Section IX – part A – point 1 – point a – point iii

Text proposed by the Commission

Amendment

(iii) *must* be perceivable;

(iii) *shall* be perceivable;

Amendment 528 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point a – point iv

Text proposed by the Commission

Amendment

(iv) shall have an adequate size of fonts *in foreseeable use* conditions;

(iv) shall have an adequate size and type of fonts with sufficient contrast between the characters and their background in order to maximise its readability in foreseeable conditions of use:

Or. en

Amendment 529 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point a – point iv a (new)

Text proposed by the Commission

Amendment

(iva) shall be made available in accessible web format and electronic non-web documents by making them perceivable, operable, understandable and robust.

Or. en

Amendment 530 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point b

Text proposed by the Commission

Amendment

- (b) the packaging of the product including the information provided in it (opening, closing, use, disposal);
- (b) the packaging of the product including the information provided in it (opening, closing, use, disposal), which:

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- (i) shall meet the requirements laid down in point 1(a);
- (ii) shall in a simple and precise way inform the users that the product incorporates accessibility features and its compatibility with assistive technologies;

Or. en

Amendment 531 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point c – introductory part

Text proposed by the Commission

Amendment

- (c) the product instructions for use, installation and maintenance, storage and disposal of the product which shall comply with the following:
- (c) the product instructions for use, installation and maintenance, storage and disposal of the product, whether provided separately or integrated within the product, which shall comply with the following:

Or. en

Amendment 532 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point c – point i

Text proposed by the Commission

(i) content of instruction shall be available in text formats that can be used for generating alternative assistive formats to be presented in different ways and via more than one sensory channel, and

Amendment

(i) shall be made available in accessible web format and electronic non-web document by making them perceivable, operable, understandable and robust;

Or. en

Amendment 533 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point c – point ii

Text proposed by the Commission

Amendment

(ii) instructions shall provide alternatives to non-text content;

(ii) shall list and explain how to use the accessibility features of the product and its compatibility with a variety of assistive technologies available at Union and international level;

Or. en

Amendment 534 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point c – point ii a (new)

Text proposed by the Commission

Amendment

(iia) shall be provided on alternative non-electronic formats upon request. The alternative non-electronic formats may include large print, Braille, or easy-toread text.

Or. en

Amendment 535 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 1 – point f a (new)

Text proposed by the Commission

Amendment

(fa) the product shall provide compatibility with a variety of assistive devices and technologies available at Union and international level, including hearing technologies, such as hearing

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aids, telecoils, cochlear implants, and assistive listening devices.

Or. en

Amendment 536 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – title

Text proposed by the Commission

Amendment

User interface and functionality design

Functionality requirements for user interface and design of the product

Or. en

Amendment 537 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – introductory part

Text proposed by the Commission

Amendment

In order to make accessible the design of the products and their user interface as referred to in points (d) and (e) of point 1 they *must* be designed, where applicable, as follows:

In order to make accessible the design of the products and their user interface as referred to in points (d) and (e) of point 1 they *shall* be designed, where applicable, as follows:

Or. en

Amendment 538 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point a

Text proposed by the Commission

Amendment

(a) provide for communication and

(a) provide for communication and

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orientation via more than one sensory channel;

- orientation via more than one sensory channel *including*:
- (i) where the product provides visual modes of communication and operation, the product shall provide at least one mode of information and operation that does not require vision,
- (ii) where the product provides auditory modes of information and operation, the product shall provide at least one mode of information and operation that does not require hearing;

Or. en

Amendment 539 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point b

Text proposed by the Commission

Amendment

- (b) provide for alternatives to speech for communication and orientation:
- (b) provide for alternatives to speech for communication and orientation. Where the product requires vocal input from users, the product shall provide at least one mode of operation that does not require the users to generate orally-generated sounds like speech, whistles or clicks;

Or. en

Amendment 540 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point c

Text proposed by the Commission

Amendment

- (c) provide for flexible magnification *and contrast*;
- (c) where the product provides visual modes of communication and operation,

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provide for features that enable users to make better use of their limited vision, including by providing flexible magnification without loss of content or functionality, flexible contrast and brightness, and where possible, it shall include flexible ways to separate and control foreground from background visual elements and flexible control over the field of vision required;

Or. en

Amendment 541 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point d

Text proposed by the Commission

Amendment

- (d) provide for an alternative colour to convey information;
- provide for a visual mode of (d) operation that does not require user perception of colour;

Or. en

Amendment 542 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point e

Text proposed by the Commission

provide for flexible ways to separate and control foreground from background including for reducing background *noise and improve clarity*; Amendment

provide for user control of volume (e) and enhanced audio features to improve audio clarity, including flexible ways to separate and control foreground from background sound where voice and background are available as separate audio streams:

