

## Multimodal integrated ticketing

European transport policy aims at creating a single European transport area. This vision includes the possibility of seamless door-to-door travel by different modes of transport with multimodal travel information as well as integrated ticketing. The Committee on Transport and Tourism (TRAN) has tabled, for the July plenary, an own-initiative report to promote development towards this goal.

### Intelligent transport systems

Evolving information and communications technologies create new chances for European transport policy. Intelligent transport systems (ITS) applying these innovative technologies and providing multimodal travel information and planning services can help to answer the challenge of delivering sustainable, efficient and economically viable transport. Integrated ticketing, i.e. combining all transport modes on a single ticket, will be an important component in this.

In 2008 the European Commission presented an [ITS Action Plan](#) for road transport and interfaces with other modes. One of its key priority areas was the optimal use of road, traffic and travel data. The [ITS Directive](#), adopted in 2010, aims to accelerate the coordinated deployment and use of interoperable ITS applications and services across Europe.

### Towards integrated ticketing

The Commission set in its [2011 White Paper on Transport](#) the goal of realising the vision of seamless door-to-door mobility. In its [resolution](#) on this White Paper, the European Parliament considered it important to improve interoperability of transport services and promote the introduction of a single transport document and an integrated e-ticket system for multimodal travel, which also links long-distance with local transport.

Despite [priority actions](#) of transport policy in the field of travel and traffic information services, these services are still very fragmented and limited, both in geographical scope as well as in coverage of modes of transport. Consultations with [stakeholders](#) reveal that future key issues will be access to data respecting the principles of fairness and non-discrimination, and tackling questions of liability, data protection and protection of commercial interests. In 2014 a Commission [staff working document](#) outlined a roadmap to tap the full potential and benefits of multimodal travel information, planning and ticketing services.

### European Parliament

The TRAN committee adopted an [own-initiative report](#) (Rapporteur: Dieter-Lebrecht Koch, EPP, Germany) in May 2015 on the implementation of multimodal integrated ticketing in the EU. The report emphasises that the provision of comprehensive, easily accessible and reliable information is the first major step towards integrated ticketing.

It calls on the Commission therefore to circulate a proposal requiring all providers to make available, on fair and equal terms, all the information needed for putting in place more comprehensive services. However, the Commission should confine itself to creating a framework and avoid regulating technological aspects such as interfaces and data formats. The report urges the establishment at European level of a platform to facilitate cooperation among all stakeholders to develop joint solutions.

It asks the Commission to ensure that access to information does not result in any monopoly. The Committee emphasises in the report the importance of data protection and the need to provide for the protection of passenger rights as well as to clarify questions of liability in multimodal transport.

Local public transport plays an important role in serving the first or last mile of journeys. Underlining the importance of these services the report asks from the Member States, as a first step, the inter-linkage of regional timetables with national information systems and, as a second step, cross-border networking.