The Bureau,

- having regard to the Treaty establishing the European Community, and in particular Articles 21, 290 and 314 thereof,

- having regard to Council Regulation No 1/1958 determining the languages to be used by the European Economic Community, as amended by the successive Accession Treaties, and by Council Regulations N° 930/2004 and 920/2005,

- having regard to Parliament’s Rules of Procedure, and in particular Rules 41(5), 57(1), 134(2), 136, 138, 139 and 150(6),

- having regard to the Interinstitutional agreement of 16 October 2003 on better lawmaking

- having regard to its decisions of 3 September 2001, 11 September 2002, 2 July 2003 and 19 April 2004 concerning the Multi-annual Plan on preparing for the Parliament of the enlarged European Union,

- having regard to its decision of 11 March 2003 on Legislative Assistance to the European Parliament and its Members: 'Raising the Game',

- having regard to Parliament's resolutions of 5 September 2006 and of 10 July 2007

– having regard to Parliament's decision of 24 October 2007 on amendment of Rule 173 and insertion of Rule 173a of Parliament's Rules of Procedure on Verbatim reports and audiovisual record of proceedings,

- having regard to the Framework cooperation agreement of 15 March 2006 concluded with the European Ombudsman,

- having regard to the opinion of the Conference of Presidents,

- having regard to the opinion of the Conference of Committee Chairs,

1 This Code of Conduct cancels and replaces the Code of Conduct of 4 September 2006
2 Council Regulation (EC) No 930/2004 of 1 May 2004 on temporary derogation measures relating to the drafting in Maltese of the acts of the institutions of the European Union
3 Council Regulation (EC) No 920/2005 of 13 June 2005 amending Regulation No 1 of 15 April 1958 determining the language to be used by the European Economic Community and Regulation No 1 of 15 April 1958 determining the language to be used by the European Atomic Energy Community and introducing temporary derogation measures from those Regulations
having regard to the opinion of the Conference of Delegation Chairs,

whereas:

(1) The Multi-annual Plan stated that ‘controlled full multilingualism’ represents the only means of keeping the costs of multilingualism within acceptable budgetary limits, whilst maintaining equality among Members and citizens.

(2) Parliament, in its resolution of 14 May 2003 on its 2004 estimates, stated its intention to develop the concept of ‘controlled multilingualism’ further and called on the Bureau to submit practical proposals concerning the more effective use of resources, whilst maintaining equality among languages. In its resolution of 1 June 2006 on its 2007 estimates, Parliament considered that multilingualism is a sine qua non condition for the Institution and its Members, but recognised the high cost involved in maintaining a vast translation and interpretation service. In its resolutions of 5 September 2006 and of 10 July 2007, Parliament considered that multilingualism enables citizens to exercise their right of democratic control and that the linguistic services help the EU institutions to remain open and transparent, and it welcomed with satisfaction the high quality of the language services.

(3) The documents produced by Parliament should be of the highest possible quality. Particular attention should be paid to quality when Parliament acts as a legislator, in accordance with the requirements of the Interinstitutional agreement on better lawmaking.

(4) In order to maintain the high quality of Parliament's language services, which is indispensable to fully guarantee the right of Members to express themselves in the language of their choice, all users must scrupulously respect the obligations in this code when making use of the language services.

(5) The implementation of full multilingualism in the long term will be contingent on making the users of language services fully aware of the costs of providing those services and hence of their responsibility to make the best possible use of them.

(6) During the transitional period following an enlargement, when language resources are in short supply, specific measures governing the allocation of those resources will be required,

HAS ADOPTED THE FOLLOWING CODE OF CONDUCT:

**Article 1: General provisions**

1. Members’ language-related rights shall be governed by Parliament’s Rules of Procedure. Those rights shall be guaranteed on the basis of the principles governing ‘controlled full multilingualism’. This Code of Conduct lays down the implementing arrangements, in particular the priorities to be observed in cases where language resources are not sufficient to provide all the facilities requested.

2. Language facilities in Parliament shall be managed on the basis of the principles governing ‘controlled full multilingualism’. Accordingly, the right of Members to use in Parliament the
official language of their choice, pursuant to Parliament’s Rules of Procedure, shall be fully respected. The resources to be devoted to multilingualism shall be controlled by means of management on the basis of users’ real needs, measures to make users more aware of their responsibilities and more effective planning of requests for language facilities.

3. The draft calendar of part-sessions submitted to the Conference of Presidents shall take into account, as much as possible, the constraints of 'controlled full multilingualism' for the work of official bodies of the institution.

