



European Parliament - European Commission



Financial advice provided by non-profit entities to consumers

7 February 2012

European Parliament (room PHS 5B001)

13.15-14.30: Arrivals and Registration

14.30-14.40: Welcome - Gianni Pittella, Vice-President of the European Parliament

14.40-14.50: Keynote speech - John Dalli, Commissioner for Health and Consumers

14.50-15.45: What problems do consumers face when seeking financial advice?

Chairperson: Sharon Bowles, Chair ECON

Statements

- **Steven Maijoor**, Chair of European Securities and Markets Authority (ESMA)
- **Monique Goyens**, Director General of BEUC
- **European banking industry representatives:**
 - Guido Ravoet, Secretary General of the European Banking Federation
 - Chris De Noose, Managing Director of the European Savings Banks Group/World Savings Banks Institute
 - Hervé Guider, Secretary General of the European Association of Cooperative Banks

15.25-15.45: Interventions from the floor and discussion

15.45-16.40: What role can non-profit entities play in providing advice to consumers?

Chairperson: Malcolm Harbour, Chair IMCO

**15.45- 15.55: Presentation of the pilot project by Prof. Dr. Udo Reifner,
Scientific Director of IFF**

Statements

- **Tony Hobman**, Chief Executive, Money Advice Service, UK
- **Mick McAteer**, Chairman of Financial Services User Group
- **Pierre Samain**, Test Achats, Belgium

16.20-16.40: Interventions from the floor and discussion

16.40-16.45: Closing remarks

Paola Testori Coggi, Director General for Health and Consumers