



**2017/0086(COD)**

30.11.2017

# **AMENDMENTS**

## **131 - 354**

### **Draft report**

**Marlene Mizzi**

Establishing a single digital gateway to provide information, procedures, assistance and problem solving services

Proposal for a regulation

(COM(2017)0256 – C8-0141/2017 – 2017/0086(COD))



**Amendment 131**  
**Mylène Troszczyński**

**Proposal for a regulation**

—

*Proposal for rejection*

***The European Parliament rejects the  
Commission proposal.***

Or. fr

**Amendment 132**  
**Mylène Troszczyński**

**Proposal for a regulation**

**Recital 1**

*Text proposed by the Commission*

*Amendment*

***(1) The Single Market is one of Europe's most tangible achievements. By allowing people, goods, services and capital to move freely it offers new opportunities for citizens and businesses. This Regulation is a key action of the Single Market Strategy<sup>16</sup> with the objective of unlocking the full potential of the Single Market by making it easier for citizens and businesses to move within the EU and to trade, establish themselves and expand their businesses across borders.***

***deleted***

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<sup>16</sup> 'Upgrading the Single Market: more opportunities for people and business' Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of the Regions, COM(2015)550 final, 28.10.2015.

Or. fr

## *Justification*

*Assessment of free movement of persons, goods, services, and capital ought to be approached in a more objective way and has to avoid clichés of this sort.*

### **Amendment 133**

**Julia Reda**

#### **Proposal for a regulation**

##### **Recital 4**

###### *Text proposed by the Commission*

(4) This Regulation responds to these calls by offering citizens and businesses easy access to information, procedures and assistance and problem solving services they need for the exercise of their rights in the internal market. This Regulation establishes a single digital gateway in the context of which the Commission and competent authorities would play an important role in achieving those objectives.

###### *Amendment*

(4) This Regulation responds to these calls by offering citizens and businesses easy access to information, procedures and assistance and problem solving services they need for the exercise of their rights in the internal market, ***such as travel within the Union, to work and retire in the Union, reside in Member States other than their Member State of origin, access to education in other Member States, access to healthcare, exercise of family rights, residence rights, citizens' rights and consumer rights***. This Regulation establishes a single digital gateway in the context of which the Commission and competent authorities would play an important role in achieving those objectives.

Or. en

### **Amendment 134**

**Anneleen Van Bossuyt**

#### **Proposal for a regulation**

##### **Recital 7**

###### *Text proposed by the Commission*

(7) In order for Union citizens and businesses to enjoy their right to free movement within the internal market, the

###### *Amendment*

(7) In order for Union citizens and businesses to enjoy their right to free movement within the internal market, the

Union should adopt specific measures allowing citizens and businesses to have easy access to comprehensive and reliable information about their rights created by Union law and to information about the applicable national rules and procedures with which they will need to comply where they move to, live or study or where they establish or carry out a business in another Member State other than their own. The information to be provided at national level should not only concern national rules implementing Union law, but also any other national rules that are applicable to national citizens and businesses from other Member States alike.

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Or. en

**Amendment 135**  
**Kaja Kallas**

**Proposal for a regulation**  
**Recital 7**

*Text proposed by the Commission*

(7) In order for Union citizens and businesses to enjoy their right to free movement within the internal market, the Union should adopt specific measures allowing citizens and businesses to have easy access to comprehensive and reliable information about their rights created by Union law and to information about the applicable national rules and procedures with which they will need to comply where they move to, live or study or where they establish or carry out a business in another Member State other than their own. The

*Amendment*

(7) In order for Union citizens and businesses to enjoy their right to free movement within the internal market, the Union should adopt specific measures allowing citizens and businesses to have easy access to comprehensive and reliable information about their rights created by Union law and to information about the applicable national rules and procedures with which they will need to comply where they move to, live or study or where they establish or carry out a business in another Member State other than their own. The

information to be provided at national level should not only concern national rules implementing Union law, but also any other national rules that are applicable to national citizens and businesses from other Member States alike.

information to be provided at national level ***through one single national portal that should link to all relevant national webpages*** should not only concern national rules implementing Union law, but also any other national rules that are applicable to national citizens and businesses from other Member States alike.

Or. en

## **Amendment 136**

### **Dennis de Jong**

#### **Proposal for a regulation**

##### **Recital 8**

###### *Text proposed by the Commission*

(8) It is clear that citizens and businesses ('users') from other Member States can be at a disadvantage due to their lack of familiarity with the national rules and administrative systems, the differences in languages used and their lack of geographic proximity to the public authorities in those Member States. The most efficient way to reduce the ensuing obstacles to the internal market, is to enable cross-border users to get access to information online, in a language they can understand, to enable them to complete procedures for compliance with national rules fully online and to offer them assistance where rules and procedures are not clear enough or where they encounter obstacles in exercising their rights.

###### *Amendment*

(8) It is clear that citizens and businesses ('users') from other Member States can be at a disadvantage due to their lack of familiarity with the national rules and administrative systems, the differences in languages used and their lack of geographic proximity to the public authorities in those Member States. The most efficient way to reduce the ensuing obstacles to the internal market, is to enable cross-border users to get access to information online, in a language they can understand, to enable them to complete procedures for compliance with national rules fully online, ***where applicable***, and to offer them assistance where rules and procedures are not clear enough or where they encounter obstacles in exercising their rights.

Or. en

###### *Justification*

*Not all procedures can be completed fully online, as some listed in annex II require physical presence at the responsible government body, and/or only apply to the nationality of the requester (e.g. request for passport or ID)*

**Amendment 137**  
**Evelyne Gebhardt**

**Proposal for a regulation**  
**Recital 10 a (new)**

*Text proposed by the Commission*

*Amendment*

***(10a) The purpose of this Regulation is to remedy the fragmentation and shortcomings in providing information and assistance. A single portal providing access to information in various areas, such as insurance technical provisions, the right of residence or tax rules, should contribute to greater transparency regarding the rules and regulations in force in the Member States.***

Or. de

**Amendment 138**  
**Kaja Kallas**

**Proposal for a regulation**  
**Recital 11**

*Text proposed by the Commission*

*Amendment*

(11) This Regulation should establish a single entry point through which citizens and business should be able to access information about the rules and requirements they have to comply with, by virtue of Union and/or national law. It should simplify citizens' and businesses' contact with the assistance and problem solving services, established at the Union or national level and make it more effective. The gateway should also facilitate access to and completion of procedures. Therefore, this Regulation should require Member States to enable users to fully complete certain procedures

(11) This Regulation should establish a single entry point through which citizens and business should be able to access information about the rules and requirements they have to comply with, by virtue of Union and/or national law. It should simplify citizens' and businesses' contact with the assistance and problem solving services, established at the Union or national level and make it more effective. The gateway should also facilitate access to and completion of procedures. Therefore, this Regulation should require Member States to enable users to fully complete certain procedures

online that are of key importance to the majority of citizens and businesses moving across borders, without affecting in any way the existing substantive requirements by virtue of Union and/or national law within those policy areas. In this context, the Regulation should support the use of the “once-only” principle for the purpose of the exchange of evidence between competent authorities in different Member States.

online that are of key importance to the majority of citizens and businesses moving across borders, without affecting in any way the existing substantive requirements by virtue of Union and/or national law within those policy areas. In this context, the Regulation should support the use of the “once-only” principle for the purpose of the exchange of evidence between competent authorities in different Member States, ***whereby citizens and businesses should not be required to submit the same information twice, but rather competent authorities should take action to share this information internally, in full compliance with Regulation (EU) 2016/679.***

Or. en

**Amendment 139**  
**Julia Reda**

**Proposal for a regulation**  
**Recital 11**

*Text proposed by the Commission*

(11) This Regulation should establish a single entry point through which citizens and business should be able to access information about the rules and requirements they have to comply with, by virtue of Union and/or national law. It should simplify citizens' and businesses' contact with the assistance and problem solving services, established at the Union or national level and make it more effective. The gateway should also facilitate access to and completion of procedures. Therefore, this Regulation should require Member States to enable users to fully complete certain procedures online that are of key importance to the majority of citizens and businesses moving across borders, without affecting in any

*Amendment*

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way the existing substantive requirements by virtue of Union and/or national law within those policy areas. In this context, the Regulation should support the use of the “once-only” principle for the purpose of the exchange of evidence between competent authorities in different Member States.

way the existing substantive requirements by virtue of Union and/or national law within those policy areas. In this context, the Regulation should support the use of the “once-only” principle, ***with full respect to the fundamental right to the protection of personal data***, for the purpose of the exchange of evidence between competent authorities in different Member States.

Or. en

**Amendment 140**  
**Dennis de Jong**

**Proposal for a regulation**  
**Recital 11**

*Text proposed by the Commission*

(11) This Regulation should establish a single entry point through which citizens and business should be able to access information about the rules and requirements they have to comply with, by virtue of Union and/or national law. It should simplify citizens' and businesses' contact with the assistance and problem solving services, established at the Union or national level and make it more effective. The gateway should also facilitate access to and completion of procedures. Therefore, this Regulation should require Member States to enable users to fully complete certain procedures online that are of key importance to the majority of citizens and businesses moving across borders, without affecting in any way the existing substantive requirements by virtue of Union and/or national law within those policy areas. In this context, the Regulation should support the use of the “once-only” principle for the purpose of the exchange of evidence between competent authorities in different Member States.

*Amendment*

(11) This Regulation should establish a single entry point through which citizens and business should be able to access information about the rules and requirements they have to comply with, by virtue of Union and/or national law. It should simplify citizens' and businesses' contact with the assistance and problem solving services, established at the Union or national level and make it more effective. The gateway should also facilitate access to and completion of procedures, ***where applicable***. Therefore, this Regulation should require Member States to enable users to fully complete certain procedures online that are of key importance to the majority of citizens and businesses moving across borders, without affecting in any way the existing substantive requirements by virtue of Union and/or national law within those policy areas. In this context, the Regulation should support the use of the “once-only” principle for the purpose of the exchange of evidence between competent authorities in different Member States.

**Amendment 141**  
**Julia Reda**

**Proposal for a regulation**  
**Recital 12**

*Text proposed by the Commission*

(12) The gateway should be user-centric **and** user-friendly and it should allow citizens and businesses to interact with national and Union level administrations by providing them with the opportunity to give feedback in relation to both the services offered through the gateway and the functioning of the internal market as they experience it. The feedback tool should enable the user to point out perceived problems, deficiencies and needs in order to encourage continuous improvement of the quality of the services.

*Amendment*

(12) The gateway should be user-centric, user-friendly **and accessible** and it should allow citizens and businesses to interact with national and Union level administrations by providing them with the opportunity to give feedback in relation to both the services offered through the gateway and the functioning of the internal market as they experience it. The feedback tool should enable the user to point out perceived problems, deficiencies and needs in order to encourage continuous improvement of the quality of the services **on the basis of anonymous data in order to protect the personal data of users.**

**Amendment 142**  
**Maria Grapini, Sergio Gutiérrez Prieto, Lucy Anderson**

**Proposal for a regulation**  
**Recital 12**

*Text proposed by the Commission*

(12) The gateway should be user-centric and user-friendly and it should allow citizens and businesses to interact with national and Union level administrations by providing them with the opportunity to give feedback in relation to both the services offered through the gateway and the functioning of the internal market as they experience it. The feedback tool

*Amendment*

(12) The gateway should be user-centric, **especially for individual citizens**, and user-friendly and it should allow citizens and businesses to interact with national and Union level administrations by providing them with the opportunity to give feedback in relation to both the services offered through the gateway and the functioning of the internal market as they experience it.

should enable the user to point out perceived problems, deficiencies and needs in order to encourage continuous improvement of the quality of the services.

The feedback tool should enable the user to point out perceived problems, deficiencies and needs in order to encourage continuous improvement of the quality of the services.

Or. ro

### **Amendment 143**

**Mylène Troszczyński**

### **Proposal for a regulation**

#### **Recital 15**

*Text proposed by the Commission*

*Amendment*

***(15) This Regulation should enhance the internal market dimension of online procedures by upholding the general principle of non-discrimination also in relation to the access by citizens or businesses to online procedures already established at the national level on the basis of national or Union law. It should be possible for users not residing in or established in a Member State to access and complete online procedures without obstacles such as form fields that require national phone numbers or national postal codes, payment of fees that can only be done through systems which do not provide for cross-border payments, lack of detailed explanations in another language other than the national language or languages, lack of possibilities to submit electronic evidence from authorities located in another Member State and lack of acceptance of electronic means of identification issued in other Member States.***

***deleted***

Or. fr

#### *Justification*

*The principle of non-discrimination is contrary to the principle of national priority (which does not mean exclusivity).*

## **Amendment 144**

**Maria Grapini, Sergio Gutiérrez Prieto, Lucy Anderson**

### **Proposal for a regulation**

#### **Recital 15**

*Text proposed by the Commission*

(15) This Regulation should enhance the internal market dimension of online procedures by upholding the general principle of non-discrimination also in relation to the access by citizens or businesses to online procedures already established at the national level on the basis of national or Union law. It should be possible for users not residing in or established in a Member State to access and complete online procedures without obstacles such as form fields that require national phone numbers or national postal codes, payment of fees that can only be done through systems which do not provide for cross-border payments, lack of detailed explanations in another language other than the national language or languages, lack of possibilities to submit electronic evidence from authorities located in another Member State and lack of acceptance of electronic means of identification issued in other Member States.

*Amendment*

(15) This Regulation should enhance the internal market dimension of online procedures, ***thereby contributing to internal market digitalisation***, by upholding the general principle of non-discrimination also in relation to the access by citizens or businesses to online procedures already established at the national level on the basis of national or Union law. It should be possible for users not residing in or established in a Member State to access and complete online procedures without obstacles such as form fields that require national phone numbers or national postal codes, payment of fees that can only be done through systems which do not provide for cross-border payments, lack of detailed explanations in another language other than the national language or languages, lack of possibilities to submit electronic evidence from authorities located in another Member State and lack of acceptance of electronic means of identification issued in other Member States.

Or. ro

## **Amendment 145**

**Philippe Juvin**

### **Proposal for a regulation**

#### **Recital 16**

*Text proposed by the Commission*

*Amendment*

(16) This Regulation should build on the eIDAS Regulation<sup>26</sup> which lays down conditions under which Member States recognise certain means of electronic identification for natural and legal persons falling under a notified electronic identification scheme of another Member State. From the date of application of that **regulation** it should be possible for users to use their electronic identification and authentication means in order to operate on a cross-border basis and interact electronically with competent authorities.

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<sup>26</sup> Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC (OJ L 257, 28.8.2014, p. 73–114).

(16) This Regulation should build on the eIDAS Regulation<sup>26</sup>, which lays down conditions under which Member States recognise certain means of electronic identification for natural and legal persons falling under a notified electronic identification scheme of another Member State. From the date of application of that **Regulation** it should be possible for users to use their electronic identification and authentication means in order to operate on a cross-border basis and interact electronically with competent authorities. ***This Regulation should guarantee technological neutrality as regards electronic identification and authentication systems.***

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<sup>26</sup> Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC (OJ L 257, 28.8.2014, p. 73–114).

Or. fr

## **Amendment 146**

**Mylène Troszczyński**

### **Proposal for a regulation**

#### **Recital 17**

*Text proposed by the Commission*

***(17) A number of sectorial Union acts such as the Services Directive<sup>27</sup>, the Professional Qualifications Directive<sup>28</sup> and the Public Procurement Directives<sup>29</sup> require that procedures are made fully available online. This Regulation should add the requirements for a number of key procedures for both citizens and businesses to be fully made***

*Amendment*

***deleted***

*available online.*

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<sup>27</sup> *Directive 2006/123/EC of the European Parliament and of the Council of 12 December 2006 on services in the internal market (OJ L 376, 27.12.2006, p. 36).*

<sup>28</sup> *Directive 2005/36/EC of the European Parliament and of the Council of 7 September 2005 on the recognition of professional qualifications (OJ L 255, 30.9.2005, p. 22–142).*

<sup>29</sup> *Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC (OJ L 94, 28.3.2014, p. 65–242) and Directive 2014/25/EU of the European Parliament and of the Council of 26 February 2014 on procurement by entities operating in the water, energy, transport and postal services sectors and repealing Directive 2004/17/EC (OJ L 94, 28.3.2014, p. 243–374).*

Or. fr

## **Amendment 147**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Recital 18**

##### *Text proposed by the Commission*

(18) In order to allow citizens and business to directly enjoy the benefits of the internal market without unnecessary additional administrative burden, this Regulation should require full digitalisation of the user interface of certain key procedures for cross-border users, which are listed in Annex II to this Regulation and provide the criteria for defining how the procedure qualifies as

##### *Amendment*

(18) In order to allow citizens and business to directly enjoy the benefits of the internal market without unnecessary additional administrative burden, this Regulation should require full digitalisation of the user interface of certain key procedures for cross-border users, which are listed in Annex II to this Regulation and provide the criteria for defining how the procedure qualifies as

fully online. The "registration of business activity" is one of such procedures of particular relevance for businesses. It should not, however, cover the procedures leading to the constitution of companies or firms as legal entities as such procedures necessitate a comprehensive approach aimed at facilitating digital solutions throughout a company's lifecycle. When businesses establish themselves in another Member State, they are required to register with a social security scheme and an insurance scheme in order to register their employees and pay contributions to both schemes. Those procedures are common for all businesses operating in any sector of the economy, and it is therefore appropriate to require that those two registration procedures are made available online.

fully online. The "registration of business activity" is one of such procedures of particular relevance for businesses. It should not, however, cover the procedures leading to the constitution of companies or firms as legal entities as such procedures necessitate a comprehensive approach aimed at facilitating digital solutions throughout a company's lifecycle. When businesses establish themselves in another Member State, they are required to register with a social security scheme and an insurance scheme in order to register their employees and pay contributions to both schemes. Those procedures are common for all businesses operating in any sector of the economy, and it is therefore appropriate to require that those two registration procedures are made available online. ***It is also appropriate for procedures related to taxation matters to be made available online as these procedures tend to represent one of the main obstacles to the cross-border operation of small and medium-sized enterprises in the Union.***

Or. en

**Amendment 148**  
**Ivan Štefanec**

**Proposal for a regulation**  
**Recital 18**

*Text proposed by the Commission*

(18) In order to allow citizens and business to directly enjoy the benefits of the internal market without unnecessary additional administrative burden, this Regulation should require full digitalisation of the user interface of certain key procedures for cross-border users, which are listed in Annex II to this Regulation and provide the criteria for defining how the procedure qualifies as

*Amendment*

(18) In order to allow citizens and business to directly enjoy the benefits of the internal market without unnecessary additional administrative burden, this Regulation should require full digitalisation of the user interface of certain key procedures for cross-border users, which are listed in Annex II to this Regulation and provide the criteria for defining how the procedure qualifies as

fully online. The "registration of business activity" is one of such procedures of particular relevance for businesses. It should not, however, cover the procedures leading to the constitution of companies or firms as legal entities as such procedures necessitate a comprehensive approach aimed at facilitating digital solutions throughout a company's lifecycle. When businesses establish themselves in another Member State, they are required to register with a social security scheme and an insurance scheme in order to register their employees and pay contributions to both schemes. Those procedures are common for all businesses operating in any sector of the economy, and it is therefore appropriate to require that those two registration procedures are made available online.

fully online. *Such a requirement of full digitalisation should only apply where those procedures exist in the Member States.* The "registration of business activity" is one of such procedures of particular relevance for businesses. It should not, however, cover the procedures leading to the constitution of companies or firms as legal entities as such procedures necessitate a comprehensive approach aimed at facilitating digital solutions throughout a company's lifecycle. When businesses establish themselves in another Member State, they are required to register with a social security scheme and an insurance scheme in order to register their employees and pay contributions to both schemes. Those procedures are common for all businesses operating in any sector of the economy, and it is therefore appropriate to require that those two registration procedures are made available online.

