



DIRECTORATE GENERAL INTERNAL POLICIES OF THE UNION
Committee on the Internal Market and Consumer Protection

Chair: Arlene McCARTHY

PROGRAMME

**Mini Hearing of the
Committee on Internal Market and Consumer Protection**

CONSUMER CONFIDENCE IN THE DIGITAL ENVIRONMENT

PHS 5B1

Wednesday, 24 January 2007 from 11.00 to 12.30

Rapporteur: Zuzana ROITHOVÁ

11.00 ***Opening***

Arlene McCARTHY

Chair of the Committee on the Internal Market and Consumer protection

Zuzana ROITHOVÁ

Rapporteur

PANEL DEBATE

11.15-11.35 ***Intervention by experts***

Dr. Tanya SAMMUT-BONNICI

Warwick Business School, University of Warwick, UK

Arthur HILLIARD

European Consumer Centre Dublin

11.35-11.50 **Q & A by Members**

11.50-12.10 *Intervention by experts*

Cornelia KUTTERER
BEUC

Paloma CASTRO MARTINEZ
eBay

12.10-12.25 **Q & A by Members**

12.25 Closing remarks by the Rapporteur and the Chair

12:30 End of the hearing