4. Interpretation and translation facilities shall be reserved for the users and the categories of documents listed in Articles 2 and 13. Save where express authorisation is granted by the Bureau on an exceptional basis, such facilities may not be made available either to Members acting on an individual basis or to outside bodies. Verification shall be reserved for the categories of documents listed in Article 11.

5. The management of language resources shall be based on a system providing for the exchange of information between users and the language services. Users shall determine and update their language needs by means of an ‘interpretation language profile’ and quarterly forecasts of translation requirements designed to facilitate the medium- and long-term management of language resources. Users shall notify the language services of their real needs by the deadlines laid down in this Code of Conduct. The language services shall inform users of any shortage of resources.

6. Whereas users are competent to define their language needs, it shall be for the service providing the facilities requested to make the necessary organisational arrangements and decisions.

7. Meetings of political groups are governed by the 'Administrative Rules governing meetings of the political groups'. Where language resources do not allow all the facilities requested by a group to be provided, the arrangements laid down in this Code of Conduct shall apply.

**INTERPRETATION**

**Article 2: Order of priority**

1. Interpretation shall be reserved for users in the following order of priority:

   a. the plenary sitting;
   b. priority political meetings, such as meetings of the President, Parliament’s governing bodies (as defined in Title I, Chapter III of Parliament’s Rules of Procedure) and the Conciliation Committees;
   c. the parliamentary committees, the parliamentary delegations (during committee and delegation periods parliamentary committees and delegations shall take priority over all other users, except those referred to in point (a) and (b)); the political groups (during part-sessions and group periods shall take priority over all other users, except those referred to in points (a) and (b));
d. press conferences, institutional media information actions, including seminars; other institutional communication events;
e. other official bodies authorised by the Bureau and the Conference of Presidents;
f. some administrative events (competition tests, seminars, general meetings of staff, etc.).

Interpretation shall be reserved as a matter of principle for meetings of parliamentary bodies. Interpretation for administrative meetings can therefore only be granted following prior authorisation by the Secretary-General, on the basis of a duly substantiated request from the user and a technical opinion drawn up by the Directorate-General for Interpretation and Conferences concerning the availability of resources with the aim of allocating the meeting concerned a time-slot not occupied by a large number of parliamentary meetings.

2. Parliament also provides an interpretation service for the ACP-EU Joint Parliamentary Assembly (in accordance with the First Protocol to the Cotonou Agreement) and for the Euro-Mediterranean Parliamentary Assembly, the Euro-Latin American Parliamentary Assembly and the Joint Parliamentary Meetings (in accordance with the rules in force) as well as for the European Ombudsman (in accordance with the Framework cooperation agreement of 15 March 2006).

3. In addition, Parliament provides interpretation services for other European Institutions (in the framework of interinstitutional cooperation).

**Article 3: Interpretation system**

Interpretation for all the users referred to in Article 2(1) and (2) will be provided exclusively by the Directorate-General for Interpretation and Conferences.

Simultaneous interpretation shall be provided using a mixed system which may draw on all generally recognised interpretation systems, in accordance with real language needs and the availability of interpreters.

**Article 4: Language arrangements for meetings in the places of work**

1. With the exception of the plenary sitting, every user shall, for meetings in the places of work, draw up at its constitution, and keep updated, an interpretation language profile based on the real needs of the Members who make up the body in question. Management of the profile shall be the responsibility of the secretariat of the body concerned, in agreement with its chair. It shall be updated regularly to take account of the languages requested and actually used, by joint agreement between the Directorate-General for Interpretation and Conferences and the secretariat of the parliamentary body concerned, on the basis of the reports referred to in Article 15.

2. Meetings shall be organised with the active and passive languages provided for in the interpretation language profile. If forecasts concerning attendance by Members and official

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8 A comprehensive assessment will be carried out at the end of the current parliamentary term. The assessment will take particular account of technological advances and will cover the interpreting system as well as prospects for remote interpreting.
guests at a specific meeting make clear that a given language will not be required, the secretariat of the body concerned shall inform the Directorate-General for Interpretation and Conferences thereof.

Article 5: Language arrangements for meetings outside the places of work

1. Parliamentary committees and delegations
   Language arrangements shall be determined in accordance with Rule 138(3) and (4), subject to confirmation by members of their attendance, by the Thursday of the second week preceding the meeting in question. Active interpretation shall be provided in up to five languages from the committee/delegation language profile. Passive interpretation of languages included in the committee/delegation language profile may be provided if it does not require an increase in the number of interpreting booths and/or interpreters.
   In exceptional circumstances, the Bureau may grant interpretation in more than five languages where budgetary resources and the availability of interpreters permit.