Or. en

## **Amendment 149**

### **Andreas Schwab**

#### **Proposal for a regulation**

#### **Recital 18**

##### *Text proposed by the Commission*

(18) In order to allow citizens and business to directly enjoy the benefits of the internal market without unnecessary additional administrative burden, this Regulation should require full digitalisation of the user interface of certain key procedures for cross-border users, which are listed in Annex II to this Regulation and provide the criteria for defining how the procedure qualifies as fully online. *The "registration of business activity" is one of such procedures of particular relevance for businesses. It*

##### *Amendment*

(18) In order to allow citizens and business to directly enjoy the benefits of the internal market without unnecessary additional administrative burden, this Regulation should require full digitalisation of the user interface of certain key procedures for cross-border users, which are listed in Annex II to this Regulation and provide the criteria for defining how the procedure qualifies as fully online. *This Regulation* should not cover the procedures leading to the constitution of companies or firms as legal



should not, *however*, cover the procedures leading to the constitution of companies or firms as legal entities *as such procedures necessitate a comprehensive approach aimed at facilitating digital solutions throughout a company's lifecycle*. When businesses establish themselves in another Member State, they are required to register with a social security scheme and an insurance scheme in order to register their employees and pay contributions to both schemes. Those procedures are common for all businesses operating in any sector of the economy, and it is therefore appropriate to require that those two registration procedures are made available online.

entities *or the registration of a business activity, including registration as a sole trader, a partnership or any other form that it is not a separate legal entity*. When businesses establish themselves in another Member State, they are required to register with a social security scheme and an insurance scheme in order to register their employees and pay contributions to both schemes. Those procedures are common for all businesses operating in any sector of the economy, and it is therefore appropriate to require that those two registration procedures are made available online.

Or. de

## **Amendment 150**

**Othmar Karas, Philippe Juvin**

### **Proposal for a regulation**

#### **Recital 19**

#### *Text proposed by the Commission*

(19) In some instances, given the current state of technical development it may still be necessary for users of *a* procedure to appear in person before a competent authority as part of the online procedure, *in particular* in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should be limited to situations where no digital technology exists to achieve the purpose of the procedure.

#### *Amendment*

(19) In some instances, *the user may be required to submit evidence to prove facts that cannot be established by online means, such as medical certificates and proof of the roadworthiness of motor vehicles. As long as the evidence to prove such facts can be submitted in electronic format, this should not constitute an exception to the principle that a procedure should be offered fully online. In other instances*, given the current state of technical development, it may still be necessary for users of *an online* procedure to appear in person before a competent authority as part of the online procedure, *such as* in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should *not be discriminatory*

*and should* be limited to situations where no digital technology exists to achieve the purpose of **completing** the procedure **online and where it is absolutely necessary for the Member States to implement strict, indispensable, objectively justified and proportionate measures. This may, for example, be in the interest of public policy, general security, public health and the fight against fraud. In such exceptional cases, Member States should limit the physical presence of the user to what is strictly necessary. Any such exceptions should be notified to the Commission and should be discussed regularly and carefully reviewed for an improvement in the situation in the gateway coordination group together with good national practices and technical developments that would facilitate the further digitalisation of procedures.**

Or. de

#### *Justification*

*Based on Amendment 19 by the rapporteur. Exceptions to the digitalised procedural steps which make the physical presence of the user necessary, may only be permitted in objectively justifiable cases. The formulation of any public interest is explicitly avoided and circumscribed, as this is sometimes vague and could be used as a pretext to justify the physical presence of users.*

#### **Amendment 151** **Marlene Mizzi**

#### **Proposal for a regulation** **Recital 19**

##### *Text proposed by the Commission*

(19) In some instances, given the current state of technical development it may still be necessary for users of *a* procedure to appear in person before a competent authority as part of the online procedure, *in*

##### *Amendment*

(19) In some *instances, the user might be required to submit evidence to prove facts that cannot be established by online means, such as medical certificates and proof of the roadworthiness of motor*

*particular* in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should be limited to situations where no digital technology exists to achieve the purpose of the procedure.

*vehicles. As long as the evidence to prove such facts can be submitted in electronic format, this should not constitute an exception to the principle that a procedure should be offered fully online. In other instances, given the current state of technical development, it may still be necessary for users of an online procedure to appear in person before a competent authority as part of the online procedure, such as in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should be limited to what is proportionate, non-discriminatory, strictly necessary and objectively justified by an overriding reason of public interest relevant to the particular procedure and limited to situations where no digital technology exists to achieve the purpose of completing the procedure online. An overriding reason of public interest should be considered strictly necessary and objectively justified for the Member States if it serves the implementation of national measures, for instance in the interest of public policy, public security, public health and combatting fraud. In those exceptional circumstances, Member States should limit the physical presence of the user to what is strictly necessary, objectively justified and proportionate. Any such exceptions should be notified to the Commission and should be discussed and reviewed regularly in the gateway coordination group together with good national practices and technical developments that would facilitate the further digitalisation of procedures.*

Or. en

**Amendment 152**  
**Sabine Verheyen**

**Proposal for a regulation**

## Recital 19

*Text proposed by the Commission*

(19) In some instances, given the current state of technical development it may still be necessary for users of a procedure to appear in person before a competent authority as part of the online procedure, ***in particular*** in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should be limited to situations where no ***digital*** technology exists ***to achieve the purpose of the procedure***.

*Amendment*

(19) In some instances, ***the user may be required to submit evidence to prove facts that cannot be established by online means, such as medical certificates and proof of the roadworthiness of motor vehicles. As long as the evidence to prove such facts can be submitted in electronic format, this should not constitute an exception to the principle that a procedure should be offered fully online. In other instances***, given the current state of technical development, it may still be necessary for users of ***an online*** procedure to appear in person before a competent authority as part of the online procedure, ***such as*** in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should be limited to situations where no ***appropriate*** technology exists.

Or. de

## Amendment 153 Andreas Schwab

### Proposal for a regulation Recital 19

*Text proposed by the Commission*

(19) In some instances, given the current state of technical development it may still be necessary for users of a procedure to appear in person before a competent authority as part of the online procedure, in particular in the case of requesting or renewing passports or identity cards containing biometric data. ***Any such exception*** should be ***limited to situations where no digital technology exists to achieve the purpose*** of the procedure.

*Amendment*

(19) In some instances, given the current state of technical development it may still be necessary for users of a procedure to appear in person before a competent authority as part of the online procedure, in particular in the case of requesting or renewing passports or identity cards containing biometric data. ***Where technologies exist that could replace a personal appearance before an authority, for instance secure online***

*communication such as live chats or video-conferencing, these should be used, unless that is contrary to the formal prerequisites of the law of the State in which the procedure is being conducted.*

Or. de

## **Amendment 154**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Recital 19**

*Text proposed by the Commission*

(19) In some instances, given the current state of technical development it may still be necessary for users of a procedure to appear in person before a competent authority as part of the online procedure, in particular in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should be limited to situations where no digital technology exists to achieve the purpose of the procedure.

*Amendment*

(19) In some instances, given the current state of technical development it may still be necessary for users of a procedure to appear in person before a competent authority as part of the online procedure, in particular in the case of requesting or renewing passports or identity cards containing biometric data. Any such exception should be limited to situations where no digital technology exists to achieve the purpose of the procedure ***and should be clearly stated in the annexes to this Regulation.***

Or. en

## **Amendment 155**

**Julia Reda**

### **Proposal for a regulation**

#### **Recital 19**

*Text proposed by the Commission*

(19) ***In some instances, given the current state of technical development it may still be necessary for users of a procedure to appear in person before a***

*Amendment*

(19) In the case of requesting or renewing passports or identity cards, ***it may still be necessary as part of the online procedure for users to appear in person***

*competent authority as part of the online procedure, in particular* in the case of requesting or renewing passports or identity cards *containing* biometric data. *Any such* exception should be limited to situations where no digital technology exists to achieve the purpose of the procedure.

*before a competent authority for the explicit purpose of gathering* biometric data, *where these data are required for the issuance of the renewed documents. This* exception should be limited to situations where no digital technology exists to achieve the purpose of the procedure.

Or. en

**Amendment 156**  
**Andreas Schwab**

**Proposal for a regulation**  
**Recital 20**

*Text proposed by the Commission*

(20) This Regulation should not *interfere with the competencies of national authorities in different steps of any procedure, including* the procedural workflows within and between their competent authorities whether digitalised or not.

*Amendment*

(20) This Regulation should not *restrict Member States in their choice of procedure or in the granting of competences to national authorities and should not interfere with* the procedural workflows within and between their competent authorities whether digitalised or not.

Or. de

**Amendment 157**  
**Othmar Karas, Philippe Juvin, Sabine Verheyen**

**Proposal for a regulation**  
**Recital 23**

*Text proposed by the Commission*

(23) Furthermore, the Member States and the Commission may decide to add other national assistance or problem solving services, provided by competent authorities or by private *and* semi-private entities, under the conditions set out in this

*Amendment*

(23) Furthermore, the Member States and the Commission may decide to add other national assistance or problem solving services, provided by competent authorities or by private *or* semi-private entities *or public bodies, such as*

Regulation. In principle, competent authorities should be responsible for assisting citizens and businesses with any queries they have in relation to applicable rules and procedures that cannot be fully addressed by online services. However, in very specialised areas and where the service provided by private or semi-private bodies meets the users' needs, Member States can propose to the Commission to include such services in the gateway, provided that they meet all conditions set out in the Regulation and do not duplicate the assistance or problem solving services already included.

***chambers of commerce, including bilateral chambers of commerce, or non-governmental assistance services for citizens***, under the conditions set out in this Regulation. In principle, competent authorities should be responsible for assisting citizens and businesses with any queries they have in relation to applicable rules and procedures that cannot be fully addressed by online services. However, in very specialised areas and where the service provided by private or semi-private bodies meets the users' needs, Member States can propose to the Commission to include such services in the gateway, provided that they meet all conditions set out in the Regulation and do not duplicate the assistance or problem solving services already included.

Or. de

#### *Justification*

*Based on Amendment 22 by the rapporteur. Public bodies and bilateral chambers of commerce are specifically mentioned as examples.*

### **Amendment 158** **Nosheena Mobarik**

#### **Proposal for a regulation** **Recital 25**

##### *Text proposed by the Commission*

(25) Compliance with a minimum list of quality requirements is an essential element for the success of the single digital gateway in order to ensure that the provision of information or services is reliable as otherwise it would seriously undermine the credibility of the gateway as a whole. The ***accessibility of information for cross-border users can be substantially improved where the information is available not only in the national***

##### *Amendment*

(25) Compliance with a minimum list of quality requirements is an essential element for the success of the single digital gateway in order to ensure that the provision of information or services is reliable as otherwise it would seriously undermine the credibility of the gateway as a whole. The ***overarching objective is to ensure that the information or service is presented in a clear and user-friendly way. Therefore the information which is required to be***

*language of a Member State but also in, at least, one additional official EU language of the Union. The translation from the national language or languages into this other official language of the Union should accurately reflect the content of the information provided in the national language or languages.*

*displayed to the user should be presented at appropriate stages during the procedure. Member States should determine how and at what stage information is to be presented over the course of completion of the procedure in order to meet this objective. Large amounts of information presented prior to starting to use a service could lack contextual relevance and can hinder rather than support a user's ability to use the service and his or her confidence in that service.*

Or. en

**Amendment 159**  
**Kaja Kallas**

**Proposal for a regulation**  
**Recital 25**

*Text proposed by the Commission*

(25) Compliance with a minimum list of quality requirements is an essential element for the success of the single digital gateway in order to ensure that the provision of information or services is reliable as otherwise it would seriously undermine the credibility of the gateway as a whole. The accessibility of information for cross-border users can be substantially improved where the information is available not only in the national language of a Member State but also in, at least, one additional official **EU** language of the Union. **The translation** from the national language or languages into **this** other official **language** of the Union should accurately reflect the content of the information provided in the national language or languages.

*Amendment*

(25) Compliance with a minimum list of quality requirements is an essential element for the success of the single digital gateway in order to ensure that the provision of information or services is reliable as otherwise it would seriously undermine the credibility of the gateway as a whole. The accessibility of information for cross-border users can be substantially improved where the information is available not only in the national language of a Member State but also in, at least, one additional official language of the Union **in addition to English. The translations** from the national language or languages into **these** other official **languages** of the Union should accurately reflect the content of the information provided in the national language or languages.

Or. en



## Amendment 160

Maria Grapini, Sergio Gutiérrez Prieto, Lucy Anderson

### Proposal for a regulation

#### Recital 27

*Text proposed by the Commission*

(27) Online services provided by competent authorities are crucial for increasing the quality of the services provided to citizens and businesses. Where public administrations within Member States increasingly no longer require that citizens and businesses supply the same information several times but instead are working towards the re-use of data, the same should be facilitated for users faced with procedures in other Member States, to reduce additional burden.

*Amendment*

(27) Online services provided by competent authorities are crucial for increasing the quality **and security** of the services provided to citizens and businesses. Where public administrations within Member States increasingly no longer require that citizens and businesses supply the same information several times but instead are working towards the re-use of data, the same should be facilitated for users faced with procedures in other Member States, to reduce additional burden.

Or. ro

## Amendment 161

Virginie Rozière, Christel Schaldemose

### Proposal for a regulation

#### Recital 28

*Text proposed by the Commission*

(28) In order to further facilitate the use of online procedures, this Regulation should, in line with the “once-only” principle, provide the basis for the exchange of evidence **directly** between the **competent authorities concerned from different** Member States, at the request of citizens and businesses. **The “once-only** principle means that citizens and businesses should not have to supply the same **information** to public authorities more than once for the cross-border

*Amendment*

(28) In order to further facilitate the use of online procedures, this Regulation should, in line with the “once-only” principle, provide the basis for the exchange of evidence between the **actors involved in the procedure and across** Member States, at the **explicit** request of citizens and businesses. **Where the exchange of evidence includes the processing personal data, the request should be considered as explicit if it contains a freely given, specific, informed**

exchange of evidence.

*and unambiguous indication of the individual's wish to have the relevant personal data exchanged, either by statement or by clear affirmative action. If the user is not the data subject, the online procedure should not affect his or her rights under Regulation (EU) 2016/679. The 'once-only' principle means that citizens and businesses should not have to supply the same **data** to public authorities more than once for the cross-border **online procedures**. Any exchange of evidence should have an appropriate separate legal basis for the technical system, such as in Directives 2005/36/EC, 2006/123/EC, 2014/24/EU and 2014/25/EU or for the procedures listed in Annex II, other applicable Union acts or national law. Where the exchange of evidence in accordance with these legal bases includes the processing of personal data, such processing shall be performed in accordance with Regulations (EU) 2016/679 and (EC) No 45/2001.*

Or. en

#### *Justification*

*This amendment aims to secure the personal data protection in the exchanges of information between authorities*

### **Amendment 162**

**Kaja Kallas**

#### **Proposal for a regulation**

##### **Recital 28**

###### *Text proposed by the Commission*

(28) In order to further facilitate the use of online procedures, this Regulation should, in line with the “once-only” principle, provide the basis for the exchange of evidence directly between the competent authorities concerned from

###### *Amendment*

(28) In order to further facilitate the use of online procedures, this Regulation should, in line with the “once-only” principle, provide the basis for the exchange of evidence directly between the competent authorities concerned from

different Member States, *at* the request of citizens and businesses. The “once-only principle means that citizens and businesses should not have to supply the same information to public authorities more than once for the cross-border exchange of evidence.

different Member States, *including upon* the request of citizens and businesses. The “once-only” principle means that citizens and businesses should not have to supply the same information to public authorities more than once for the cross-border exchange of evidence *and this principle implies that competent authorities should share evidence internally. As citizens and businesses in most cases would not be aware that the cross-border exchange of evidence can be enabled upon request, it should be explicitly prohibited for competent authorities to request evidence that has already been collected and stored in a database. The 'once only' principle should be implemented in full compliance with Regulation (EU) 2016/679, in particular on the basis of the user's consent, and with the principles of privacy and security by design. The user should in addition be able to access at any time the evidence as well as the information about the time, origin and purpose of a request to access such evidence.*

Or. en

## Amendment 163

Julia Reda

### Proposal for a regulation

#### Recital 28

*Text proposed by the Commission*

(28) In order to further facilitate the use of online procedures, this Regulation should, in line with the “once-only” principle, provide the basis for *the* exchange *of* evidence directly between the competent authorities concerned from different Member States, at the request of citizens and businesses. The “once-only principle means that citizens and businesses should not have to supply the

*Amendment*

(28) In order to further facilitate the use of online procedures, this Regulation should, in line with the “once-only” principle, provide the basis for *establishing a secure technical system to* exchange evidence directly between the competent authorities concerned from different Member States, at the *explicit* request of citizens and businesses. The “once-only principle means that citizens and

same information to public authorities more than once for the cross-border exchange of evidence.

businesses should not have to supply the same information to public authorities more than once for the cross-border exchange of evidence.

