



The Consumer Voice in Europe

Type approval and
market
surveillance:

From the
consumer
perspective

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Our members across EU want real action!

D'après nos tests, tous les constructeurs truquent leurs chiffres en matière d'émissions et de consommation

22 octobre 2015



Nos tests réels en matière de consommation et d'émissions ont montré que tous les constructeurs truquent leurs chiffres en matière d'émissions et de consommation.

Angaben zum Kraftstoffverbrauch sein



Enquête

Mensonges sur la consommation

Preuves à l'appui, on sait maintenant que Volkswagen et Fiat mentent sur la véritable consommation d'au moins deux voitures. Ils en répondront devant la justice italienne. Mais les autres constructeurs ne demeurent pas en reste...



LES PROPRIÉTAIRES DE VOITURES EN ITALIE ONT DÉMANDÉ À LA JUSTICE ITALIENNE QUE VOUS SACHEZ À PROPOS DE VOTRE VOITURE. Ce que les constructeurs ne veulent pas en rester là.

consumentenbond

Besparen Haat je recht Actie voeren

OCU La fuerza de tus decisiones

Alimentación Coches Discos Electrónica Finanzas Salud Tecnología Consumo y familia Vivienda y energía Reclamar

OCU exige a Volkswagen el mismo acuerdo que en EE UU para los afectados europeos

Which? Which? works for you

FALSE FUEL ECONOMY

The 'fuel efficient' cars that are miles off their economy claims - and how they're wasting your money

ECO MODE

24 mpg

testachats.be

Ce que le secteur automobile ne veut pas que vous sachiez à propos de votre voiture

24 lutego do dwóch z marki Fiat 1.4. Altroconsumo. Producent zrzeczywiści, tak w wyniku to z reklam.

Dieselgate Volkswagen: Class Action di Altroconsumo

Di Mirco Magni | Venerdì 9 ottobre 2015

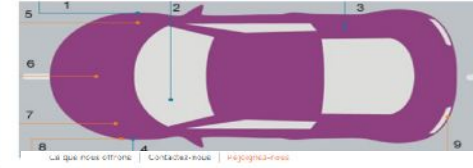
ALTROCONSUMO ORGANIZZAZIONE

CHI SIAMO IN AZIONE SEGUICI MEDIA & PRESS SCEGLI PER TE



Consumentenbond, heeft blootgelegd waar autofabrikanten de verbruikscijfers vinden die de wetgever op dit moment nog toe laat.

De verbruikscijfers die autofabrikanten nu gebruiken, is gebaseerd op een achterhaalde testcyclus. Altroconsumo heeft de uiterte verschillen gemeten op de procedure nu nog toestaat. Bij een Fiat Panda werd een totaal verbruiksverschil gemeten van 18% en bij een Volkswagen Golf TDI zelfs 50%. Welke 'trucs' passen de fabrikanten klaarbijlijklijk toe?



testachats.be

Electronique Hightech Maison & Energie Mobilité Argent Santé Allocation

22/02/2015

Dossier

Dieselgate: tous floués, tous dédommagés!



Diezelgate: tous floués, tous dédommagés!

VW a trafiqué à grande échelle ses chiffres d'émissions de gaz NOx pour près de 400.000 voitures en Europe. Nous dressons l'état de la situation, répondons à vos questions les plus fréquentes et vous tenons au courant de nos actions.



BEUC ZPS

BEUC's initial reaction:

- It is a big step in the right direction towards restoring consumer trust in the automotive sector;
- The proposal to conduct random conformity tests is much needed - should deter against cheating;
- The cosy relationship between car makers, national authorities and testing services across EU must be broken up.

Pre-market and post-market checks

- Establish a stronger system for pre-market (type approvals) and post-market (market surveillance measures) controls. Only a combination of checking new car models and testing cars on the road will ensure that consumer trust in the car sector can be reestablished.
- Allow for market surveillance measures to be taken at the European and national level to ensure a more coherent market surveillance system across the EU and in turn allow consumers in all Member States to rely on the safety and conformity of the cars they buy.
- Define the minimum number of cars which have to be re-tested by Member State and/or EU authorities.

Clarify the obligations of the different public and private bodies involved in approving and checking a cars' compliance to avoid any conflict of interest. I.e:

- All private technical services which check car models must be completely independent from car manufacturers and parts suppliers;
- All cars must be tested in independent laboratories to avoid influence from manufacturers;
- Private technical services must not receive direct payment from manufacturers;
- Car makers must not choose the technical service.