Or. en

Amendment 543 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point f

Text proposed by the Commission

Amendment

deleted

(f) provide for user control of volume;

Or. en

Amendment 544 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point g

Text proposed by the Commission

Amendment

- (g) provide for sequential control and alternatives to fine motor control;
- (g) provide for sequential control and alternatives to fine motor control, including where the product requires manual actions, the product shall provide features that enable users to make use of the product through alternative modes of operation not requiring fine motor control like manipulation or hand strength, nor operation of more than one control at the same time:

Or. en

Amendment 545 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point h

Text proposed by the Commission

Amendment

- (h) provide for modes of operation with limited reach and strength;
- (h) provide for modes of operation with limited reach and strength, *including*

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where product is free-standing or installed, the informational and operational elements shall be located within standard accessible reach ranges or it shall be possible for a user to place it within reach;

Or. en

Amendment 546 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point h a (new)

Text proposed by the Commission

Amendment

(ha) provide for features that make its communication and user operation simpler and easier to use;

Or. en

Amendment 547 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point h b (new)

Text proposed by the Commission

Amendment

(hb) where the product provides features that are provided for accessibility, the users' privacy shall be maintained when using those features;

Or. en

Amendment 548 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part A – point 2 – point i

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Text proposed by the Commission

(i) provide *avoidance of* triggering photosensitive seizures.

Amendment

(i) where the product provides visual modes of information, the product shall provide at least one mode of information that minimizes the potential for triggering photosensitive seizures;

Or. en

Amendment 549 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part B – point 1 – point e

Text proposed by the Commission

(e) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Amendment

(e) making websites and online applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

Or. en

Amendment 550 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part B – point 1 – point e a (new)

Text proposed by the Commission

Amendment

(ea) making mobile-based services including mobile applications needed for the provision of the services accessible in

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a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a robust way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level.

Or. en

Amendment 551 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part B – point 1 – point f

Text proposed by the Commission

Amendment

(f) providing accessible information to facilitate complementarities with assistive services;

(f) providing accessible information to facilitate complementarities with assistive services and technologies, including hearing technologies, such as hearing aids, telecoils, cochlear implants, and assistive listening devices;

Or. en

Amendment 552 Tatjana Ždanoka

Proposal for a directive Annex I – Section IX – Part B a (new)

Text proposed by the Commission

Amendment

Ba. Functional performance requirements

(a) Usage without vision: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that does not require vision;

- (b) Usage with limited vision: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that enables users with limited vision to make better use of that vision;
- (c) Usage without perception of colour and contrast: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that does not require user perception of colour and contrast;
- (d) Usage without hearing: where ICT provides auditory modes of operation, it shall also provide at least one mode of operation that does not require hearing;
- (e) Usage with limited hearing: where ICT provides auditory modes of operation, it shall also provide at least one mode of operation with enhanced audio features, clarity and volume included;
- (f) Usage without vocal capability: where ICT requires vocal input from users, it shall provide at least one mode of operation that does not require users to generate vocal output;
- (g) Usage with limited manipulation or strength: where ICT requires manual actions, it shall provide at least one mode of operation that enables users to make use of the ICT through alternative actions not requiring manipulation or hand strength, or operation of more than one control at the same time;
- (h) Usage with limited reach: where ICT products are free-standing or installed, their operational elements must be within reach of all users;
- (i) Minimising of photosensitive seizure triggers: where ICT provides visual modes of operation, it shall also provide at least one mode of operation that minimises the potential for triggering photosensitive seizures;
- (j) Usage with limited cognition: the ICT shall provide at least one mode of

operation making it simpler and easier to use;

(k) Privacy: where ICT provides features ensuring accessibility, it shall also provide at least one mode of operation that maintains users' privacy when using those ICT features ensuring accessibility.

Or. en

Amendment 553 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part C – point 1 – point a

Text proposed by the Commission

Amendment

- (a) use of related outdoor areas and facilities *under the responsibility of the service provider*;
- (a) use of related outdoor areas and facilities;

Or. en

Amendment 554 Vilija Blinkevičiūtė

Proposal for a directive Annex I – Section IX – part C – point 1 – point b

Text proposed by the Commission

Amendment

(b) approaches to buildings *under the* responsibility of the service provider;

(b) approaches to buildings;

Or. en

Amendment 555 Ádám Kósa

Proposal for a directive Annex I – Section IX – Part C – point 1 a (new)

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Text proposed by the Commission

Amendment

- 1a. The minimum number of accessible rooms per establishment shall be:
- (a) 1 accessible room for establishments with less than 20 room overall;
- (b) 2 accessible rooms for establishments with more than 20 but less than 50 rooms;
- (c) 1 supplementary accessible room for every additional 50 rooms.

Or. en