Or. en

**Amendment 164**  
**Julia Reda**

**Proposal for a regulation**  
**Recital 28 a (new)**

*Text proposed by the Commission*

*Amendment*

*(28a) A request for exchange of evidence should only be considered explicit if it contains a freely given, specific, informed and unambiguous indication of the individual's wish to have the relevant information exchanged, either by means of a statement or a clear affirmative action. The existence of an explicit request should neither be inferred from a request to carry out a specific procedure, nor from a general request by the user such as a request for all necessary documents from all relevant authorities for a given procedure. A user should be able to withdraw an explicit request at any time without stating the reasons therefore. Such a withdrawal could typically take place in cases where the user, after previewing the evidence to be exchanged, discovers that the information is inaccurate, out-of-date, or goes beyond what is necessary for the procedure at hand.*

Or. en

**Amendment 165**  
**Julia Reda**

**Proposal for a regulation**  
**Recital 28 b (new)**

*Text proposed by the Commission*

*Amendment*

***(28b) Any exchange of evidence by means of the secure technical system established on the basis of this Regulation should have an appropriate legal basis in other Union legislation, such as Directives 2005/36/EC, 2006/123/EC, 2014/24/EU and 2014/25/EU, or applicable national legislation.***

Or. en

**Amendment 166**  
**Julia Reda**

**Proposal for a regulation**  
**Recital 28 c (new)**

*Text proposed by the Commission*

*Amendment*

***(28c) The use of the secure technical system established on the basis of this Regulation for the purposes of exchanging evidence between competent authorities should be in compliance with point (e) of Article 6(1) of Regulation (EU) 2016/679. This Regulation does not provide a basis for the use of the secure technical system for purposes other than those foreseen in Directives 2005/36/EC, 2006/123/EC, 2014/24/EU and 2014/25/EU, or applicable national legislation. In addition, this Regulation does not restrict in any sense the ‘principle of purpose limitation’ pursuant to Articles 6(4) and 23(1) of Regulation (EU) 2016/679.***

Or. en

**Amendment 167**  
**Mylène Troszczynski**

**Proposal for a regulation**  
**Recital 30**

*Text proposed by the Commission*

*Amendment*

**(30) Such a system should be available in addition to other systems providing mechanisms for cooperation between authorities, such as IMI or [e-Services Card] and should not affect other systems, including the system foreseen in Article 4 of Regulation (EC) No 987/2009, the European Single Procurement Document under Directive (EU) 2014/24 of the European Parliament and of the Council<sup>33</sup>, the interconnection of national registers, the interconnection of central, commercial and company registers under Directive 2009/101/EC of the European Parliament and of the Council<sup>34</sup> and of insolvency registers under Regulation (EU) 2015/848 of the European Parliament and of the Council<sup>35</sup>.** *deleted*

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<sup>33</sup> *Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC (OJ L 94, 28.3.2014, p. 65–242).*

<sup>34</sup> *Directive 2009/101/EC of the European Parliament and of the Council of 16 September 2009 on coordination of safeguards which, for the protection of the interests of members and third parties, are required by Member States of companies within the meaning of the second paragraph of Article 48 of the Treaty, with a view to making such safeguards equivalent (OJ L 258, 1.10.2009, p. 11–19).*

<sup>35</sup> *Regulation (EU) 2015/848 of the European Parliament and of the Council of 20 May 2015 on insolvency*

**Amendment 168**  
**Virginie Rozière**

**Proposal for a regulation**  
**Recital 30**

*Text proposed by the Commission*

(30) Such a system should be available in addition to other systems providing mechanisms for cooperation between authorities, such as IMI or [e-Services Card] and should not affect other systems, including the system foreseen in Article 4 of Regulation (EC) No 987/2009, the European Single Procurement Document under Directive (EU) 2014/24 of the European Parliament and of the Council<sup>33</sup>, the interconnection of national registers, the interconnection of central, commercial and company registers under Directive 2009/101/EC of the European Parliament and of the Council<sup>34</sup> and of insolvency registers under Regulation (EU) 2015/848 of the European Parliament and of the Council<sup>35</sup>.

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<sup>33</sup> Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC (OJ L 94, 28.3.2014, p. 65–242).

<sup>34</sup> Directive 2009/101/EC of the European Parliament and of the Council of 16 September 2009 on coordination of safeguards which, for the protection of the interests of members and third parties, are required by Member States of companies

*Amendment*

(30) Such a system should be available in addition to other systems providing mechanisms for cooperation between authorities, such as IMI or [e-Services Card] and should not affect other systems, including the system foreseen in Article 4 of Regulation (EC) No 987/2009, the European Single Procurement Document under Directive (EU) 2014/24 of the European Parliament and of the Council<sup>33</sup>, the ***Electronic Exchange of Social Security Information (EESSI)***, the interconnection of national registers, the interconnection of central, commercial and company registers under Directive 2009/101/EC of the European Parliament and of the Council<sup>34</sup> and of insolvency registers under Regulation (EU) 2015/848 of the European Parliament and of the Council<sup>35</sup>.

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<sup>33</sup> Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC (OJ L 94, 28.3.2014, p. 65–242).

<sup>34</sup> Directive 2009/101/EC of the European Parliament and of the Council of 16 September 2009 on coordination of safeguards which, for the protection of the interests of members and third parties, are required by Member States of companies

within the meaning of the second paragraph of Article 48 of the Treaty, with a view to making such safeguards equivalent (OJ L 258, 1.10.2009, p. 11–19).

<sup>35</sup> Regulation (EU) 2015/848 of the European Parliament and of the Council of 20 May 2015 on insolvency proceedings (OJ L 141, 5.6.2015, p. 19–72).

within the meaning of the second paragraph of Article 48 of the Treaty, with a view to making such safeguards equivalent (OJ L 258, 1.10.2009, p. 11–19).

<sup>35</sup> Regulation (EU) 2015/848 of the European Parliament and of the Council of 20 May 2015 on insolvency proceedings (OJ L 141, 5.6.2015, p. 19–72).

Or. en

### *Justification*

*After a rather long development, the system for exchanging information between social security institutions (EESSI) should be operational as from 01.07.2019.*

## **Amendment 169**

**Mylène Troszczyński**

### **Proposal for a regulation**

#### **Recital 31**

*Text proposed by the Commission*

***(31) In order to ensure uniform conditions for the implementation of a technical system allowing for the exchange of evidence, implementing powers should be conferred on the Commission to detail, in particular technical specifications of a system for processing of the request from the user for evidence to be exchanged, transfer of such evidence, measures necessary to ensure integrity and confidentiality of the transfer. Those powers should be exercised in accordance with Regulation (EU) No 182/2011 of the European Parliament and of the Council<sup>36</sup>.***

*Amendment*

*deleted*

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<sup>36</sup> ***Regulation (EU) No 182/2011 of the European Parliament and of the Council of 16 February 2011 laying down the rules and general principles concerning***



*mechanisms for control by Member States of the Commission's exercise of implementing powers (OJ L 55, 28.2.2011, p. 13–18).*

Or. fr

## **Amendment 170**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Recital 31**

##### *Text proposed by the Commission*

(31) In order to ensure uniform conditions for the implementation of a technical system allowing for the exchange of evidence, implementing powers should be conferred on the Commission to detail, in particular technical specifications of a system for processing of the request from the user for evidence to be exchanged, transfer of such evidence, measures necessary to ensure integrity and confidentiality of the transfer. Those powers should be exercised in accordance with Regulation (EU) No 182/2011 of the European Parliament and of the Council<sup>36</sup>.

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<sup>36</sup> Regulation (EU) No 182/2011 of the European Parliament and of the Council of 16 February 2011 laying down the rules and general principles concerning mechanisms for control by Member States of the Commission's exercise of implementing powers (OJ L 55, 28.2.2011, p. 13–18).

##### *Amendment*

(31) In order to ensure uniform conditions for the implementation of a technical system allowing for the exchange of evidence, implementing powers should be conferred on the Commission to detail, in particular technical specifications of a system for processing of the request from the user for evidence to be exchanged, transfer of such evidence, measures necessary to ensure integrity and confidentiality of the transfer, ***including the proof of identity of the persons involved in the transfer***. Those powers should be exercised in accordance with Regulation (EU) No 182/2011 of the European Parliament and of the Council<sup>36</sup>.

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<sup>36</sup> Regulation (EU) No 182/2011 of the European Parliament and of the Council of 16 February 2011 laying down the rules and general principles concerning mechanisms for control by Member States of the Commission's exercise of implementing powers (OJ L 55, 28.2.2011, p. 13–18).

Or. en

**Amendment 171**

**Virginie Rozière, Lucy Anderson, Christel Schaldemose**

**Proposal for a regulation**

**Recital 31 a (new)**

*Text proposed by the Commission*

*Amendment*

***(31a) With a view to ensuring a high level of security of the technical system for the cross-border application of the ‘once-only’ principle, when adopting implementing acts setting out the specification for such a technical system, the Commission should take due account of the standards and technical specifications drawn up by European and international standardisation organisations and bodies, in particular the European Committee for Standardisation (CEN), the European Telecommunications Standards Institute (ETSI), the International Organisation for Standardisation (ISO) and the International Telecommunication Union (ITU), in accordance with Article 32 of Regulation (EU) 2016/679 and Article 22 of Regulation (EC) No 45/2001 of the European Parliament and of the Council.***

Or. en

*Justification*

*Explicit mention of Regulation 2016/679 (GRDP) and Regulation 45/2001 as regard the technical specifications on security*

**Amendment 172**

**Lucy Anderson, Virginie Rozière, Liisa Jaakonsaari, Christel Schaldemose, Pina Picierno**

**Proposal for a regulation**

**Recital 32**

*Text proposed by the Commission*

*Amendment*

(32) The compliance with the quality

(32) The compliance with the quality

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criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should supervise compliance with the quality criteria at national and Union level respectively, and address any problems that arise. This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration, which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the Commission regarding the monitoring of the compliance with this Regulation.

criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should supervise compliance with the quality criteria at national and Union level respectively, and address any problems that arise. ***In order to obtain adequate information for measuring the performance of the single digital gateway and to obtain the fullest possible overview of compliance with the quality criteria, the national coordinators should consult with all relevant national stakeholders and social partners.*** This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration, which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the Commission regarding the monitoring of the compliance with this Regulation.

Or. en

## **Amendment 173**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Recital 32**

##### *Text proposed by the Commission*

(32) The compliance with the quality criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should supervise compliance with the quality criteria at national and Union level respectively, and address any

##### *Amendment*

(32) The compliance with the quality criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should supervise compliance with the quality criteria at national and Union level respectively, and address any

problems that arise. This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration, which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the Commission regarding the monitoring of the compliance with this Regulation.

problems that arise. *The national coordinators should in addition supervise and monitor the functioning of the technical system enabling the cross-border exchange of evidence.* This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration, which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the Commission regarding the monitoring of the compliance with this Regulation.

Or. en

#### **Amendment 174**

**Julia Reda**

#### **Proposal for a regulation**

#### **Recital 32**

##### *Text proposed by the Commission*

(32) The compliance with the quality criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should supervise compliance with the quality criteria at national and Union level respectively, and address any problems that arise. This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration, which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the Commission regarding the monitoring of

##### *Amendment*

(32) The compliance with the quality criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should *at regular intervals* supervise compliance with the quality criteria at national and Union level respectively, and address any problems that arise. This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration, which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the

the compliance with this Regulation.

Commission regarding the monitoring of the compliance with this Regulation.

Or. en

**Amendment 175**

**Maria Grapini, Sergio Gutiérrez Prieto**

**Proposal for a regulation**

**Recital 32**

*Text proposed by the Commission*

(32) The compliance with the quality criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should supervise compliance with the quality criteria at national and Union level respectively, and address any problems that arise. This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration, which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the Commission regarding the monitoring of the compliance with this Regulation.

*Amendment*

(32) The compliance with the quality criteria should be the responsibility of the competent authorities and the Commission in relation to the information, procedures and services which they are responsible for. The national coordinators and the Commission should supervise compliance with the quality **and security** criteria at national and Union level respectively, and address any problems that arise. This Regulation should give the Commission a wide range of means to address any deterioration in the quality of services offered through the gateway, depending on the seriousness and persistence of such deterioration; which would include involving the gateway coordination group. This should not prejudice the overall responsibility of the Commission regarding the monitoring of the compliance with this Regulation.

Or. ro

**Amendment 176**

**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**

**Recital 35**

(35) In order to obtain adequate information for measuring the performance of the single digital gateway, this Regulation provides a framework for establishing common specifications for the collection and analysis of data related to the use of the different information areas, procedure and services offered through the gateway. In order to lay down the detailed categories of data to be recorded and the method of recording and exchange of data, the power to adopt acts in accordance with Article 290 of the Treaty should be delegated to the Commission. It is of particular importance that the Commission carries out appropriate consultations during its preparatory work, including at expert level, and that those consultations be conducted in accordance with the principles laid down in the Interinstitutional Agreement on Better Law-Making of 13 April 2016.<sup>37</sup>In particular, to ensure equal participation in the preparation of delegated acts, the European Parliament and the Council should receive all documents at the same time as Member States' experts, and their experts should systematically have access to meetings of Commission expert groups dealing with the preparation of delegated acts.

(35) ***This Regulation lays down the provisions governing the establishment of a single digital gateway through which citizens and businesses should be able to access information on rights, obligations and rules relating to the exercise of their internal market rights and to access procedures for exercising their rights and also assistance and problem-solving services. This Regulation also lays down rules on the lists of information and information areas, procedures and assistance and problem-solving services.*** In order ***also*** to obtain adequate information for measuring the performance of the single digital gateway, this Regulation provides a framework for establishing common specifications for the collection and analysis of data related to the use of the different information areas, procedure and services offered through the gateway. In order to lay down the detailed categories of data to be recorded and the method of recording and exchange of data ***and to update the list with information and information areas and assistance and problem-solving services***, the power to adopt acts in accordance with Article 290 of the Treaty should be delegated to the Commission. It is of particular importance that the Commission carries out appropriate consultations during its preparatory work, including at expert level, and that those consultations be conducted in accordance with the principles laid down in the Interinstitutional Agreement on Better Law-Making of 13 April 2016<sup>37</sup>. In particular, to ensure equal participation in the preparation of delegated acts, the European Parliament and the Council should receive all documents at the same time as Member States' experts, and their experts should systematically have access to meetings of Commission expert groups dealing with the preparation of delegated acts.

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<sup>37</sup> Interinstitutional Agreement between the European Parliament, the Council of the European Union and the European Commission on Better Law-Making, (OJ L 123, 12.5.2016, p. *I–14*).

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<sup>37</sup> Interinstitutional Agreement between the European Parliament, the Council of the European Union and the European Commission on Better Law-Making (OJ L 123, 12.5.2016, p. *I*).

Or. de

### *Justification*

*In order to allow the Commission to amend Annexes I and III by means of delegated acts, a reference in one of the recitals is needed as a basis. This amendment could also be extended to include Annex II.*

## **Amendment 177** **Kaja Kallas**

### **Proposal for a regulation** **Recital 35**

#### *Text proposed by the Commission*

(35) In order to obtain adequate information for measuring the performance of the single digital gateway, this Regulation provides a framework for establishing common specifications for the collection and analysis of data related to the use of the different information areas, procedure and services offered through the gateway. In order to lay down the detailed categories of data to be recorded and the method of recording and exchange of data, the power to adopt acts in accordance with Article 290 of the Treaty should be delegated to the Commission. It is of particular importance that the Commission carries out appropriate consultations during its preparatory work, including at expert level, and that those consultations be conducted in accordance with the principles laid down in the Interinstitutional Agreement on Better Law-Making of 13 April 2016.<sup>37</sup> In particular, to ensure equal participation in

#### *Amendment*

(35) In order to obtain adequate information for measuring the performance of the single digital gateway, this Regulation provides a framework for establishing common specifications for the collection and analysis of data related to the use of the different information areas, procedure and services offered through the gateway. ***Those data should be made available to the public as open data in an aggregated and anonymous way.*** In order to lay down the detailed categories of data to be recorded and the method of recording and exchange of data, the power to adopt acts in accordance with Article 290 of the Treaty should be delegated to the Commission. It is of particular importance that the Commission carries out appropriate consultations during its preparatory work, including at expert level, and that those consultations be conducted in accordance with the principles laid down in the Interinstitutional Agreement on

the preparation of delegated acts, the European Parliament and the Council should receive all documents at the same time as Member States' experts, and their experts should systematically have access to meetings of Commission expert groups dealing with the preparation of delegated acts.

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<sup>37</sup> Interinstitutional Agreement between the European Parliament, the Council of the European Union and the European Commission on Better Law-Making, (OJ L 123, 12.5.2016, p. 1–14).

Better Law-Making of 13 April 2016.<sup>37</sup> In particular, to ensure equal participation in the preparation of delegated acts, the European Parliament and the Council should receive all documents at the same time as Member States' experts, and their experts should systematically have access to meetings of Commission expert groups dealing with the preparation of delegated acts.

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<sup>37</sup> Interinstitutional Agreement between the European Parliament, the Council of the European Union and the European Commission on Better Law-Making, (OJ L 123, 12.5.2016, p. 1–14).