2. Political groups
   Active interpretation shall be provided in, at most, 60% of the languages in the group’s interpretation language profile up to a maximum of seven languages. Passive interpretation of languages represented in the group may be provided if it does not require an increase in the number of interpreting booths and/or interpreters.
   If the language of the host country is not part of the group's interpretation language profile, active and passive interpreting in this language may also be provided.
   In exceptional circumstances, the Bureau may grant a derogation from the rules set out in the first and second subparagraphs. When so doing, the Bureau may ask the group to contribute towards the costs incurred as a result of the derogation.

Article 6: Scheduling, coordination and processing of requests for meetings with interpretation

1. The Directorates-General for Internal Policies and External Policies and the Secretaries-General of the political groups shall submit a provisional calendar of meetings to the Directorate-General for Interpretation and Conferences no later than three months in advance, ensuring, in cooperation with the Directorate-General for Interpretation and Conferences, that meetings are spread evenly across all the time-slots of the working week.
   That calendar shall indicate the timetables of and venues for meetings and, to the extent possible, the languages requested.

2. The Calendar Unit of the Directorates-General for Internal Policies and External Policies, on the one hand, and the Secretaries-General of the political groups, on the other, shall take the necessary measures to coordinate requests emanating from their respective users.

3. The Directorate-General for Interpretation and Conferences shall deal with requests for interpretation and changes to such requests in the order they are received, having regard to the priorities laid down in Article 2(1).

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*Users should introduce a duly substantiated request on the basis of which the Directorate-General for Interpretation and Conferences shall draw up a technical opinion.*
4. The Directorate-General for Interpretation and Conferences shall provide the requisite coordination in cases where a user submits a request for a meeting with interpretation in a time-slot normally reserved for another user. However, it shall be for the user concerned to obtain, where necessary, the agreement of the political authorities to the departure from the parliamentary calendar.

5. Should competing requests with the same level of priority be submitted, or in cases of force majeure referred to in Article 8(1)(a) and (2)(a), the matter shall be submitted to the Secretary-General for prior authorisation, on the basis of a duly substantiated request from the user and a technical opinion drawn up by the Directorate-General for Interpretation and Conferences.

Article 7: Scheduling principles

1. Subject to the availability of human resources, and assuming standard-length meetings, an upper limit of 18 meetings with interpretation, including meetings outside the places of work, may take place in parallel. Within that upper limit, the following limits apply:
   - at most 5 meetings may have coverage of 21 official languages (of which one, the plenary sitting, may have coverage of all official languages);
   - a further 4 meetings may have coverage of up to 16 official languages;
   - a further 5 meetings may have coverage of up to 12 official languages; and
   - a further 4 meetings may have coverage of up to 6 official languages.

Coverage of non-EU languages shall be granted only if the relevant resources are available and requests shall be dealt with by the Directorate-General for Interpretation and Conferences in accordance with the procedures laid down in Article 8(1)(b).

Any meeting that exceeds the upper limit of 18 meetings in parallel shall require prior authorisation by the Secretary-General, on the basis of a duly substantiated request from the user and a technical opinion drawn up by the Directorate-General for Interpretation and Conferences.

2. The standard length of a meeting is three and a half hours per half day, with the exception of meetings of the users referred to in Article 2(1), points (a) and (b).

Any meeting that exceeds the standard length shall require prior authorisation by the Secretary-General, on the basis of a duly substantiated request from the user and a technical opinion drawn up by the Directorate-General for Interpretation and Conferences.

3. On-the-spot requests to extend meetings cannot be granted.

Article 8: Deadlines for the submission and cancellation of requests for meetings with interpretation and language coverage

1. Meetings in the places of work

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10 The Directorate-General for Interpretation and Conferences may propose other available time-slots near the time-slot requested in order to insure a better staggering of meetings, in accordance with Article 6(1).
11 On the basis of two time-slots per day
12 Whenever resources are available, the language coverage of these meetings may, without prior authorisation, be increased to a maximum of 18 official languages.
(a) Requests for meetings
Save in cases of force majeure, any request for
- an additional meeting 13,
- the postponement of a meeting, or
- a change in venue
must be submitted no later than three weeks prior to the date scheduled for the meeting in question. Such requests shall be dealt with in accordance with the procedures laid down in Article 6.