Penalties

Ensure that penalties will apply to all forms of non-compliance including where the fuel consumption performance for consumers widely departs from official test figures (or where the use of defeat devices lower a car's emissions and/or fuel consumption values for test purposes).

Transparency

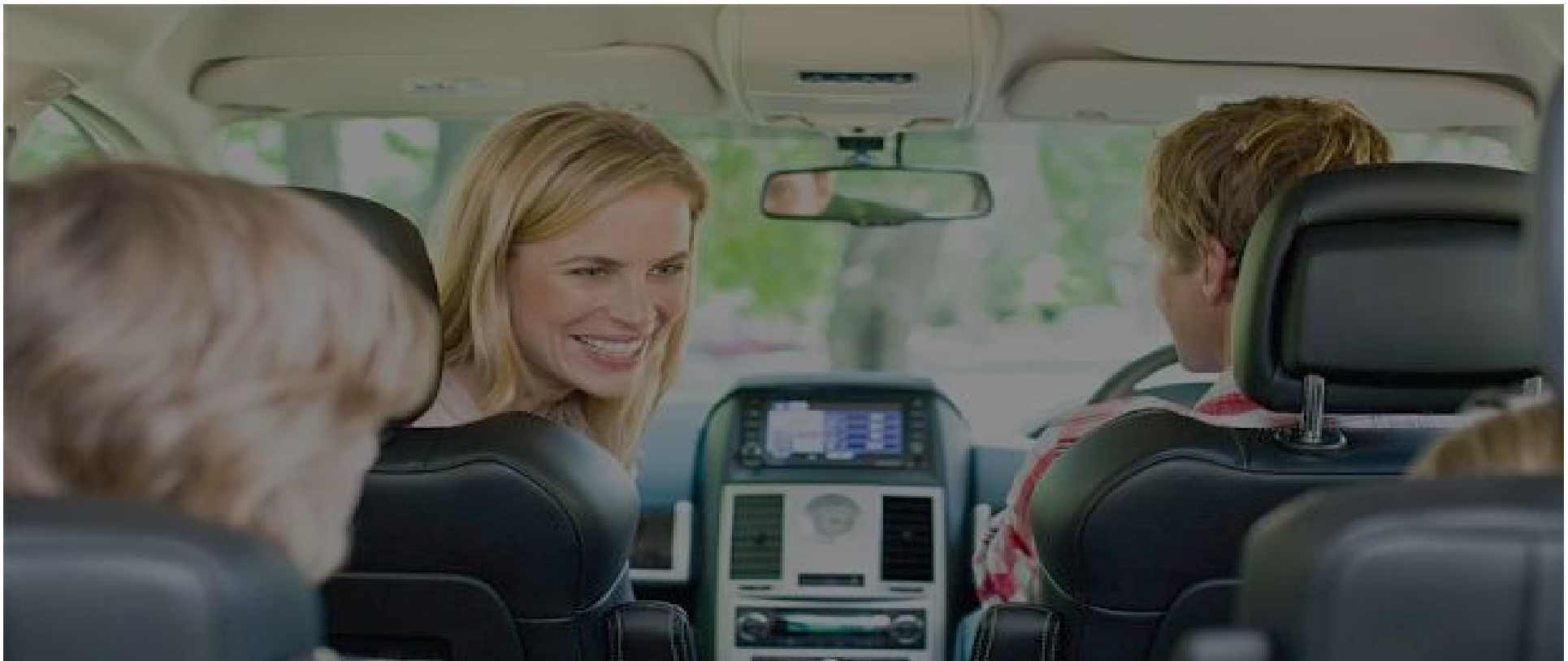
Provide greater transparency in the type approval process to ensure greater accountability of EU and Member State authorities, car manufacturers and technical services.

- Difficult to access information under current regime.
- Put in place a more transparent recall process to ensure that owners of affected vehicles are kept better informed about corrective measures.

Air pollution is a consumer health concern

Motorists stand to suffer the most

As a result of the concentrating effect of being inside a vehicle, NO₂ levels in some cars have been found to be 2.5 times higher inside the vehicle than outside.





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Please see our detailed position
paper available on the BEUC website

www.beuc.eu

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