Or. en

**Amendment 178**  
**Franz Obermayr**

**Proposal for a regulation**  
**Recital 36**

*Text proposed by the Commission*

**(36) In order to lay down uniform rules on the method of recording and exchange of statistics, the Commission should be empowered to adopt implementing acts. Those powers should be exercised in accordance with Regulation (EU) No 182/2011.**

*Amendment*

*deleted*

Or. de

**Amendment 179**  
**Mylène Troszczynski**

**Proposal for a regulation**  
**Recital 36**



*Text proposed by the Commission*

*Amendment*

**(36) In order to lay down uniform rules on the method of recording and exchange of statistics, the Commission should be empowered to adopt implementing acts. Those powers should be exercised in accordance with Regulation (EU) No 182/2011.**

**deleted**

Or. fr

**Amendment 180**  
**Julia Reda**

**Proposal for a regulation**  
**Recital 37**

*Text proposed by the Commission*

*Amendment*

(37) The quality of the information, procedures, assistance and problem solving services available through the gateway should be monitored primarily through a user feedback tool that will ask users *of* to assess the coverage and quality of the information, procedure or assistance and problem solving service which they have used. This feedback will be collected in a common tool to which the Commission, the competent authorities and the national coordinators should have access. In order to ensure uniform conditions for implementation of this Regulation in relation to the functionalities of this user feedback tool and the modalities related to the collection *and* sharing of the user feedback, implementing powers should be conferred on the Commission. Those powers should be exercised in accordance with Regulation (EU) No 182/2011.

(37) The quality of the information, procedures, assistance and problem solving services available through the gateway should be **regularly** monitored primarily through a user feedback tool that will ask users to assess the coverage and quality of the information, procedure or assistance and problem solving service which they have used. This feedback will be collected in a common tool to which the Commission, the competent authorities and the national coordinators should have access. In order to **raise trust and ensure transparency for users, the feedback should be aggregated and made publicly available on the Commission website as well as on the gateway itself in the form of summarising reports at least twice a year.** **In order to** ensure uniform conditions for implementation of this Regulation in relation to the functionalities of this user feedback tool and the modalities related to the collection, sharing **and publication** of the user feedback, implementing powers should be conferred on the Commission. Those powers should be exercised in

accordance with Regulation (EU) No  
182/2011.

Or. en

**Amendment 181**  
**Mylène Troszczyński**

**Proposal for a regulation**  
**Recital 39**

*Text proposed by the Commission*

*Amendment*

*(39) A coordination group composed of the national coordinators and chaired by the Commission should be set up with a view to facilitate the application of this Regulation, in particular by exchanging best practices and working together to improve the consistency of the presentation of information as required by this Regulation. The work of the group should follow the objectives set out in the annual work programme.*

*deleted*

Or. fr

**Amendment 182**  
**Philippe Juvin**

**Proposal for a regulation**  
**Recital 40 a (new)**

*Text proposed by the Commission*

*Amendment*

*(40a) The system set up should secure user data against hacking and cyber-attacks.*

Or. fr

**Amendment 183**

**Julia Reda**

**Proposal for a regulation  
Recital 42**

*Text proposed by the Commission*

(42) In order for the Member States and the Commission to develop and implement the necessary tools to give effect to this Regulation, certain of its provisions should apply from *two years* after the date of entry into force.

*Amendment*

(42) In order for the Member States and the Commission to develop and implement the necessary tools to give effect to this Regulation, certain of its provisions should apply from *one year* after the date of entry into force.

Or. en

**Amendment 184  
Philippe Juvin**

**Proposal for a regulation  
Recital 43**

*Text proposed by the Commission*

(43) This Regulation respects the fundamental rights and observes the principles recognised in particular by the Charter of Fundamental Rights of the European Union, and should be implemented in accordance with those rights and principles.

*Amendment*

(43) This Regulation respects the fundamental rights and observes the principles recognised in particular by the Charter of Fundamental Rights of the European Union, and should be implemented in accordance with those rights and principles, *including where data protection and the protection of privacy are concerned.*

Or. fr

**Amendment 185  
Julia Reda**

**Proposal for a regulation  
Article 1 – paragraph 1 – point a**

*Text proposed by the Commission*

(a) lays down rules for the

*Amendment*

(a) lays down rules for the

establishment and operation of a single digital gateway to provide ***citizens and businesses with*** easy access to high quality, comprehensive information, effective assistance and problem solving services and efficient procedures regarding Union and national rules ***applicable to*** citizens ***and businesses*** exercising or intending to exercise their rights derived from Union law in the field of the internal market, within the meaning of Article 26(2) TFEU;

establishment and operation of a single digital gateway to provide easy access to high quality, comprehensive information, effective assistance and problem solving services and efficient procedures regarding Union and national rules; ***the single digital gateway shall support*** citizens, ***natural persons residing in a Member State or legal persons having a registered office in a Member State*** exercising or intending to exercise their rights derived from Union law in the field of the internal market, within the meaning of Article 26(2) TFEU;

Or. en

**Amendment 186**  
**Julia Reda**

**Proposal for a regulation**  
**Article 1 – paragraph 1 – point b**

*Text proposed by the Commission*

(b) facilitates the use of procedures by users from other Member States and supports the implementation of the "once only" principle;

*Amendment*

(b) facilitates the use of procedures, ***including*** by users from other Member States, and supports the implementation of the "once only" principle;

Or. en

**Amendment 187**  
**Virginie Rozière, Christel Schaldemose**

**Proposal for a regulation**  
**Article 1 – paragraph 1 a (new)**

*Text proposed by the Commission*

*Amendment*

***1a. Where the provisions of this Regulation conflict with a provision of another Union act governing specific aspects of the subject matter covered by***

***this Regulation, the provision of the other Union act shall prevail.***

Or. en

*Justification*

*This amendment aims to implement the lex specialis principle between the SDG and other EU legal acts whose objects and scopes might overlap. In such case and if the provisions are diverging between SDG and the other EU legal act, it is important that the SDG does not affect the other legal act.*

**Amendment 188**

**Virginie Rozière, Christel Schaldemose**

**Proposal for a regulation**

**Article 1 – paragraph 1 b (new)**

*Text proposed by the Commission*

*Amendment*

***1b. This Regulation shall not affect the substance of nor the rights granted through any procedure laid down at the Union or national level in any of the areas covered by this Regulation.***

Or. en

*Justification*

*This amendment aims to implement the lex specialis principle between the SDG and other EU legal acts whose objects and scopes might overlap. In such case and if the provisions are diverging between SDG and the other EU legal act, it is important that the SDG does not affect the other legal act.*

**Amendment 189**

**Othmar Karas, Sabine Verheyen, Róza Gräfin von Thun und Hohenstein**

**Proposal for a regulation**

**Article 2 – paragraph 1**

*Text proposed by the Commission*

*Amendment*

1. A single digital gateway ("the gateway") shall be established by the

1. A single digital gateway ("the gateway") shall be established by the

Commission and the competent authorities in accordance with this Regulation. The gateway shall consist of a common user interface integrated in **a** single portal managed by the Commission and shall link to relevant national and Union websites.

Commission and the competent authorities in accordance with this Regulation. The gateway shall consist of a common user interface integrated in **the** single portal '**Your Europe**' managed by the Commission and shall link to relevant national and Union websites.

Or. de

#### *Justification*

*Incorporating Recital 13 in the legal text to clarify that the user interface does not constitute a new platform, but rather an extension and relaunch of the existing portal 'Your Europe'.*

### **Amendment 190** **Nosheena Mobarik**

#### **Proposal for a regulation** **Article 2 – paragraph 1**

##### *Text proposed by the Commission*

1. A single digital gateway ("the gateway") shall be established by the Commission and the competent authorities in accordance with this Regulation. The gateway shall consist of a **common user interface integrated in a** single portal managed by the Commission and shall link to relevant national and Union websites.

##### *Amendment*

1. A single digital gateway ("the gateway") shall be established by the Commission and the competent authorities in accordance with this Regulation. The gateway shall consist of a single portal managed by the Commission and shall link to relevant national and Union websites.

Or. en

### **Amendment 191** **Anneleen Van Bossuyt**

#### **Proposal for a regulation** **Article 2 – paragraph 1**

##### *Text proposed by the Commission*

1. A single digital gateway ("the gateway") shall be established by the Commission and the **competent authorities**

##### *Amendment*

1. A single digital gateway ("the gateway") shall be established by the Commission and the **Member States** in

in accordance with this Regulation. The gateway shall consist of a common user interface integrated in a single portal managed by the Commission and shall link to relevant national and Union websites.

accordance with this Regulation. The gateway shall consist of a common user interface integrated in a single portal managed by the Commission and shall link to relevant national and Union websites.

Or. en

**Amendment 192**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 2 – paragraph 2 – point b**

*Text proposed by the Commission*

(b) information on and links to procedures established at Union or national level in order to exercise *those* rights and comply with *those* obligations and rules;

*Amendment*

(b) information on and links to procedures established at Union or national level in *the field of the internal market in the areas listed in Annex I and detailed in Annex II in* order to exercise *the* rights and comply with *the* obligations and rules *specified in point (a)*;

Or. en

**Amendment 193**  
**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 2 – paragraph 2 – point b**

*Text proposed by the Commission*

(b) information on and links to procedures established at Union or national level in order to exercise those rights and comply with those obligations and rules;

*Amendment*

(b) information on and links to procedures established at Union or national level in order to exercise those rights and comply with those obligations and rules *and in respect of the procedures mentioned in Article 5 and listed in Annex II*;

Or. de

**Amendment 194**  
**Julia Reda**

**Proposal for a regulation**  
**Article 2 – paragraph 2 – point c a (new)**

*Text proposed by the Commission*

*Amendment*

*(ca) summarised information on the quality of information and services accessible through the gateway, based on continuously aggregated user feedback.*

Or. en

**Amendment 195**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 2 – paragraph 3**

*Text proposed by the Commission*

*Amendment*

3. The *common user interface* referred to in paragraph 1 ("*the common user interface*") shall be accessible in all official languages of the Union.

3. The *single portal* referred to in paragraph 1 shall be accessible in all official languages of the Union.

Or. en

**Amendment 196**  
**Othmar Karas**

**Proposal for a regulation**  
**Article 2 – paragraph 3 a (new)**

*Text proposed by the Commission*

*Amendment*

*3a. The Commission shall be empowered to adopt delegated acts in accordance with Article 34 adapting Annexes I and III in order to take into account developments in access to the*



*availability of rights, obligations and rules in accordance with Union law and national law.*

Or. de

**Amendment 197**  
**Julia Reda**

**Proposal for a regulation**  
**Article 3 – paragraph 1 – point 1**

*Text proposed by the Commission*

(1) ‘user’ means anyone who is a citizen of the Union, a natural person residing in a Member State or a legal person having its registered office in a Member State, and who accesses the information, the procedures, or the assistance or problem solving services, referred to in Article 2(2), through the gateway;

*Amendment*

(1) ‘user’ means anyone who is a citizen of the Union, a natural person residing in a Member State or a legal person having its registered office in a Member State, ***or a public authority*** and who accesses the information, the procedures, or the assistance or problem solving services, referred to in Article 2(2), through the gateway;

Or. en

**Amendment 198**  
**Andreas Schwab**

**Proposal for a regulation**  
**Article 3 – paragraph 1 – point 3**

*Text proposed by the Commission*

(3) ‘competent authority’ means any Member State body or authority established at either national, regional or local level with specific responsibilities relating to the information, procedures, assistance and problem solving services covered by this Regulation;

*Amendment*

(3) ‘competent authority’ means any Member State body or authority established at either national, regional or local level with specific responsibilities relating to the information, procedures, assistance and problem solving services covered by this Regulation ***or any other person or body in which the Member State has invested such competence;***

**Amendment 199**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 3 – paragraph 1 – point 4 a (new)**

*Text proposed by the Commission*

*Amendment*

***(4a) 'once only principle' means the principle according to which citizens and businesses are required to supply certain standard information only once, and for that purpose competent authorities are required to take action by internally sharing this data;***

Or. en

**Amendment 200**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 4 – paragraph 1 – introductory part**

*Text proposed by the Commission*

*Amendment*

1. Member States shall ensure that users have easy, online access to the following on their national webpages:

1. Member States shall ensure that users have easy, online access to ***a single national portal that shall link to*** the following on their national webpages:

Or. en

**Amendment 201**  
**Anneleen Van Bossuyt**

**Proposal for a regulation**  
**Article 4 – paragraph 1 – introductory part**

*Text proposed by the Commission*

*Amendment*

1. Member States shall ensure that users have *easy*, online access to the following on their *national* webpages:

1. Member States shall ensure that users have *user-friendly*, online access to the following on their webpages:

Or. en

**Amendment 202**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 4 – paragraph 1 – introductory part**

*Text proposed by the Commission*

*Amendment*

1. Member States shall ensure that users have *easy, online* access to the following on their national webpages:

1. Member States shall ensure that users have access to the following on their national webpages:

Or. en

**Amendment 203**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 4 – paragraph 1 – point c a (new)**

*Text proposed by the Commission*

*Amendment*

*(ca) a link to the single portal referred to in Article 2(1).*

Or. en

**Amendment 204**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 4 – paragraph 2 – introductory part**

*Text proposed by the Commission*

*Amendment*

2. The Commission shall ensure that

2. The Commission shall ensure that

users have *easy, online* access to the following in the single portal referred to in Article 2(1):

users have access to the following in the single portal referred to in Article 2(1):

Or. en

#### **Amendment 205**

**Othmar Karas, Sabine Verheyen, Róza Gräfin von Thun und Hohenstein**

#### **Proposal for a regulation**

#### **Article 4 – paragraph 2 a (new)**

*Text proposed by the Commission*

*Amendment*

**2a. The Commission and the Member States may provide additional information and procedures with regard to the requirements set out in Annex I and Annex II on a voluntary basis and make them available through the user interface on the existing 'Your Europe' portal.**

Or. de

*Justification*

*The possibility of providing links to further relevant information and procedural services, even if they are offered only at national level.*

#### **Amendment 206**

**Mylène Troszczynski**

#### **Proposal for a regulation**

#### **Article 5**

*Text proposed by the Commission*

*Amendment*

*Article 5*

*deleted*

*Access to procedures*

**1. Member States shall ensure that where a procedure, referred to in Article 2(2)(b), established at national level, can be accessed and completed online by users of that Member State, it can be also**

*accessed and completed by users of other Member States in a non-discriminatory way.*

*2. Member States shall ensure that users can complete the procedures listed in Annex II fully online.*

*3. The procedures, referred to in paragraph 2, shall be considered as fully online where identification, provision of information, supporting evidence, signature and final submission can be done electronically at a distance and via a single communication channel and if the output of the procedure is also delivered electronically.*

*4. Where the objective pursued by a given procedure, referred to in paragraph 2, cannot be achieved without requiring the user to appear in person before the competent authority at some stage of the procedure, Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. They shall notify such exceptions to the Commission.*

*5. This Regulation shall not affect the substance of nor the rights granted through any procedure laid down at the Union or national level in any of the areas governed by this Regulation.*

*6. Nothing in this Article shall prevent Member States from offering users the additional possibility of accessing and completing procedures as referred to in Article 2(2)(b) by other means than an online channel.*

Or. fr

**Amendment 207**  
**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 5 – paragraph 1**

*Text proposed by the Commission*

1. Member States shall ensure that where a procedure, referred to in Article 2(2)(b), established at national level, can be accessed and completed online by users of that Member State, it can be also accessed and completed by users of other Member States in a non-discriminatory way.

*Amendment*

1. Member States shall ensure that, where a procedure referred to in Article 2(2)(b) **and** established at national level **by central State bodies or uniformly made available to all sub-central authorities** can be accessed and completed online by users of that Member State, it can be also **be** accessed and completed by users of other Member States in a non-discriminatory way.

Or. de

*Justification*

*Clarification that centralised State procedures should be generally covered by the Regulation.*

**Amendment 208**  
**Dennis de Jong**

**Proposal for a regulation**  
**Article 5 – paragraph 1**

*Text proposed by the Commission*

1. Member States shall ensure that where a procedure, referred to in Article 2(2)(b), established at national level, can be accessed and completed online by users of that Member State, it can be also accessed and completed by users of other Member States in a non-discriminatory way.

*Amendment*

1. Member States shall ensure that where a procedure, referred to in Article 2(2)(b), established at national level, can be accessed and completed online by users of that Member State, it can be also accessed and completed by users of other Member States in a non-discriminatory way, **where applicable**.

Or. en

**Amendment 209**  
**Philippe Juvin**

**Proposal for a regulation**

## Article 5 – paragraph 1

*Text proposed by the Commission*

1. Member States shall ensure that where a procedure, referred to in Article 2(2)(b), established at national level, can be accessed and completed online by users of that Member State, it can be also accessed and completed by users of other Member States in a non-discriminatory way.

*Amendment*

1. Member States shall ensure that where a procedure referred to in Article 2(2)(a) **and (b)**, established at national level, can be accessed and completed online by users of that Member State, it can be also accessed and completed by users of other Member States in a non-discriminatory way.

Or. fr

## Amendment 210

**Julia Reda**

### Proposal for a regulation

#### Article 5 – paragraph 2

*Text proposed by the Commission*

2. Member States shall ensure that users can complete the procedures listed in Annex II fully online.

*Amendment*

2. Member States shall ensure that users can complete the procedures listed in Annex II fully online. ***This obligation shall not apply in cases of procedures for requesting/renewing an ID card or passport, which may require the user to appear in person before the competent authority at some stage of the procedure. Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. They shall notify such exceptions to the Commission.***

Or. en

## Amendment 211

**Ivan Štefanec**

### Proposal for a regulation

## Article 5 – paragraph 2

*Text proposed by the Commission*

2. Member *States* shall ensure that users can complete the procedures listed in Annex II fully online.

*Amendment*

2. *Each* Member *State* shall ensure that users can *access and* complete the procedures listed in Annex II fully online, *where such procedures exist in the Member State concerned*.

Or. en

### Amendment 212

Othmar Karas, Sabine Verheyen, Róza Gräfin von Thun und Hohenstein

#### Proposal for a regulation

##### Article 5 – paragraph 2

*Text proposed by the Commission*

2. Member States shall ensure that users can complete the procedures listed in Annex II fully online.

*Amendment*

2. Member States shall ensure that users can complete the procedures listed in Annex II fully online *through a single user interface integrated in the portal 'Your Europe'*.