(b) Requests for language coverage
Requests for coverage of an additional official language must be submitted no later than three weeks prior to the date scheduled for the meeting in question. Once that deadline has passed, such a request shall be granted only if the relevant resources are available. Where a request for coverage of an additional official language implies the cancellation of another language, the Directorate-General for Interpretation and Conferences shall inform the user of any supplementary costs arising from the replacement of one language by another. Requests for coverage of a non-EU language must be submitted no later than four weeks prior to the date scheduled for the meeting in question. Once that deadline has passed, such a request shall be granted only if the relevant resources are available. The final deadline for submitting requests for coverage of additional languages (with no guarantee that the resources will be available) and for confirming requests already made is midday on the Thursday of the week preceding the meeting in question. Once that deadline has passed no such request will be granted unless another user in the same meeting place decides to give up the interpreting team providing the language concerned for a meeting in the same time-slot.

(c) Cancellation
The Directorate-General for Interpretation and Conferences must always be notified of the cancellation of a meeting or language as soon as possible, in principle at least three weeks prior to the scheduled date for the meeting and, in any event, no later than midday on the Thursday of the week preceding the meeting. The timing of the cancellation shall serve as the basis for calculating any costs incurred and these will be taken into account by the Directorate-General for Interpretation and Conferences when reporting pursuant to Article 15.

2. Meetings outside the places of work

(a) Requests for meetings
Save in cases of force majeure, any request for
- an additional meeting 14,
- the postponement of a meeting, or
- a change in venue
must be submitted no later than six weeks prior to the date scheduled for the meeting in question. Such requests shall be dealt with in accordance with the procedures laid down in Article 6.

13 Meetings covered by interpreting teams placed at the disposal of the groups during part-sessions, on the basis of Article 5(1) of the administrative rules governing meetings of the political groups, shall not be considered additional meetings.

14 Meetings covered by interpreting teams placed at the disposal of the groups during part-sessions, on the basis of Article 5(1) of the administrative rules governing meetings of the political groups, shall not be considered additional meetings.
(b) Requests for languages
Requests for coverage of an additional language must be submitted no later than six weeks prior to the date scheduled for the meeting in question. Once that deadline has passed, such a request shall be granted only if the relevant resources are available.

Where a request for an additional language implies the cancellation of another language, the Directorate-General for Interpretation and Conferences shall inform the user of any supplementary costs arising from the replacement of one language by another.

The final deadline for submitting requests for coverage of additional languages (with no guarantee that the resources will be available) and for confirming requests already made is midday on the Thursday of the second week preceding the meeting in question.

Once that deadline has passed no such request will be granted unless another user in the same meeting place decides to give up the interpreting team providing the language concerned for a meeting in the same time-slot.

(c) Cancellation
The Directorate-General for Interpretation and Conferences must always be notified of the cancellation of a meeting or language as soon as possible, in principle at least six weeks prior to the scheduled date for the meeting and, in any event, no later than midday on the Thursday of the second week preceding the meeting. The timing of the cancellation shall serve as the basis for calculating any costs incurred and these will be taken into account by the Directorate-General for Interpretation and Conferences when reporting pursuant to Article 15.

DOCUMENT CIRCUIT
PART 1 - THE ADMINISTRATIVE CIRCUIT

Article 9: Tabling and advance planning

1. All requests for translation shall be submitted via the internal computer system. At the same time, the original of the document to be translated shall be placed by the requesting service on the ‘Epades’ file system, in the resource earmarked for the service and in the appropriate folder. The original text shall respect the models and mark-up requirements in force. It must be of appropriate linguistic and drafting quality and be accompanied by all the necessary references in order to avoid duplication of translation work and to ensure the coherence and quality of the translated text.

2. On the basis of their work programmes, the secretariats of the committees, including policy departments, shall inform on a quarterly basis the translation and lawyer-linguist services about the workload to be expected. In the case of exceptionally long texts and/or where exceptionally large batches of amendments are expected, an early warning shall be immediately issued to all parties involved.

3. The translation and lawyer-linguist services shall likewise immediately issue an early warning to the committee secretariats and policy departments in cases where they expect difficulties in meeting the deadline requested.
Article 10: Deadlines and translation lead times

1. Texts for consideration in a parliamentary committee or delegation shall be submitted for translation via the internal computer system by the secretariat of the committee or delegation no later than 10 working days prior to the relevant meeting. Where the deadline of 10 working days (which includes 1 working day for the Directorate for Legislative Acts) has been respected, translated texts shall be made available in electronic form no later than 2 working days prior to the relevant meeting. Texts shall then be printed and distributed at the meeting.

