WRITTEN DECLARATION

submitted under Rule 136 of the Rules of Procedure

on the adoption of technological developments for the emergency number 112 call services

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Written declaration, under Rule 136 of Parliament’s Rules of Procedure, on the adoption of technological developments for the emergency number 112 call services

1. The constant technological changes and the development of markets – particularly with regard to the Voice over Internet Protocol (VoIP), which is based on digital platforms interacting with a wide range of connected devices – are creating an increased number of technical and regulatory challenges for European citizens’ ability to retain future access to the emergency call number 112.

2. The emergency number 112 call service has several shortcomings, such as European citizens’ low awareness of its existence (only 27%), the faults in detecting the caller’s exact location (on average 2 km) and the older technology used by the service.

3. The Commission is called upon to design more balanced funding for the emergency number 112 call service, particularly with regard to programmes related to accessibility, accurate caller location detection and the adoption of new technologies.

4. This declaration, together with the names of the signatories, is forwarded to the Council and the Commission.

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1 Under Rule 136(4) and (5) of Parliament’s Rules of Procedure, where a declaration is signed by a majority of Parliament’s component Members, it is published in the minutes with the names of its signatories and forwarded to the addressees, without however binding Parliament.