Or. de

#### *Justification*

*Incorporating Recital 13 in the legal text to clarify that the user interface does not constitute a new platform, but rather an extension and relaunch of the existing portal 'Your Europe'.*

### Amendment 213

Nosheena Mobarik

#### Proposal for a regulation

##### Article 5 – paragraph 3

*Text proposed by the Commission*

3. The procedures, referred to in paragraph 2, shall be considered as fully online where identification, provision of information, supporting evidence, signature

*Amendment*

3. The procedures, referred to in paragraph 2, shall be considered as fully online where identification, provision of information, supporting evidence, signature



and final submission can be done electronically at a distance and via a single communication channel and if the output of the procedure is also delivered electronically.

and final submission can be done electronically at a distance and via a single communication channel and if the output of the procedure is also delivered electronically *or by physical delivery, where required by Union or national law and where users are provided with an electronic notification of completion of the procedure.*

Or. en

**Amendment 214**  
**Andreas Schwab**

**Proposal for a regulation**  
**Article 5 – paragraph 3**

*Text proposed by the Commission*

3. The procedures, referred to in paragraph 2, shall be considered as fully online where identification, provision of information, supporting evidence, signature and final submission can be done electronically at a distance and via a single communication channel and if the output of the procedure is also delivered electronically.

*Amendment*

3. The procedures, referred to in paragraph 2, shall be considered as fully online where identification, provision of information, supporting evidence, signature and final submission can be done electronically at a distance and via a single communication channel and if the output of the procedure is also delivered electronically. *Member States must also have the power to establish direct contact with citizens and businesses.*

Or. de

**Amendment 215**  
**Andreas Schwab**

**Proposal for a regulation**  
**Article 5 – paragraph 3 a (new)**

*Text proposed by the Commission*

*Amendment*

*3a. The submission of documentary evidence by citizens must not affect any*

*formal requirements under the law of the State in which the procedure is being conducted.*

Or. de

**Amendment 216**  
**Julia Reda**

**Proposal for a regulation**  
**Article 5 – paragraph 4**

*Text proposed by the Commission*

*Amendment*

**4. Where the objective pursued by a given procedure, referred to in paragraph 2, cannot be achieved without requiring the user to appear in person before the competent authority at some stage of the procedure, Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. They shall notify such exceptions to the Commission.**

*deleted*

Or. en

*Justification*

*To be seen in conjunction with amendment to 5(2); the intended effect is to limit the exception for procedures requiring physical presence to the issue/renewal of passports and ID cards.*

**Amendment 217**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 5 – paragraph 4**

*Text proposed by the Commission*

*Amendment*

**4. Where the objective pursued by a given procedure, referred to in paragraph 2, cannot be achieved without requiring**

*deleted*

*the user to appear in person before the competent authority at some stage of the procedure, Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. They shall notify such exceptions to the Commission.*

Or. en

#### *Justification*

*Procedures which may require physical presence to avoid risks of fraud should be specifically targeted in the relevant annexes*

#### **Amendment 218**

**Othmar Karas, Philippe Juvin, Sabine Verheyen**

#### **Proposal for a regulation**

#### **Article 5 – paragraph 4**

##### *Text proposed by the Commission*

4. Where the objective pursued by a given procedure, referred to in paragraph 2, cannot be achieved *without requiring* the user to appear in person before the competent authority ***at some stage of the procedure***, Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. They shall notify such exceptions to the Commission.

##### *Amendment*

4. Where, ***in exceptional cases such as in the interest of public policy, general security, public health and the fight against fraud***, the objective pursued by a given procedure, referred to in paragraph 2, cannot be ***fully*** achieved ***online***, ***Member States may require*** the user to appear in person before the competent authority ***for a procedural step***. ***In these exceptional cases***, Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. ***In implementing these requirements which require physical presence, Member States should ensure, that they are non-discriminatory.*** They shall notify such exceptions ***forthwith*** to the Commission ***and the single digital gateway coordination group and duly justify them.***

*Justification*

*Enshrines the proposal for Recital 19 in the main text - physical presence should be required only where justifiable.*

**Amendment 219**  
**Andreas Schwab**

**Proposal for a regulation**  
**Article 5 – paragraph 4**

*Text proposed by the Commission*

4. Where the objective pursued by a given procedure, referred to in paragraph 2, cannot be achieved without requiring the user to appear in person before the competent authority at some stage of the procedure, Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. They shall notify such exceptions to the Commission.

*Amendment*

4. Where the objective pursued by a given procedure, referred to in paragraph 2, cannot be achieved without requiring the user to appear in person before the competent authority at some stage of the procedure, Member States shall limit such physical presence to what is strictly necessary and objectively justified and shall ensure that other steps of the procedure can be completed fully online. They shall notify such exceptions to the Commission. ***When considering the digitalisation of individual administrative procedures, objections of overriding public interest must be taken into account.***

*Justification*

*With the obligation set out in Article 5, paragraph 2, Member States will in future have to digitalise procedures that have not yet been carried out online partly for reasons of overriding public interest. Such procedures (for example, issuing passports) should not be fully digitalised in future either.*

**Amendment 220**  
**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 5 – paragraph 6 a (new)**

*Text proposed by the Commission*

*Amendment*

**6a. In the event of technical difficulties or in the event of a technical failure, Member States should offer the additional possibility of completing procedures under Article 2 (2) (b) by other means.**

Or. de

*Justification*

*In the event of a technical failure, other ways to complete procedures should be made available.*

## **Amendment 221**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Article 6 – paragraph 1**

*Text proposed by the Commission*

*Amendment*

1. Member States and the Commission shall ensure that users have easy, online access to assistance or problem solving services referred to in Article 2(2)(c).

1. Member States and the Commission shall ensure that users have easy, online access to assistance or problem solving services referred to in Article 2(2)(c) ***through their single national portal and the single portal referred to in Article 2(1).***

Or. en

## **Amendment 222**

**Maria Grapini, Sergio Gutiérrez Prieto**

### **Proposal for a regulation**

#### **Article 6 – paragraph 1**

*Text proposed by the Commission*

*Amendment*

1. Member States and the Commission shall ensure that users have

1. Member States and the Commission shall ensure that users have

easy, online access to assistance or problem solving services referred to in Article 2(2)(c).

easy, online access to assistance or problem solving services referred to in Article 2(2)(c) ***with no discrimination between individual citizens or undertakings.***

Or. ro

**Amendment 223**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 6 – paragraph 1**

*Text proposed by the Commission*

1. Member States and the Commission shall ensure that users have ***easy, online*** access to assistance or problem solving services referred to in Article 2(2)(c).

*Amendment*

1. Member States and the Commission shall ensure that users have access to assistance or problem solving services referred to in Article 2(2)(c).

Or. en

**Amendment 224**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 6 – paragraph 3 – point b**

*Text proposed by the Commission*

(b) the service is offered free of charge ***or at a price which is affordable for micro-enterprises or citizens;***

*Amendment*

(b) the service is offered free of charge;

Or. en

**Amendment 225**  
**Andreas Schwab**

**Proposal for a regulation**

## Article 6 – paragraph 3 – point b

*Text proposed by the Commission*

(b) the service is offered free of charge or at a price which is affordable for **micro-enterprises or** citizens;

*Amendment*

(b) the service is offered free of charge or at a price which is affordable for **micro-, small and medium-sized enterprises or for** citizens;

Or. de

## Amendment 226

Anneleen Van Bossuyt

### Proposal for a regulation

#### Article 7 – paragraph 1 – introductory part

*Text proposed by the Commission*

1. The **competent authorities** and the Commission shall ensure that where, in accordance with Article 4 they are responsible for ensuring access to information as referred to in Article 2(2)(a) that information complies with the following requirements:

*Amendment*

1. The **Member States** and the Commission shall ensure that where, in accordance with Article 4 they are responsible for ensuring access to information as referred to in Article 2(2)(a) that information **is clear and user-friendly and** complies with the following requirements:

Or. en

## Amendment 227

Kaja Kallas

### Proposal for a regulation

#### Article 7 – paragraph 1 – point a a (new)

*Text proposed by the Commission*

*Amendment*

(aa) **it is user-centric meaning that the information is provided taking due account of the efficient, easy and user-friendly ways users can find all the relevant information;**

**Amendment 228**  
**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 7 – paragraph 1 – point c**

*Text proposed by the Commission*

(c) it includes the name of the entity responsible for the content of the information;

*Amendment*

(c) it includes the name of the ***authority or*** entity responsible for the content of the information;

Or. de

**Amendment 229**  
**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 7 – paragraph 1 – point c a (new)**

*Text proposed by the Commission*

*Amendment*

***(ca) it includes the name of the authority or entity responsible for the procedures and completing the procedures;***

Or. de

*Justification*

*Information about the authority or entity responsible for procedures should also be mentioned.*

**Amendment 230**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 7 – paragraph 1 – point d**



*Text proposed by the Commission*

(d) it includes contact details and links to any relevant assistance and problem solving services;

*Amendment*

(d) it includes contact details, ***including at least a phone number, an email address or a chat function***, and links to any relevant assistance and problem solving services;

Or. en

**Amendment 231**

**Anneleen Van Bossuyt**

**Proposal for a regulation**

**Article 7 – paragraph 1 – point f**

*Text proposed by the Commission*

(f) it is ***well-structured and*** presented ***so*** that users can quickly find the information they need;

*Amendment*

(f) it is presented ***in such a way*** that users can quickly find the information they need;

Or. en

**Amendment 232**

**Nosheena Mobarik**

**Proposal for a regulation**

**Article 7 – paragraph 2**

*Text proposed by the Commission*

2. The competent authorities shall provide the information in ***at least one*** official ***language*** of the Union ***in addition to the national language or, where applicable, the national languages***.

*Amendment*

2. ***In cases where there is a significant user demand***, the competent authorities shall provide the information in ***additional*** official ***languages*** of the Union ***as required***.

Or. en

**Amendment 233**

**Kaja Kallas**

**Proposal for a regulation**  
**Article 7 – paragraph 2**

*Text proposed by the Commission*

2. The competent authorities shall provide the information in at least one official language of the Union in addition to the national language or, where applicable, the national languages.

*Amendment*

2. The competent authorities shall provide the information in **English and** at least one **other** official language of the Union in addition to the national language or, where applicable, the national languages.

Or. en

**Amendment 234**  
**Anneleen Van Bossuyt**

**Proposal for a regulation**  
**Article 7 – paragraph 2**

*Text proposed by the Commission*

2. The competent authorities shall provide the information in at least one official language of the Union in addition to the national language or, where applicable, the national languages.

*Amendment*

2. The competent authorities shall provide the information in at least one official language of the Union in addition to the national language or, where applicable, the national languages.  
***This shall be without prejudice to Member States' legislation regarding the use of languages.***

Or. en

**Amendment 235**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – introductory part**

*Text proposed by the Commission*

1. The competent authorities and the Commission shall, for the purposes of complying with Article 4, ensure that users

*Amendment*

1. The competent authorities and the Commission shall, for the purposes of complying with Article 4, ensure that users

have access to a clear and user-friendly explanation of the following elements of the procedures referred to in Article 2(2)(b) before having to identify themselves prior to launching the procedure:

have access to a clear and user-friendly explanation of the following elements of the procedures referred to in Article 2(2)(b) before having to ***authenticate and*** identify themselves prior to launching the procedure:

Or. en

**Amendment 236**  
**Anneleen Van Bossuyt**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – introductory part**

*Text proposed by the Commission*

1. The ***competent authorities*** and the Commission shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following elements of the procedures referred to in Article 2(2)(b) before having to identify themselves prior to launching the procedure:

*Amendment*

1. The ***Member States*** and the Commission shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following elements of the procedures referred to in Article 2(2)(b) before having to identify themselves prior to launching the procedure:

Or. en

**Amendment 237**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – introductory part**

*Text proposed by the Commission*

1. The competent authorities ***and the Commission*** shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following elements of the procedures referred to in Article 2(2)(b) before having to identify themselves prior to launching the procedure:

*Amendment*

1. The competent authorities shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following elements of the procedures referred to in Article 2(2)(b) before having to identify themselves prior to launching the procedure:

**Amendment 238**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – point b**

*Text proposed by the Commission*

(b) the accepted means of authentication, identification and signature for this procedure;

*Amendment*

(b) the accepted means of authentication, identification and signature for this procedure ***in accordance with Regulation (EU) No 910/2014;***

Or. en

**Amendment 239**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – point f**

*Text proposed by the Commission*

(f) the estimated time required to complete the procedure and any applicable deadlines;

*Amendment*

(f) the estimated time required ***by the relevant competent authorities*** to complete the procedure and any applicable deadlines ***imposed on the user;***

Or. en

**Amendment 240**  
**András Gyürk**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – point f**

*Text proposed by the Commission*

(f) the estimated time required to complete the procedure ***and*** any applicable

*Amendment*

(f) the estimated time required to complete the procedure, any applicable deadlines ***and, in the case of the lack of***

deadlines;

*reply from the competent authority, any rules regarding tacit approval or the consequences thereof.*

Or. en

**Amendment 241**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – point g**

*Text proposed by the Commission*

*Amendment*

(g) *the language or, where applicable, the* languages in which the procedure can be carried out.

(g) *any additional* languages in which the procedure can be carried out.

Or. en

**Amendment 242**  
**Othmar Karas, Philippe Juvin, Sabine Verheyen**

**Proposal for a regulation**  
**Article 8 – paragraph 1 – point g a (new)**

*Text proposed by the Commission*

*Amendment*

(ga) *any exception with regard to the duty of Member States to make the procedures under Article 5 fully available online, with each exception having to be supplemented by a reasonable explanation of how those restrictions meet the criteria of absolute necessity and objective justification.*

Or. de

*Justification*

*Based on Amendment 61 by the rapporteur. Any restrictions on procedures must be justified on the basis of absolute necessity and objective justification.*

**Amendment 243**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 8 – paragraph 2**

*Text proposed by the Commission*

2. Where the explanation referred to in paragraph 1 *is already made available for national users, it may be reused for the purposes of this Regulation, provided that it contains information in relation to the situation of non-national users, where applicable.*

*Amendment*

2. ***In cases where there is a significant user demand, the competent authorities shall provide the explanation referred to in paragraph 1 in additional official languages of the Union as required.***

Or. en

**Amendment 244**  
**Anneleen Van Bossuyt**

**Proposal for a regulation**  
**Article 8 – paragraph 3**

*Text proposed by the Commission*

3. The competent authorities shall provide the explanation referred to in paragraph 1 in at least one official language of the Union in addition to the national language or, where applicable, the national languages.

*Amendment*

3. The competent authorities shall provide the explanation referred to in paragraph 1 in at least one official language of the Union in addition to the national language or, where applicable, the national languages. ***This is without prejudice to Member States' legislation regarding the use of languages.***

Or. en

**Amendment 245**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 8 – paragraph 3**

*Text proposed by the Commission*

3. The competent authorities shall provide the explanation referred to in paragraph 1 in at least one official language of the Union in addition to the national language or, where applicable, the national languages.

*Amendment*

3. The competent authorities shall provide the explanation referred to in paragraph 1 in **English and** at least one **further** official language of the Union in addition to **the national** the national language or, where applicable, the national languages.

Or. en

**Amendment 246**

**Anneleen Van Bossuyt**

**Proposal for a regulation**

**Article 9 – paragraph 1 – introductory part**

*Text proposed by the Commission*

1. The **competent authorities** and the Commission shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following before submitting a request for a service as referred to in Article 2(2)(c):

*Amendment*

1. The **Member States** and the Commission shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following before submitting a request for a service as referred to in Article 2(2)(c):

Or. en

**Amendment 247**

**Nosheena Mobarik**

**Proposal for a regulation**

**Article 9 – paragraph 1 – introductory part**

*Text proposed by the Commission*

1. The competent authorities **and the Commission** shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following before submitting a request for a service as

*Amendment*

1. The competent authorities shall, for the purposes of complying with Article 4, ensure that users have access to a clear and user-friendly explanation of the following before submitting a request for a service as referred to in Article 2(2)(c):

referred to in Article 2(2)(c):

Or. en

#### **Amendment 248**

**Kaja Kallas**

#### **Proposal for a regulation**

#### **Article 9 – paragraph 1 – point b**

*Text proposed by the Commission*

(b) the name and contact details *of* entities responsible for the service;

*Amendment*

(b) the name and contact details ***including at least a phone number, an email address or a chat function, of the*** entities responsible for the service;

Or. en

#### **Amendment 249**

**Nosheena Mobarik**

#### **Proposal for a regulation**

#### **Article 9 – paragraph 1 – point d**

*Text proposed by the Commission*

(d) the estimated time required to deliver the service or an average response time;

*Amendment*

(d) the estimated time ***within which the relevant entities responsible are*** required to deliver the service or an average response time;

Or. en

#### **Amendment 250**

**Nosheena Mobarik**

#### **Proposal for a regulation**

#### **Article 9 – paragraph 1 – point e**

*Text proposed by the Commission*

*Amendment*



(e) *the language or, where applicable, the* languages in which the request can be submitted and which can be used in subsequent contacts.

(e) *any additional* languages in which the request can be submitted and which can be used in subsequent contacts.

Or. en

**Amendment 251**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 9 – paragraph 2**

*Text proposed by the Commission*

2. The competent authorities shall provide the explanation referred to in paragraph 1 in *at least one official language* of the Union *in addition to the national language or, where applicable, the national languages*.

*Amendment*

2. *In cases where there is a significant user demand*, the competent authorities shall provide the explanation referred to in paragraph 1 in *additional official languages* of the Union, *as required*.

Or. en

**Amendment 252**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 9 – paragraph 2**

*Text proposed by the Commission*

2. The competent authorities shall provide the explanation referred to in paragraph 1 in at least one official language of the Union in addition to the national language or, where applicable, the national languages.

*Amendment*

2. The competent authorities shall provide the explanation referred to in paragraph 1 in *English and* at least one *further* official language of the Union in addition to the national language or, where applicable, the national languages.