2. Final reports adopted by parliamentary committees may be placed on the agenda for a part-session if they have been submitted to the Directorate for Legislative Acts for verification and subsequent tabling no later than
   (a) one month before the relevant part-session in the case of first-reading legislative reports (COD)
   (b) the Friday of the fourth working week preceding the relevant part-session week in the case of legislative reports adopted under the consultation procedure (CNS) and own-initiative reports (INI)
   (c) the Friday of the third working week preceding the relevant part-session week in the case of other reports.
   Where these deadlines have been respected, reports shall be made available to the groups in all official languages by 12.00 on the Friday of the second week preceding the part-session. However, first-reading legislative reports (COD) shall be made available within 10 working days of their submission via the internal computer system. Final reports will be submitted to the Directorate for Legislative Acts for verification as soon as possible after their adoption in committee and in principle no later than 2 working days after their adoption.

3. For questions, the following translation lead times are required:
   Questions for written answer: 5 working days;
   Priority questions for written answer: 3 working days;
   Questions for Question Time: 1 working day.

4. For all other texts, excluding documents for the President, Parliament's governing bodies, the conciliation committees or the Secretary-General, a general translation lead time of minimum 10 working days is applied.

5. The President may grant a derogation from the deadlines referred to in paragraphs 1 and 2 in the case of texts which are urgent in the light of deadlines imposed by the Treaties or the priorities laid down by the Conference of Presidents, having regard to the legislative timetables agreed between the institutions.

6. The deadlines laid down in this Article may be extended, in agreement with the committee secretariat concerned, in the case of exceptionally long texts, exceptionally large batches of amendments, or texts for which derogation has been granted pursuant to Article 14(2).
7. In the case of group documents to be considered in plenary sitting, the tabling deadline is laid down by the Conference of Presidents in the agenda, as a general rule at 12.00 on the Wednesday of the week preceding a part-session. After that deadline, no changes may be made to the text tabled by the group. A text tabled on behalf of a group must, when tabled, bear the signature of at least one of the Members tabling.

8. Members may ask for extracts of plenary proceedings to be translated into the official language of their choice. Each Member is entitled to have up to 30 pages translated per year. This entitlement is strictly personal and non-transferable, and may not be carried over from one year to the next. The translation lead time for extracts shall, in principle, be minimum 10 working days for each language combination to be covered. Other official bodies of the Institution may request the translation of extracts of the Verbatim report, in particular where action needs to be taken on one or more speeches.

9. Texts submitted by the President, Parliament’s governing bodies, the conciliation committees or the Secretary-General and texts dealt with under urgent procedure pursuant to Rule 134 or submitted under Rule 81 in case of curtailed time-limits or urgencies shall be translated as soon as resources permit, taking into account the order of priority laid down in Article 13 and the deadline requested.

PART 2 - VERIFICATION

Article 11: Order of priority

1. The following categories of documents shall be verified by the Directorate for Legislative Acts in the order of priority indicated:
   (a) final legislative texts adopted under the codecision procedure;
   (b) texts adopted in plenary;
   (c) amendments tabled for plenary;
   (d) legislative reports from the parliamentary committees and amendments thereto;
   (e) legislative opinions from the parliamentary committees and amendments thereto;
   (f) non-legislative reports from the parliamentary committees and amendments thereto;
   (g) non-legislative opinions from the parliamentary committees and amendments to the suggestions contained therein;

As regards the texts referred to in points (d) to (g), only those parts of such texts which may later be put to the vote in plenary shall be subject to verification, excluding justifications and explanatory statements.

2. The Directorate for Legislative Acts will follow the work of the parliamentary committees and will, on request, provide advice and assistance to Members and committee secretariats as regards the drafting of the legislative and parliamentary texts referred to in paragraph 1.

3. Texts other than those referred to in paragraph 1 may be verified by the Directorate for Legislative Acts in so far as its resources permit.
Article 12: Submission and return of texts for verification

1. All texts from the parliamentary committees that are subject to verification shall be submitted to the Directorate for Legislative Acts via the ITER system before being sent for translation.

2. The Directorate for Legislative Acts will, in principle, complete the task of verification of a text within one working day of receiving the text.
   Non-technical changes to a text adopted in committee may only be made by the Directorate for Legislative Acts if agreed with the secretariat of the committee under the responsibility of the committee chair.
   The text verified and modified by the Directorate for Legislative Acts and agreed with the secretariat of the parliamentary committee concerned shall replace the text first submitted by the committee for the purposes of translation and for the creation of subsequent versions. An electronic copy of the text is sent automatically to the committee secretariat concerned ('copy-back').