Or. en

**Amendment 253**

Nosheena Mobarik

**Proposal for a regulation**  
**Article 9 a (new)**

*Text proposed by the Commission*

*Amendment*

**Article 9a**

***Translation of information***

***1. Where the Member States do not provide the information, explanations and instructions set out in Articles 7, 8(1), and 9 and 11(1)(a) in an official Union language which is sought by a significant number of users, they shall request translations from the Commission in that language, within the limits of the available budget as referred to in Article 28(1)c.***

***2. The Member States shall ensure that these translations cover at least the basic information in all areas listed in Annex I and, where sufficient budget is available, any further information, explanations and instructions as referred to in Articles 7, 8(1), and 9 and 11(1)(a), taking account of the most important needs of cross-border users. The Member States shall provide the links to such translated information to the repository for links.***

Or. en

**Amendment 254**

**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 10 – paragraph 1 – introductory part**

*Text proposed by the Commission*

*Amendment*

The ***competent authorities*** shall ensure that the following requirements are fulfilled in relation to the procedures referred to in

The ***Member States*** shall ensure that the following requirements are fulfilled in relation to the procedures referred to in

Article 5(1) for which they are responsible:

Article 5(1) for which they are responsible:

Or. de

*Justification*

*The main responsibility in this regard lies with the Member States. This is particularly relevant in the case of information and translation obligations and any costs, in so far as the Union does not assume responsibility for them.*

**Amendment 255**

**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**

**Article 10 – paragraph 1 – point a a (new)**

*Text proposed by the Commission*

*Amendment*

*(aa) all procedural steps, except for those which, in duly justified and exceptional cases, make the physical presence of the user absolutely necessary, can be handled via a single user interface on the portal 'Your Europe';*

Or. de

**Amendment 256**

**András Gyürk**

**Proposal for a regulation**

**Article 10 – paragraph 1 – point b**

*Text proposed by the Commission*

*Amendment*

(b) in case of non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a new deadline is given.

(b) in *the* case of non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a new deadline is given, *unless the rules on tacit approval or administrative silence referred to in point (f) of Article 8(1) provide otherwise.*

Or. en

**Amendment 257**

**Maria Grapini, Sergio Gutiérrez Prieto**

**Proposal for a regulation**

**Article 10 – paragraph 1 – point b**

*Text proposed by the Commission*

(b) in case of non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a *new* deadline is given.

*Amendment*

(b) in case of non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a *final* deadline is given;

Or. ro

**Amendment 258**

**Kaja Kallas**

**Proposal for a regulation**

**Article 10 – paragraph 1 – point b a (new)**

*Text proposed by the Commission*

*Amendment*

*(ba) users are able to identify themselves, sign and authenticate documents using electronic identification and authentication means, as provided for under Regulation (EU) No 910/2014, where identification and signature are required;*

Or. en

**Amendment 259**

**Mylène Troszczynski**

**Proposal for a regulation**

**Article 11**

*Text proposed by the Commission*

*Amendment*

*Article 11*

*deleted*

### ***Cross-border access to online procedures***

***1. The competent authorities shall ensure that where the procedures referred to in Article 5(1) are offered online, at least the following requirements are met:***

***(a) users are able to access and receive instructions for completing the procedure in at least one official language of the Union other than the national language or, where applicable, the national languages;***

***(b) users are not restricted by form fields that only accept data in particular national formats;***

***(c) users are able to identify themselves, sign and authenticate documents using electronic identification and authentication means, as provided for under Regulation (EU) 910/2014 of the European Parliament and of the Council, where identification and signature are required;***

***(d) users are able to provide evidence of compliance with applicable requirements in electronic format;***

***(e) where the completion of a procedure requires a payment, users are able to pay any fees online through cross-border payment services, including, at a minimum, credit transfers or direct debits as specified in Regulation (EU) No 260/2012 of the European Parliament and of the Council<sup>40</sup>.***

***2. Where competent authorities accept digitalised copies of non-electronic evidence of identity such as identity cards or passports for national users, they shall accept such digitalised copies for users from other Member States.***

***3. Competent authorities shall cooperate through the Internal Market Information system (IMI), established by Regulation (EU) No 1024/2012 of the European Parliament and of the Council,***

*where necessary to verify the authenticity of evidence submitted to them in electronic format by the user for the purpose of an online procedure.*

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<sup>40</sup> *Regulation (EU) No 260/2012 of the European Parliament and of the Council of 14 March 2012 establishing technical and business requirements for credit transfers and direct debits in euro and amending Regulation (EC) No 924/2009 (OJ L 94, 30.3.2012, p. 22–37).*

Or. fr

**Amendment 260**  
**Marlene Mizzi**

**Proposal for a regulation**  
**Article 11 – paragraph 1 – introductory part**

*Text proposed by the Commission*

1. *The competent authorities* shall ensure that where the procedures referred to in Article 5(1) are offered online, at least the following requirements are met:

*Amendment*

1. *Member States* shall ensure that where the procedures referred to in **paragraph -1 of this** Article are offered online, at least the following requirements are met:

Or. en

**Amendment 261**  
**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 11 – paragraph 1 – point a**

*Text proposed by the Commission*

(a) users are able to access and receive instructions for completing the procedure in at least one official language of the Union other than the national language or,

*Amendment*

(a) users are able to access and receive instructions for completing the procedure in at least one official language of the Union other than the national language or,

where applicable, the national languages;

where applicable, the national languages,  
***unless they are regional or local procedures, which are not covered by Annex II;***

Or. de

*Justification*

*However, procedures offered at local, regional or municipal level must also be made available to cross-border users. However, such procedures should not necessarily have to be translated into another language.*

**Amendment 262**

**Kaja Kallas**

**Proposal for a regulation**

**Article 11 – paragraph 1 – point a**

*Text proposed by the Commission*

(a) users are able to access and receive instructions for completing the procedure in at least one official language of the Union other than the national language or, where applicable, the national languages;

*Amendment*

(a) users are able to access and receive instructions for completing the procedure in at least one official language of the Union other than the national language or, where applicable, the national languages, ***in addition to English;***

Or. en

**Amendment 263**

**Philippe Juvin**

**Proposal for a regulation**

**Article 11 – paragraph 1 – point a**

*Text proposed by the Commission*

(a) users are able to access and receive instructions for completing the procedure in ***at least one official language*** of the Union ***other than the national language or, where applicable, the national languages;***

*Amendment*

(a) users are able to access and receive instructions for completing the procedure in ***all official languages*** of the Union;

**Amendment 264**  
**Philippe Juvin**

**Proposal for a regulation**  
**Article 11 – paragraph 1 – point a**

*Text proposed by the Commission*

(a) users are able to access and receive instructions for completing the procedure in at least **one** official **language** of the Union other than the national language or, where applicable, the national languages;

*Amendment*

(a) users are able to access and receive instructions for completing the procedure in at least **five** official **languages** of the Union other than the national language or, where applicable, the national languages;

Or. fr

**Amendment 265**  
**Philippe Juvin**

**Proposal for a regulation**  
**Article 11 – paragraph 1 – point a**

*Text proposed by the Commission*

(a) users are able to access and receive instructions for completing the procedure in at least one **official** language of the **Union other than the national language or, where applicable, the national languages**;

*Amendment*

(a) users are able to access and receive instructions for completing the procedure in at least one **working** language of the **Commission**;

Or. fr

**Amendment 266**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 11 – paragraph 1 – point b**

*Text proposed by the Commission*

*Amendment*



(b) users are not restricted by form fields that only accept data in particular national formats;

(b) users are not restricted by form fields that only accept data in particular national formats ***and national prefixes for phone numbers;***

Or. en

## **Amendment 267**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Article 11 – paragraph 1 – point d**

##### *Text proposed by the Commission*

(d) users are able to provide evidence of compliance with applicable requirements in electronic format;

##### *Amendment*

(d) users are able to provide evidence of compliance with applicable requirements in electronic format; ***in order to be able to provide such evidence of compliance, cross-border users shall be entitled to receive that evidence from the relevant competent authority in electronic format;***

Or. en

## **Amendment 268**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Article 11 – paragraph 1 – point e**

##### *Text proposed by the Commission*

(e) where the completion of a procedure requires a payment, users are able to pay any fees online through cross-border payment services, including, at a minimum, credit transfers or direct debits as specified in Regulation (EU) No 260/2012 of the European Parliament and of the Council<sup>40</sup>.

##### *Amendment*

(e) where the completion of a procedure requires a payment, users are able to pay any fees online through cross-border payment services, including, at a minimum, credit transfers or direct debits as specified in Regulation (EU) No 260/2012 of the European Parliament and of the Council<sup>40</sup> ***and in accordance with Regulation (EU) No xxx on addressing geo-blocking and other forms of***

*discrimination based on customers' nationality, place of residence or place of establishment within the internal market.*

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<sup>40</sup> Regulation (EU) No 260/2012 of the European Parliament and of the Council of 14 March 2012 establishing technical and business requirements for credit transfers and direct debits in euro and amending Regulation (EC) No 924/2009 (OJ L 94, 30.3.2012, p. 22–37).

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<sup>40</sup> Regulation (EU) No 260/2012 of the European Parliament and of the Council of 14 March 2012 establishing technical and business requirements for credit transfers and direct debits in euro and amending Regulation (EC) No 924/2009 (OJ L 94, 30.3.2012, p. 22–37).

Or. en

**Amendment 269**  
**Maria Grapini, Sergio Gutiérrez Prieto**

**Proposal for a regulation**  
**Article 11 – paragraph 2**

*Text proposed by the Commission*

2. Where competent authorities accept digitalised copies of non-electronic evidence of identity such as identity cards or passports for national users, they shall accept such digitalised copies for users from other Member States.

*Amendment*

2. Where competent authorities accept digitalised copies of non-electronic evidence of identity such as identity cards or passports for national users, they shall accept such digitalised copies for users from other Member States, *while ensuring personal data protection.*

Or. ro

**Amendment 270**  
**Mylène Troszczyński**

**Proposal for a regulation**  
**Article 12**

*Text proposed by the Commission*

[...]

*Amendment*

*deleted*

Or. fr

## Amendment 271

Virginie Rozière, Christel Schaldemose, Lucy Anderson

### Proposal for a regulation

#### Article 12 – paragraph 1

##### *Text proposed by the Commission*

1. For the purpose of the exchange of evidence for online procedures listed in Annex II and procedures provided for in Directives 2005/36/EC, 2006/123/EC, 2014/24/EU and 2014/25/EU, a technical system for the electronic exchange of evidence between competent authorities in different Member States ("the technical system") shall be established by the Commission in cooperation with the Member States.

##### *Amendment*

1. For the purpose of the exchange of evidence for online procedures listed in Annex II and procedures provided for in Directives 2005/36/EC, 2006/123/EC, 2014/24/EU and 2014/25/EU, a technical system for the electronic exchange of evidence between competent authorities in different Member States ("the technical system") shall be established by the Commission in cooperation with the Member States. ***The technical system shall ensure the interoperability with the national systems. The Commission shall not process personal data in the framework of the technical system.***

Or. en

##### *Justification*

*This amendment underlines that the technical system is not an information system itself but a system enhancing interoperability of national systems of information.*

## Amendment 272

Julia Reda

### Proposal for a regulation

#### Article 12 – paragraph 1

##### *Text proposed by the Commission*

1. For the purpose of the exchange of evidence for online procedures listed in Annex II and procedures provided for in Directives 2005/36/EC, 2006/123/EC, 2014/24/EU and 2014/25/EU, a technical system for the electronic exchange of

##### *Amendment*

1. For the purpose of the exchange of evidence for online procedures listed in Annex II and procedures provided for in Directives 2005/36/EC, 2006/123/EC, 2014/24/EU and 2014/25/EU, a ***secure*** technical system for the electronic

evidence between competent authorities in different Member States ("the technical system") shall be established by the Commission in cooperation with the Member States.

exchange of evidence between competent authorities in different Member States ("the technical system") shall be established by the Commission in cooperation with the Member States.

Or. en

### **Amendment 273**

**Virginie Rozière, Lucy Anderson**

#### **Proposal for a regulation**

#### **Article 12 – paragraph 2 – point d**

*Text proposed by the Commission*

(d) it shall ***ensure the confidentiality and integrity of*** the evidence;

*Amendment*

(d) it shall ***enable the user to preview*** the evidence ***to be processed by the requesting authority; this preview shall be without prejudice to the information to be provided in accordance with Articles 13 and 14 of Regulation (EU) 2016/679.***

Or. en

*Justification*

*This amendment aims at securing the rights of the person concerned to access the information proceeded in line with articles 13 and 14 of the general regulation on the protection of personal data.*

### **Amendment 274**

**Marlene Mizzi**

#### **Proposal for a regulation**

#### **Article 12 – paragraph 2 – point d a (new)**

*Text proposed by the Commission*

*Amendment*

***(da) it shall ensure a fully functioning, safe and secure technical system for the exchange of evidence;***

Or. en

**Amendment 275**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 12 – paragraph 2 – point e**

*Text proposed by the Commission*

(e) it shall ***ensure that*** the user ***has the possibility to preview*** the evidence ***to be exchanged***.

*Amendment*

(e) it shall ***enable*** the user ***to access at any time*** the evidence ***stored by a Member State and the time, origin and purpose of requests for access to evidence***.

Or. en

*Justification*

*Such a possibility provides more control, more transparency and a better overview for the user both for ensuring data quality and privacy.*

**Amendment 276**  
**Julia Reda**

**Proposal for a regulation**  
**Article 12 – paragraph 2 – point e**

*Text proposed by the Commission*

(e) it shall ensure that the user has the possibility to preview the evidence to be exchanged.

*Amendment*

(e) it shall ensure that the user has the possibility to preview the evidence to be exchanged ***before it is made available to the requesting authority, and to withdraw the request for evidence to be exchange at any time;***

Or. en

**Amendment 277**  
**Julia Reda**

**Proposal for a regulation**  
**Article 12 – paragraph 2 – point e a (new)**

*Text proposed by the Commission*

*Amendment*

*(ea) it shall enable the processing of the explicit request of the user referred to in paragraph 4, as well as the withdrawal of such a request, the conditions of which shall not be more stringent than those for making such a request.*

Or. en

**Amendment 278**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 12 – paragraph 2 – point e a (new)**

*Text proposed by the Commission*

*Amendment*

*(ea) it shall ensure a high level of interoperability with other relevant systems;*

Or. en

**Amendment 279**  
**Julia Reda**

**Proposal for a regulation**  
**Article 12 – paragraph 2 – point e b (new)**

*Text proposed by the Commission*

*Amendment*

*(eb) it shall ensure that the issuing authority retains no data regarding the transmission of the evidence.*

Or. en

**Amendment 280**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 12 – paragraph 2 – point e b (new)**

*Text proposed by the Commission*

*Amendment*

***(eb) it shall ensure a high level of security for the transmission and processing of evidence.***

Or. en

**Amendment 281**  
**Julia Reda**

**Proposal for a regulation**  
**Article 12 – paragraph 2 – point e c (new)**

*Text proposed by the Commission*

*Amendment*

***(ec) it shall not store or process any data beyond what is technically strictly necessary to achieve the transmission of the evidence, and only for the duration necessary for that purpose.***

Or. en

**Amendment 282**  
**Virginie Rozière, Christel Schaldemose**

**Proposal for a regulation**  
**Article 12 – paragraph 4**

*Text proposed by the Commission*

*Amendment*

4. The competent authorities responsible for online procedures referred to in paragraph 1 shall, upon an explicit request of the user, request evidence directly from competent authorities issuing evidence in other Member States through the technical system. The issuing authorities shall, ***subject to*** paragraph 2(d), make such evidence available through the

4. The competent authorities responsible for online procedures referred to in paragraph 1 shall, upon an explicit request of the user, request evidence directly from competent authorities issuing evidence in other Member States through the technical system. The issuing authorities shall, ***in accordance with*** paragraph 2(d), make such evidence available through the same system. ***Where***

same system.

***the consent of the user is necessary, Article 7 of Regulation (EU) 2016/679 and Regulation (EU) No 45/2001 shall apply. If the user is not the data subject, the online procedure shall not affect his or her rights under Regulation (EU) 2016/679.***

Or. en

#### *Justification*

*This amendment aims to secure the treatment of personal data in accordance with existing EU framework.*

### **Amendment 283**

**Julia Reda**

#### **Proposal for a regulation**

#### **Article 12 – paragraph 4**

##### *Text proposed by the Commission*

4. The competent authorities responsible for online procedures referred to in paragraph 1 shall, upon an explicit request of the user, request evidence directly from competent authorities issuing evidence in other Member States through the technical system. The issuing authorities shall, subject to paragraph 2(d), make such evidence available through the same system.

##### *Amendment*

4. The competent authorities responsible for online procedures referred to in paragraph 1 shall, upon an explicit request of the user, request evidence directly from competent authorities issuing evidence in other Member States through the technical system. The issuing authorities shall, subject to paragraph 2(d), make such evidence available through the same system. ***The issuing authorities shall not make such evidence available without an explicit request from the user, or if the user has withdrawn such a request. The user may withdraw his or her explicit request at any time.***

Or. en

### **Amendment 284**

**Kaja Kallas**



**Proposal for a regulation**  
**Article 12 – paragraph 4**

*Text proposed by the Commission*

4. The competent authorities responsible for online procedures referred to in paragraph 1 shall, upon ***an explicit*** request of the user, request evidence directly from competent authorities issuing evidence in other Member States through the technical system. The issuing authorities shall, subject to paragraph 2(d), make such evidence available through the same system.

*Amendment*

4. ***Competent authorities shall not collect data from users that has already been collected by another competent authority as part of a request for evidence. Therefore*** the competent authorities responsible for online procedures referred to in paragraph 1 shall, ***including*** upon request of the user, request evidence directly from competent authorities issuing evidence in other Member States through the technical system. The issuing authorities shall, subject to paragraph 2(d), make such evidence available through the same system.

Or. en

*Justification*

*It is quite likely that users will in most cases not be aware that they do not have to submit the evidence again, therefore to deliver real benefits for the user, but also to comply with the data minimisation principle, it should be clarified that competent authorities should not request data from the user that has already been stored in another database*

**Amendment 285**  
**Julia Reda**

**Proposal for a regulation**  
**Article 12 – paragraph 4 a (new)**

*Text proposed by the Commission*

*Amendment*

***4a. The competent authorities responsible for the online procedures referred to in paragraph 1 shall ensure that users have the possibility to make or withdraw an explicit request or submit or withdraw evidence by other means than the technical system.***

Or. en

**Amendment 286**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 12 – paragraph 4 a (new)**

*Text proposed by the Commission*

*Amendment*

**4a.** *The explicit request of the user referred to in paragraph 4 shall not be necessary where the automated cross-border data exchange without an explicit request is permitted under Union or national law.*

Or. en

**Amendment 287**  
**Andreas Schwab**

**Proposal for a regulation**  
**Article 12 – paragraph 5 a (new)**

*Text proposed by the Commission*

*Amendment*

**5a.** *The exchange of documentary evidence by Member States must comply with any formal requirements under the law of the State in which the procedure is being conducted.*

Or. de

**Amendment 288**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 12 – paragraph 6**

*Text proposed by the Commission*

*Amendment*

6. The evidence made available **by a** competent authority shall be **strictly** limited

6. The evidence made available **to the requesting** competent authority shall be

to what has been requested and shall only be used *by the receiving authority* for the purpose of the procedure for which the evidence was exchanged.

limited to what has been requested and shall only be used for the purpose of the procedure for which the evidence was exchanged. *When the consent of the user is required for the processing of personal data, that consent shall be obtained in accordance with Regulations (EU) 2016/679 and (EU) No 45/2001.*

Or. en

#### **Amendment 289**

**Othmar Karas, Sabine Verheyen, Philippe Juvin**

#### **Proposal for a regulation**

#### **Article 12 – paragraph 6**

##### *Text proposed by the Commission*

6. The evidence made available by a competent authority shall be strictly limited to what has been requested and shall only be used by the receiving authority for the purpose of the procedure for which the evidence was exchanged.

##### *Amendment*

6. The evidence made available by a competent authority shall be strictly limited to what has been requested and shall only be used by the receiving authority for the purpose of the procedure for which the evidence was exchanged. *The competent authorities concerned should process all personal data of users in accordance with Regulation (EU) 2016/679.*

Or. de

##### *Justification*

*It is important with the so-called 'once only principle' to clarify that it should relate to personal data in accordance with Regulation (EU) 2016/679.*

#### **Amendment 290**

**Julia Reda**

#### **Proposal for a regulation**

#### **Article 12 – paragraph 6 a (new)**

##### *Text proposed by the Commission*

##### *Amendment*

**6a.** *The issuing authority making available evidence to another authority pursuant to paragraph 4 shall not retain any data related to the making available or transmission of that evidence.*

Or. en

## **Amendment 291**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Article 12 – paragraph 7**

*Text proposed by the Commission*

7. The Commission shall adopt implementing acts to set out the specifications of the technical system necessary for the implementation of this Article. Those implementing acts shall be adopted in accordance with the procedure referred to in Article 34(2).

*Amendment*

7. ***By ... [one year after the entry into force of this Regulation],*** the Commission shall adopt implementing acts to set out the ***technical, organisational and operational*** specifications of the technical system necessary for the implementation of this Article. Those implementing acts shall be adopted in accordance with the procedure referred to in Article 34(2).

Or. en

## **Amendment 292**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Article 12 – paragraph 8 a (new)**

*Text proposed by the Commission*

*Amendment*

**8a.** *The technical system shall be supervised and monitored by the national coordinators, in consultation, where necessary, with the European Data Protection Board.*

Or. en

**Amendment 293**

**Kaja Kallas**

**Proposal for a regulation**

**Article 12 – paragraph 8 b (new)**

*Text proposed by the Commission*

*Amendment*

**8b. The Commission shall be responsible for the development, availability, maintenance, security management, monitoring and hosting of the technical system, as well as for the definition of the trust model and the member management of the technical system, in cooperation with the Member States.**

Or. en

**Amendment 294**

**Mylène Troszczynski**

**Proposal for a regulation**

**Article 13**

*Text proposed by the Commission*

*Amendment*

**Article 13**

**deleted**

***Quality requirements related to assistance and problem solving services***

***The competent authorities and the Commission shall ensure that the services listed in Annex III and the services that have been included in the gateway in accordance with Article 6(2), (3) and (4) comply with the following quality requirements:***

***(a) any deadlines applying to competent authorities in the course of the service are respected;***

***(b) in case of non-compliance with applicable deadlines, users are informed***

*in advance of the reasons thereof and a new deadline is given;*

*(c) where the provision of a service requires a payment, users are able to pay any fees online through a cross-border payment services including, at a minimum, credit transfers or direct debits as specified in Regulation (EU) No 260/2012.*

Or. fr

**Amendment 295**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 13 – paragraph 1 – introductory part**

*Text proposed by the Commission*

The competent authorities *and the Commission* shall ensure that the services listed in Annex III and the services that have been included in the gateway in accordance with Article 6(2), (3) and (4) comply with the following quality requirements:

*Amendment*

The competent authorities shall ensure that the services listed in Annex III and the services that have been included in the gateway in accordance with Article 6(2), (3) and (4) comply with the following quality requirements:

Or. en

**Amendment 296**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 13 – paragraph 1 – point b**

*Text proposed by the Commission*

(b) in case of non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a new deadline is given;

*Amendment*

(b) in case of *anticipated* non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a new deadline is given;

**Amendment 297**  
**Maria Grapini, Sergio Gutiérrez Prieto**

**Proposal for a regulation**  
**Article 13 – paragraph 1 – point b**

*Text proposed by the Commission*

(b) in case of non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a *new* deadline is given;

*Amendment*

(b) in case of non-compliance with applicable deadlines, users are informed in advance of the reasons thereof and a *final* deadline is given;

Or. ro

**Amendment 298**  
**Julia Reda**

**Proposal for a regulation**  
**Article 14 – paragraph 1**

*Text proposed by the Commission*

1. The national coordinators and the Commission shall monitor the compliance of the information, procedures and assistance and problem solving services available through the gateway for which they are responsible, with the quality requirements laid down in Articles 7 to 11 and 13. The monitoring shall be carried out on the basis of the data gathered in accordance with Article 22.

*Amendment*

1. The national coordinators and the Commission shall *regularly* monitor the compliance of the information, procedures and assistance and problem solving services available through the gateway for which they are responsible, with the quality requirements laid down in Articles 7 to 11 and 13. The monitoring shall be carried out on the basis of the data gathered in accordance with Article 22.

Or. en

**Amendment 299**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 14 – paragraph 1**

*Text proposed by the Commission*

1. The national coordinators **and the Commission** shall monitor the compliance of the information, procedures and assistance and problem solving services available through the gateway for which they are responsible, with the quality requirements laid down in Articles 7 to 11 and 13. The monitoring shall be carried out on the basis of the data gathered in accordance with Article 22.

*Amendment*

1. The national coordinators shall monitor the compliance of the information, procedures and assistance and problem solving services available through the gateway for which they are responsible, with the quality requirements laid down in Articles 7 to 11 and 13. The monitoring shall be carried out on the basis of the data gathered in accordance with Article 22.

Or. en

**Amendment 300**  
**Julia Reda**

**Proposal for a regulation**  
**Article 14 – paragraph 2 – introductory part**

*Text proposed by the Commission*

2. In case of the deterioration in the quality of the services referred to in paragraph 1, provided by the competent authorities, the Commission **may take any** of the following measures having regard to the seriousness and persistence of the deterioration:

*Amendment*

2. In case of the deterioration in the quality of the services referred to in paragraph 1, provided by the competent authorities, the Commission **shall take one or more** of the following measures having regard to the seriousness and persistence of the deterioration:

Or. en

**Amendment 301**  
**Julia Reda**

**Proposal for a regulation**  
**Article 14 – paragraph 3 a (new)**

*Text proposed by the Commission*

*Amendment*

**3a. Information on the results of the monitoring under paragraph 1 and on the measures taken under paragraphs 2 and 3**



*shall be made publicly available in the form of summary reports on the Commission website as well as through the gateway itself, at least twice a year.*

Or. en

### **Amendment 302**

**Othmar Karas, Sabine Verheyen, Róza Gräfin von Thun und Hohenstein**

#### **Proposal for a regulation**

#### **Article 15 – paragraph 1**

*Text proposed by the Commission*

1. The Commission shall provide a common user interface to ensure the proper functioning of the gateway.

*Amendment*

1. The Commission shall provide a common user interface to ensure the proper functioning of the gateway. ***The common user interface shall be integrated into the existing portal 'Your Europe'.***

Or. de

### **Amendment 303**

**Julia Reda**

#### **Proposal for a regulation**

#### **Article 16 – paragraph 2**

*Text proposed by the Commission*

2. The Commission shall provide the links to the information, procedures and assistance and problem solving services accessible on the webpages managed at Union level, and all their subsequent updates, to the repository of links.

*Amendment*

2. The Commission shall provide the links to ***all*** the information, procedures and assistance and problem solving services accessible on the webpages managed at Union level, and all their subsequent updates, to the repository of links.

Or. en

### **Amendment 304**

**Julia Reda**

**Proposal for a regulation**

**Article 16 – paragraph 3 – subparagraph 1**

*Text proposed by the Commission*

The national coordinators shall provide the links to the information, procedures and assistance and problem solving services accessible on the webpages managed by competent authorities or private or semi-private entities as referred to in Article 6(3), and all their subsequent updates, to the repository of links.

*Amendment*

The national coordinators shall provide the links to ***all*** the information, procedures and assistance and problem solving services accessible on the webpages managed by competent authorities or private or semi-private entities as referred to in Article 6(3), and all their subsequent updates, to the repository of links.

Or. en

**Amendment 305**

**Andreas Schwab**

**Proposal for a regulation**

**Article 16 – paragraph 5 a (new)**

*Text proposed by the Commission*

*Amendment*

***5a. The Commission and the national coordinators shall ensure that defective links are replaced immediately.***

Or. de

**Amendment 306**

**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**

**Article 16 – paragraph 6 a (new)**

*Text proposed by the Commission*

*Amendment*

***6a. The Commission and the Member States may provide links that are not listed in Annex I and Annex II if they meet the quality requirements laid down in this Regulation.***

*Justification*

*It should be possible to make available further information and procedures, but they should be in line with the quality requirements of the Regulation.*

**Amendment 307**

**Julia Reda**

**Proposal for a regulation**

**Article 18 – paragraph 1 – introductory part**

*Text proposed by the Commission*

1. The Commission shall be responsible for the development, availability, maintenance, security and hosting of the following IT applications and webpages:

*Amendment*

1. The Commission shall be responsible, ***including legally liable***, for the development, availability, ***regular monitoring, regular updating***, maintenance, security and hosting of the following IT applications and webpages:

Or. en

**Amendment 308**

**Julia Reda**

**Proposal for a regulation**

**Article 18 – paragraph 1 – point e a (new)**

*Text proposed by the Commission*

*Amendment*

***(ea) the summary quality reports referred to in Articles 2(2)(d) and 14(4).***

Or. en

**Amendment 309**

**Kaja Kallas**

**Proposal for a regulation**

**Article 18 – paragraph 1 a (new)**

*Text proposed by the Commission*

*Amendment*

**1a.** *The Commission shall ensure that the public procurement procedures for the development of the IT applications and webpages referred to in paragraph 1 take due account of the innovation criteria and the need for open standards to facilitate the reuse and interoperability of these IT solutions.*

Or. en

### **Amendment 310**

**Kaja Kallas**

#### **Proposal for a regulation**

#### **Article 18 – paragraph 2**

*Text proposed by the Commission*

2. Competent authorities shall be responsible for the development, availability, maintenance and security of IT applications related to webpages they are managing and which are linked to the common user interface.

*Amendment*

2. Competent authorities shall be responsible for the development, availability, maintenance and security of IT applications related to ***the single national portal including the*** webpages they are managing and which are linked to the common user interface.

Or. en

### **Amendment 311**

**Julia Reda**

#### **Proposal for a regulation**

#### **Article 18 – paragraph 2**

*Text proposed by the Commission*

2. Competent authorities shall be responsible for the development, availability, maintenance and security of IT applications related to webpages they are managing and which are linked to the

*Amendment*

2. Competent authorities shall be responsible ***and liable*** for the development, availability, ***regular monitoring***, maintenance and security of IT applications related to webpages they are

common user interface.

managing and which are linked to the common user interface.

Or. en

## **Amendment 312**

**Julia Reda**

### **Proposal for a regulation**

#### **Article 18 – paragraph 2 a (new)**

*Text proposed by the Commission*

*Amendment*

**2a. The Commission and competent authorities shall make publicly available information relating to the version and date of the last update to the IT applications for which they are responsible.**

Or. en

## **Amendment 313**

**Othmar Karas, Sabine Verheyen**

### **Proposal for a regulation**

#### **Article 19 – paragraph 1**

*Text proposed by the Commission*

*Amendment*

1. The name **and the** logo by which the gateway shall be known and promoted to the general public, **will** be decided by the Commission in close cooperation with the gateway coordination group, at the latest by the date of application of this **regulation**.

1. The name **by which the gateway shall be known and promoted to the general public shall be the English designation 'Your Europe', the same name as the existing portal**. The logo by which the gateway shall be known and promoted to the general public **shall** be decided by the Commission in close cooperation with the gateway coordination group, at the latest by the date of application of this **Regulation**.

Or. de

### *Justification*

*A name for promoting the user interface facilitates its visibility and visual identity because it can be integrated for a logo. This is intended to strengthen the 'brand' of the user interface.*

#### **Amendment 314**

**Róza Gräfin von Thun und Hohenstein**

#### **Proposal for a regulation**

#### **Article 19 – paragraph 1**

##### *Text proposed by the Commission*

1. The name ***and the logo*** by which the gateway shall be known and promoted to the general public, ***will*** be decided by the Commission in close cooperation with the gateway coordination group, at the latest by the date of application of this regulation.

##### *Amendment*

1. The name by which the gateway shall be known and promoted to the general public ***shall be "Your Europe"***. ***The logo of the gateway shall*** be decided by the Commission in close cooperation with the gateway coordination group, at the latest by the date of application of this regulation.

Or. en

#### **Amendment 315**

**Nosheena Mobarik**

#### **Proposal for a regulation**

#### **Article 19 – paragraph 1**

##### *Text proposed by the Commission*

1. The name and the logo by which the gateway shall be known ***and promoted to the general public, will*** be decided by the Commission in close cooperation with the gateway coordination group, at the latest ***by the date of application*** of this regulation.

##### *Amendment*

1. The name and the logo by which the gateway shall be known ***shall*** be decided by the Commission in close cooperation with the gateway coordination group, at the latest ***six months after the day of entry into force*** of this regulation.

Or. en

#### **Amendment 316**

Nosheena Mobarik

**Proposal for a regulation**  
**Article 19 – paragraph 2**

*Text proposed by the Commission*

2. ***The name of the gateway also serves as a quality label which may only be used in that sense by*** information websites and assistance and problem solving services included in the repository referred to in Article 16 ***as proof of adherence*** to the quality requirements referred to in Chapter III.

*Amendment*

2. Information websites and assistance and problem solving services included in the repository referred to in Article 16 ***shall only be permitted to use the name of the gateway if they adhere*** to the quality requirements referred to in Chapter III.

Or. en

**Amendment 317**  
**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**  
**Article 20 – paragraph 1**

*Text proposed by the Commission*

1. The competent authorities ***and*** the Commission shall promote the awareness and the use of the gateway amongst citizens and businesses and shall ensure the accessibility and visibility of the gateway and its services through search engines accessible to the public.

*Amendment*

1. The competent authorities, ***the Member States, the Commission and the European Parliament*** shall promote the awareness and the use of the gateway amongst citizens and businesses and shall ensure the accessibility and visibility of the gateway and its services through search engines accessible to the public.

Or. de

**Amendment 318**  
**Evelyne Gebhardt**

**Proposal for a regulation**  
**Article 20 – paragraph 1**

*Text proposed by the Commission*

*Amendment*

1. The competent authorities and the Commission shall promote the awareness and the use of the gateway amongst citizens and businesses and shall ensure the accessibility and visibility of the gateway **and** its services **through search engines accessible to the public**.

1. The competent authorities and the Commission shall promote the awareness and the use of the gateway amongst citizens and businesses and shall ensure the accessibility and visibility of the gateway, its services **and the information made available through it**.

Or. de

*Justification*

*Accessibility and visibility should be ensured not only by 'findability' in search engines, but by a comprehensive approach and the resultant appropriate measures.*

**Amendment 319**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 20 – paragraph 1**

*Text proposed by the Commission*

1. ***The competent authorities and*** the Commission shall promote the awareness and the use of the gateway amongst citizens and businesses and shall ensure the accessibility and visibility of the gateway and its services through search engines accessible to the public.

*Amendment*

1. The Commission shall promote the awareness and the use of the gateway amongst citizens and businesses and shall ensure the accessibility and visibility of the gateway and its services through search engines accessible to the public.

Or. en

**Amendment 320**  
**Nosheena Mobarik**

**Proposal for a regulation**  
**Article 20 – paragraph 2**

*Text proposed by the Commission*

2. ***The competent authorities and the Commission shall coordinate their promotion activities referred to in paragraph 1 and shall refer to the***

***deleted***

*Amendment*



*gateway using its logo and reference in such activities together with any other brand names as appropriate.*

Or. en

**Amendment 321**  
**Anneleen Van Bossuyt**

**Proposal for a regulation**  
**Article 20 – paragraph 2**

*Text proposed by the Commission*

2. The *competent authorities* and the Commission shall coordinate their promotion activities referred to in paragraph 1 and shall refer to the gateway using its logo and reference in such activities together with any other brand names as appropriate.

*Amendment*

2. The *Member States* and the Commission shall coordinate their promotion activities referred to in paragraph 1 and shall refer to the gateway using its logo and reference in such activities together with any other brand names as appropriate.