3. In order to enable the Directorate for Legislative Acts to complete its verification within one working day, committee secretariats will ensure that the person designated as responsible for a text (or a competent substitute from the secretariat concerned) is available to reply to all questions concerning that text during that period.

4. The deadline laid down in this Article may be extended, in agreement with the committee secretariat concerned, in the case of exceptionally long texts, exceptionally large batches of amendments, exceptional concentration of workload, or in situations where the circumstances allow for a longer overall deadline.

5. For the verification of texts referred to in Article 11(3), deadlines will be agreed with the requesting service on an individual basis.

PART 3 - TRANSLATION

Article 13: Order of priority

1. The following categories of documents shall be translated by the Directorate General for Translation in the order of priority indicated:
   (a) documents to be put to the vote in plenary:
      - legislative reports and amendments thereto,
      - non-legislative reports and amendments thereto,
      - motions for resolutions and amendments thereto;
   (b) documents for the President, Parliament's governing bodies, the conciliation committees or the Secretary-General;
   (c) documents for consideration in committee which may be put to the vote in plenary:
      draft reports, amendments, draft opinions, final opinions, draft motions for resolutions;
(d) other documents for consideration in committee: working documents, executive summaries. For these categories of documents the highest quality standards shall be ensured.

2. Translation services are also available for the following users:
   (a) the parliamentary delegations (in two official languages chosen by the delegation);
   (b) the policy departments;
   (c) the political groups (for documents directly linked to parliamentary activity - each group may also request the translation of urgent documents up to a total of 15 pages per group per week);
   (d) other official bodies authorised by the Bureau and the Conference of Presidents;
   (e) Members, in particular written questions and other texts directly linked to parliamentary activity;
   (f) Parliament's Secretariat for administrative and communication needs.

3. Parliament also provides a translation service for the European Ombudsman (in accordance with the Framework cooperation agreement of 15 March 2006), for the ACP-EU Joint Parliamentary Assembly (in accordance with the 1st Protocol to the Cotonou Agreement), for the Euro-Mediterranean Parliamentary Assembly and for the Euro-Latin American Parliamentary Assembly (in accordance with the respective rules in force).

**Article 14: The length of texts submitted for translation**

1. The following maximum lengths shall apply to texts submitted for translation:

   (a) Explanatory statements and preparatory working documents: 7 pages for non-legislative reports
      6 pages for legislative reports
      3 pages for legislative opinions
   (b) Draft motions for resolutions: 4 pages, including recitals but excluding citations
   (c) ‘Suggestions' in non-legislative opinions: 1 page
   (d) Justifications for amendments: 500 characters
   (e) Executive summaries: 5 pages

   A page shall be taken to mean a text of 1 500 characters (excluding spaces).

2. A parliamentary committee may grant its rapporteur a derogation from the restrictions laid down in the first paragraph, provided that it does not exceed an annual reserve of 45 pages. The Conference of Committee Chairmen shall be informed of the derogation in advance, so that it can establish that it is consistent with the reserve allocated. Once the committee has used up its annual reserve, any further derogation shall require authorisation from the Bureau.
OTHER PROVISIONS

Article 15: Making users and language services more aware of their responsibilities

1. The interpretation and translation services shall inform users every six months both of the costs generated by their requests for language facilities and the level of respect of the Code.

2. At the end of each meeting, the head of the team of interpreters shall, in agreement with the secretariat of the meeting, draw up for the Director-General for Interpretation and Conferences a list of the interpretation facilities requested but not used. A copy of that list shall be forwarded to the secretariat of the meeting concerned. The secretariat of the meeting shall take note of the time at which the meeting actually closed and notify immediately the Interpretation Directorate-General for Interpretation and Conferences.

3. In addition, and also on a six month basis, the interpretation and translation services shall each draw up a report on the use of language services for submission to the Bureau. This report shall include an analysis of the language facilities provided in relation to the requests submitted by the users and of the costs incurred in the provision of these services.

Article 16: Transitional measures following an enlargement

Until such time as resources are sufficient to enable a full service to be provided in a new language, transitional measures for the allocation of interpretation and translation resources may be laid down, taking into account the resources available.

Article 17: Final provisions

This Code of Conduct shall enter into force on 1 January 2009. It cancels and replaces the Code of Conduct of 4 September 2006.