Or. en

**Amendment 322**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 20 – paragraph 3**

*Text proposed by the Commission*

3. The competent authorities and the Commission shall ensure that the gateway is easily findable through the related portals for which they are responsible and that clear links to the gateway are included in all relevant websites.

*Amendment*

3. The competent authorities and the Commission shall ensure that the gateway is easily findable through the related portals for which they are responsible and that clear links to the gateway are included *on the single national portals of the Member States and* in all relevant websites.

Or. en

**Amendment 323**  
**Anneleen Van Bossuyt**

**Proposal for a regulation**  
**Article 20 – paragraph 3**

*Text proposed by the Commission*

3. The *competent authorities* and the Commission shall ensure that the gateway is easily findable through the related portals for which they are responsible and that clear links to the gateway are included in all relevant websites.

*Amendment*

3. The *Member States* and the Commission shall ensure that the gateway is easily findable through the related portals for which they are responsible and that clear links to the gateway are included in all relevant websites.

Or. en

**Amendment 324**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 21 – paragraph 1**

*Text proposed by the Commission*

1. The competent authorities and the Commission shall ensure that statistics are collected in relation to users' visits on the gateway and the webpages to which the gateway links in order to improve the functionality of the gateway.

*Amendment*

1. The competent authorities and the Commission shall ensure that statistics are collected in relation to users' visits on the gateway and the webpages to which the gateway links in *a standardised, aggregated and anonymous format that shall be made available to the public as open data, in* order to improve the functionality of the gateway.

Or. en

**Amendment 325**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 21 – paragraph 2**

*Text proposed by the Commission*

*Amendment*

2. The competent authorities and the Commission shall record and exchange, in an aggregated way, the numbers, the origin and the subject matter of requests for assistance and problem solving services and their response times.

2. The competent authorities and the Commission shall record and exchange, in an aggregated way, the numbers, the origin and the subject matter of requests for assistance and problem solving services and their response times, ***and shall make that information available to the public as open data.***

Or. en

## **Amendment 326**

**Kaja Kallas**

### **Proposal for a regulation**

#### **Article 21 – paragraph 3**

*Text proposed by the Commission*

3. The Commission is empowered to adopt delegated acts in accordance with Article 34 concerning the detailed categories of data to be recorded in accordance with paragraph 2, in relation to the information, procedures and assistance and problem solving services to which the gateway links.

*Amendment*

3. The Commission is empowered to adopt delegated acts in accordance with Article 34 concerning the detailed categories of data to be recorded in accordance with paragraph 2, in relation to the information, procedures and assistance and problem solving services to which the gateway links ***and concerning the standardised format for data collection in accordance with paragraph 1.***

Or. en

## **Amendment 327**

**Edward Czesak**

### **Proposal for a regulation**

#### **Article 21 – paragraph 3**

*Text proposed by the Commission*

3. The Commission ***is empowered to adopt delegated acts in accordance with Article 34 concerning*** the detailed categories of data to be recorded in

*Amendment*

3. The Commission ***shall, by means of implementing acts, specify*** the detailed categories of data to be recorded in accordance with paragraph 2, in relation to

accordance with paragraph 2, in relation to the information, procedures and assistance and problem solving services to which the gateway links.

the information, procedures and assistance and problem solving services to which the gateway links. ***Those implementing acts shall be adopted in accordance with the examination procedure referred to in Article 35(2).***

Or. en

**Amendment 328**  
**Evelyne Gebhardt**

**Proposal for a regulation**  
**Article 22 – paragraph 1**

*Text proposed by the Commission*

1. In order to gather direct information from users about their satisfaction with the services provided within the gateway, the Commission shall provide users through the gateway with a user-friendly tool allowing them to comment anonymously, immediately after using any of the services referred to in Article 2(2), on quality and availability of the services provided through the gateway and of the common user interface.

*Amendment*

1. In order to gather direct information from users about their satisfaction with the services provided within the gateway ***and the information made available therein***, the Commission shall provide users through the gateway with a user-friendly tool allowing them to comment anonymously, immediately after using any of the services referred to in Article 2(2) ***and the information made available therein***, on quality and availability of the services provided through the gateway ***and the information made available therein*** and of the common user interface.

Or. de

**Amendment 329**  
**Andreas Schwab**

**Proposal for a regulation**  
**Article 22 – paragraph 1**

*Text proposed by the Commission*

1. In order to gather direct information from users about their satisfaction with the

*Amendment*

1. In order to gather direct information from users about their satisfaction with the

services provided within the gateway, the Commission shall provide users through the gateway with a user-friendly tool allowing them to comment anonymously, immediately after using any of the services referred to in Article 2(2), on quality and availability of the services provided through the gateway and of the common user interface.

services provided within the gateway, the Commission shall provide users through the gateway with a user-friendly tool ***containing a text box*** allowing them to comment anonymously, immediately after using any of the services referred to in Article 2(2), on ***the*** quality and availability of the services provided through the gateway and of the common user interface.

Or. de

**Amendment 330**  
**Andreas Schwab**

**Proposal for a regulation**  
**Article 23 – paragraph 1 – point a**

*Text proposed by the Commission*

(a) provide users of the gateway with a user-friendly tool to signal anonymously obstacles encountered by them in exercising their internal market rights;

*Amendment*

(a) provide users of the gateway with a user-friendly tool ***containing a text box*** to signal anonymously obstacles encountered by them in exercising their internal market rights;

Or. de

**Amendment 331**  
**Lucy Anderson, Virginie Rozière, Liisa Jaakonsaari, Christel Schaldemose, Pina Picierno**

**Proposal for a regulation**  
**Article 24 – paragraph 1 – point a a (new)**

*Text proposed by the Commission*

*Amendment*

***(aa) consult with all relevant national stakeholders and social partners;***

Or. en

**Amendment 332**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 24 – paragraph 1 – point d a (new)**

*Text proposed by the Commission*

*Amendment*

*(da) supervise and monitor the technical system enabling the cross-border exchange of evidence.*

Or. en

**Amendment 333**  
**Róza Gräfin von Thun und Hohenstein**

**Proposal for a regulation**  
**Article 25 – paragraph 1**

*Text proposed by the Commission*

*Amendment*

A coordination group (“the gateway coordination group”) shall be established. It shall be composed of the national coordinators and shall be chaired by a representative of the Commission. It shall adopt its rules of procedure. The Commission shall provide the secretariat.

A coordination group (“the gateway coordination group”) shall be established. It shall be composed of the national coordinators ***and a representative of the European Parliament*** and shall be chaired by a representative of the Commission. It shall adopt its rules of procedure. The Commission shall provide the secretariat.

Or. en

**Amendment 334**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 26 – paragraph 1 – point a**

*Text proposed by the Commission*

*Amendment*

(a) facilitate the exchange and regular updating of best practice;

(a) facilitate the exchange and regular updating of best practice, ***with the aim of promoting, in particular, the uptake of fully online procedures and online means***

*of authentication, identification and signatures, as provided for in Regulation (EU) 910/2014;*

Or. en

**Amendment 335**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 26 – paragraph 1 – point b**

*Text proposed by the Commission*

(b) discuss improvements to the presentation of information within the areas listed in Annex I;

*Amendment*

(b) discuss improvements to the *user-centric* presentation of information within the areas listed in Annex I, *in particular on the basis of statistics collected in accordance with Article 21;*

Or. en

**Amendment 336**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 26 – paragraph 1 – point h a (new)**

*Text proposed by the Commission*

*Amendment*

*(ha) provide opinions on procedures or organisational measures to facilitate the application of the principles of security by design and privacy by design;*

Or. en

**Amendment 337**  
**Kaja Kallas**

**Proposal for a regulation**  
**Article 26 – paragraph 1 – point i a (new)**

*Text proposed by the Commission*

*Amendment*

**(ia) develop a peer review process to ensure convergence between Member States in relation to the implementation of this Regulation;**

Or. en

**Amendment 338**

**Julia Reda**

**Proposal for a regulation**

**Article 26 – paragraph 1 – point i a (new)**

*Text proposed by the Commission*

*Amendment*

**(ia) take note of the summary reports referred to in Article 14(4);**

Or. en

**Amendment 339**

**Othmar Karas, Philippe Juvin, Sabine Verheyen**

**Proposal for a regulation**

**Article 26 – paragraph 1 – point I a (new)**

*Text proposed by the Commission*

*Amendment*

**(Ia) work towards a merger of existing information portals.**

Or. de

*Justification*

*One task of the Coordination Group should be to evaluate and gradually merge - where possible and appropriate - existing information platforms.*

**Amendment 340**

**Nosheena Mobarik**



**Proposal for a regulation**  
**Article 28 – paragraph 1 – point c**

*Text proposed by the Commission*

(c) translation of a maximum volume per Member State of information *referred to* in Article 2(2)(a) *and instructions for completing procedures referred to in Article 11(1)(a)*, into an official language of the Union, other than the national language.

*Amendment*

(c) translation of a maximum *annual* volume per Member State of information in *accordance with* Article 9a into an official language of the Union, other than the national language.

Or. en

**Amendment 341**  
**Mylène Troszczynski**

**Proposal for a regulation**  
**Article 32**

*Text proposed by the Commission*

**Article 32**

*Internal Market Information System*

1. *The Internal Market Information System established by Regulation (EU) No 1024/2012 shall be used for the purposes of Article 11(4).*

2. *The Commission may decide to use IMI as an electronic repository of links as provided for in Article 16(1).*

*Amendment*

*deleted*

Or. fr

**Amendment 342**  
**Edward Czesak**

**Proposal for a regulation**  
**Article 33 – paragraph 1**

*Text proposed by the Commission*

By four years after the entry into force of this Regulation and once every *two* years thereafter, the Commission shall review the application of this Regulation and submit to the European Parliament and the Council an assessment report on the functioning of the gateway and on the functioning of the internal market on the basis of the statistics and feedback collected in accordance with Articles 21, 22 and 23. The review will, in particular, evaluate the scope of Article 12 of this Regulation taking into account technological, market and legal developments concerning the exchange of evidence between competent authorities.

*Amendment*

By four years after the entry into force of this Regulation and once every *five* years thereafter, the Commission shall review the application of this Regulation and submit to the European Parliament and the Council an assessment report on the functioning of the gateway and on the functioning of the internal market on the basis of the statistics and feedback collected in accordance with Articles 21, 22 and 23. The review will, in particular, evaluate the scope of Article 12 of this Regulation taking into account technological, market and legal developments concerning the exchange of evidence between competent authorities.

Or. en

**Amendment 343**

**Julia Reda**

**Proposal for a regulation**

**Article 33 – paragraph 1**

*Text proposed by the Commission*

By *four* years after the entry into force of this Regulation and once every two years thereafter, the Commission shall review the application of this Regulation and submit to the European Parliament and the Council an assessment report on the functioning of the gateway and on the functioning of the internal market on the basis of the statistics and feedback collected in accordance with Articles 21, 22 and 23. The review will, in particular, evaluate the scope of Article 12 of this Regulation taking into account technological, market and legal developments concerning the exchange of evidence between competent authorities.

*Amendment*

By *two* years after the entry into force of this Regulation and once every two years thereafter, the Commission shall review the application of this Regulation and submit to the European Parliament and the Council an assessment report on the functioning of the gateway and on the functioning of the internal market on the basis of the statistics and feedback collected in accordance with Articles 21, 22 and 23. The review will, in particular, evaluate the scope of Article 12 of this Regulation taking into account technological, market and legal developments concerning the exchange of evidence between competent authorities.

**Amendment 344**  
**Franz Obermayr**

**Proposal for a regulation**  
**Article 34 – paragraph 1**

*Text proposed by the Commission*

*Amendment*

**1. The power to adopt delegated act is conferred on the Commission subject to the conditions laid down in this Article.** **deleted**

**Amendment 345**  
**Franz Obermayr**

**Proposal for a regulation**  
**Article 34 – paragraph 2**

*Text proposed by the Commission*

*Amendment*

**2. The power to adopt delegated acts referred to in Article 21(3) shall be conferred on the Commission for a period of five years from [...]. The Commission shall draw up a report in respect of the delegation of power not later than nine months before the end of five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council opposes such extension not later than three months before the end of each period.** **deleted**

**Amendment 346**  
**Othmar Karas**

**Proposal for a regulation**  
**Article 34 – paragraph 2**

*Text proposed by the Commission*

2. The power to adopt delegated acts referred to in Article 21(3) shall be conferred on the Commission for a period of five years from [...]. The Commission shall draw up a report in respect of the delegation of power not later than nine months before the end of five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council opposes such extension not later than three months before the end of each period.

*Amendment*

2. The power to adopt delegated acts referred to in Article 2 (**3a**) and Article 21(3) shall be conferred on the Commission for a period of five years from [...]. The Commission shall draw up a report in respect of the delegation of power not later than nine months before the end of five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council opposes such extension not later than three months before the end of each period.

Or. de

*Justification*

*It should be possible to amend Annexes I and III by means of delegated acts.*

**Amendment 347**  
**Evelyne Gebhardt**

**Proposal for a regulation**  
**Article 34 – paragraph 2**

*Text proposed by the Commission*

2. The power to adopt delegated acts referred to in Article 21(3) shall be conferred on the Commission for a period of five years from [...]. The Commission shall **draw up** a report in respect of the delegation of power not later than nine months before the end of five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council opposes such extension not later than three months before the end of each period.

*Amendment*

2. The power to adopt delegated acts referred to in Article 21(3) shall be conferred on the Commission for a period of five years from [...]. The Commission shall **publish** a report in respect of the delegation of power not later than nine months before the end of **the** five-year period. The delegation of power shall be tacitly extended for periods of an identical duration, unless the European Parliament or the Council opposes such extension not later than three months before the end of each period.

**Amendment 348**  
**Othmar Karas**

**Proposal for a regulation**  
**Article 34 – paragraph 3**

*Text proposed by the Commission*

3. The delegation of power referred to in Article 21(3) may be revoked at any time by the European Parliament or by the Council. A decision to revoke shall put an end to the delegation of the power specified in that decision. It shall take effect the day following the publication of the decision in the Official Journal of the European Union or at a later date specified therein. It shall not affect the validity of any delegated acts already in force.

*Amendment*

3. The delegation of power referred to in Article **2 (3a) and Article** 21(3) may be revoked at any time by the European Parliament or by the Council. A decision to revoke shall put an end to the delegation of the power specified in that decision. It shall take effect the day following the publication of the decision in the Official Journal of the European Union or at a later date specified therein. It shall not affect the validity of any delegated acts already in force.

*Justification*

*It should be possible to amend Annexes I and III by means of delegated acts.*

**Amendment 349**  
**Othmar Karas**

**Proposal for a regulation**  
**Article 34 – paragraph 5**

*Text proposed by the Commission*

5. A delegated act adopted pursuant to Article 21(3) shall enter into force only if no objection has been raised either by the European Parliament or by the Council within a period of two months of notification of that act to the European Parliament and the Council or if, before the expiry of that period, the European

*Amendment*

5. A delegated act adopted pursuant to Article **2(3a) and Article** 21(3) shall enter into force only if no objection has been raised either by the European Parliament or by the Council within a period of two months of notification of that act to the European Parliament and the Council or if, before the expiry of that

Parliament and the Council have both informed the Commission that they will not object. That period shall be extended by two months at the initiative of the European Parliament or of the Council.

period, the European Parliament and the Council have both informed the Commission that they will not object. That period shall be extended by two months at the initiative of the European Parliament or of the Council.

Or. de

*Justification*

*It should be possible to amend Annexes I and III by means of delegated acts.*

**Amendment 350**

**Othmar Karas, Sabine Verheyen**

**Proposal for a regulation**

**Article 37 – paragraph 2**

*Text proposed by the Commission*

Article 2, Articles 4 *to 11*, Article *12(1) to (6) and (8)*, Article 13, Article 14, Article 15(1) to (3), Article 16, Article 17, Article 21(1) and (2), Article 22(1) to (4) and Article 23 shall apply from [two years after entry into force of this Regulation].

*Amendment*

Article 2, Articles 4, **Article 6**, Article 7, **Article 9**, **Article 12(7)**, Article 13, Article 14, Article 15(1) to (3), Article 16, Article 17, Article 21(1) and (2), Article 22(1) to (4) and Article 23 shall apply from [two years after entry into force of this Regulation].

**Article 5, Article 8, Article 10, Article 11, Article 12 (1 to 6 and 8) shall apply from [three years after entry into force of this Regulation].**

Or. de

*Justification*

*The legal provisions governing the procedures set out in Annex II may require more time for enforcement by the authorities concerned. This should be taken into account at two different times when the legal provisions of this Regulation enter into force.*

**Amendment 351**

**Julia Reda**

**Proposal for a regulation**

## Article 37 – paragraph 2

*Text proposed by the Commission*

Article 2, Articles 4 to 11, Article 12(1) to (6) and (8), Article 13, Article 14, Article 15(1) to (3), Article 16, Article 17, Article 21(1) and (2), Article 22(1) to (4) and Article 23 shall apply from [*two years* after entry into force of this Regulation].

*Amendment*

Article 2, Articles 4 to 11, Article 12(1) to (6) and (8), Article 13, Article 14, Article 15(1) to (3), Article 16, Article 17, Article 21(1) and (2), Article 22(1) to (4) and Article 23 shall apply from [*one year* after entry into force of this Regulation].

Or. en

## Amendment 352

**Lucy Anderson, Virginie Rozière, Liisa Jaakonsaari, Christel Schaldemose, Pina Picierno**

### Proposal for a regulation

**Annex III – point 7 a (new)**

*Text proposed by the Commission*

*Amendment*

**(7a) *European Consumer Centres Network***

Or. en

## Amendment 353

**Evelyne Gebhardt**

### Proposal for a regulation

**Annex III – point 7 a (new)**

*Text proposed by the Commission*

*Amendment*

**(7a) *European consumer centre networks***

Or. de

## Amendment 354

**Anneleen Van Bossuyt**

**Proposal for a regulation**  
**Annex III – point 7 a (new)**

*Text proposed by the Commission*

*Amendment*

**(7a) *European Consumer Centres  
Network***

Or. en