



SOCIAL SUPPORT MODEL FOR SYRIAN REFUGEES

JANUARY 2018,

Gaziantep Metropolitan Municipality acts with the slogan called “Development Starts in Local Level” and the Municipality is pioneer for the Local Development in different areas by working in coordination with Local Government, Civil Society, Central Government, National and International actors.



GAZİANTEP – CULTURAL TOURISM

Gaziantep is a tourism city with its magnificent historical background and modern structure. Gaziantep is a member of the UNESCO Creative Cities Network in Gastronomy under the leadership of our municipality. The city hosts many tourists during the year with various festivals.



GAZİANTEP – INFRASTRUCTURE (Housing, Transportation, Water, Green Area)

In order to make Gaziantep more livable; we create our local development plan in terms of building 50.000 new houses (North City), transportation, drinking water, green areas programs and we adopt these projects.



GAZİANTEP – RENEWABLE ENERGY

Under the scope of protocol that we signed with the Ministry of Development, We are working on 'Renewable Energy Sources'. We produce our own electricity. Our Ecological Urban Project is put into practice.



GAZİANTEP – DEVELOPMENT

As a municipality we also carry out studies for local development in terms of Health, Education, Migration and Agriculture.

Here are the some programs that have been awarded in **2017**:

Health: Turkey's 2nd Social Content Best Project Award

Migration: City Awards – Award of Local Government of the Year

Energy Management: Efficiency Award and European Commission Plaque of Honor Award





SYRIA CRISIS and ITS REFLECTION ON TURKEY

SYRIAN CRISIS: THE WORST HUMANITARIAN TRAGEDY TODAY



SYRIAN REFUGEES IN TURKEY

In April 2011, Turkey opened its doors to a group of 252 people, then hundreds of thousands crossed the border for safety.

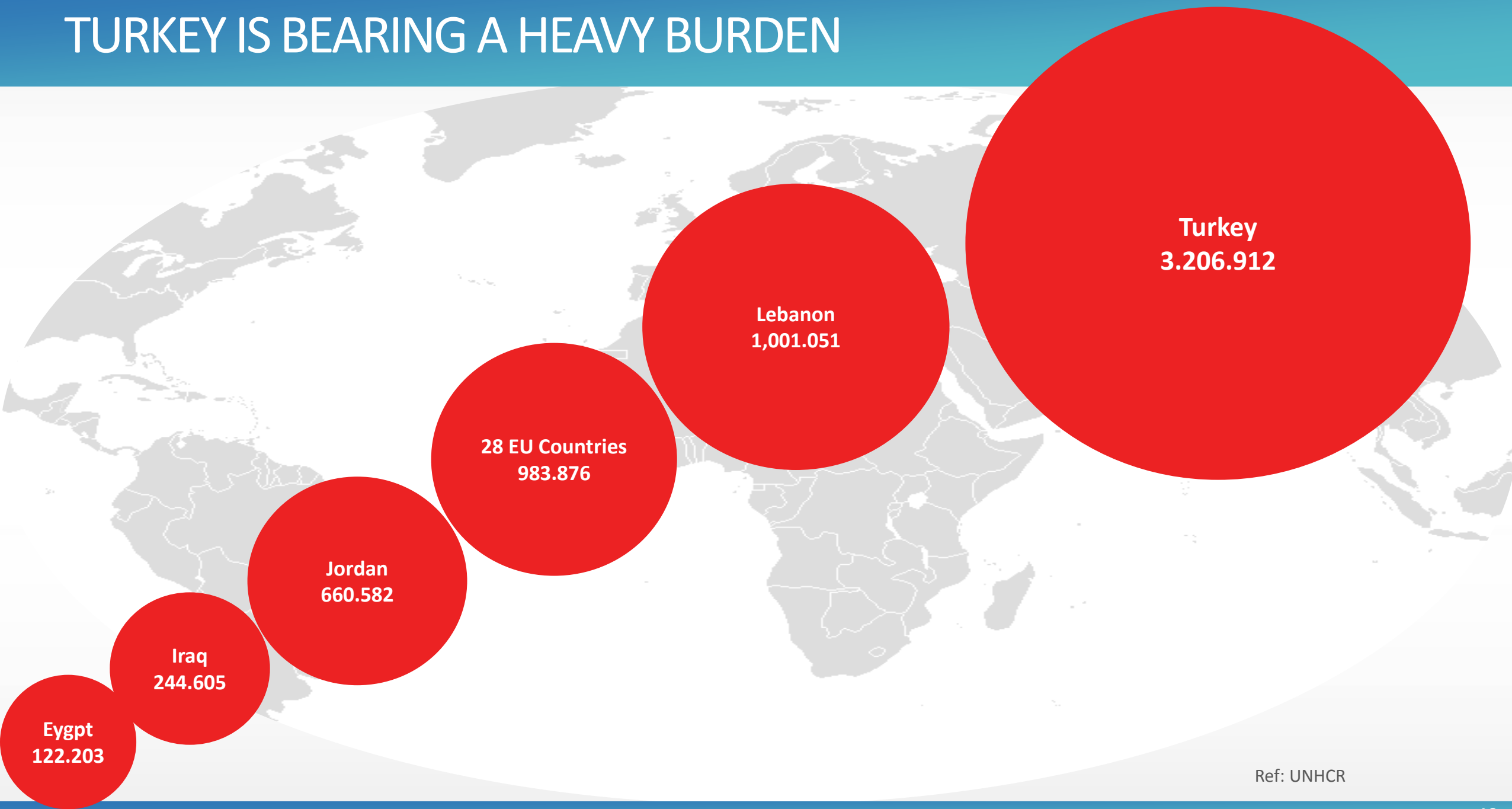


Policy of Turkish Government for Syrian Refugees:

- Open Door Policy
- Temporary Protection
- Non-refoulement

Since 2014, Turkey hosts the largest number of refugees in the World.

TURKEY IS BEARING A HEAVY BURDEN



Ref: UNHCR

Ten countries - which account for just 2.5 percent of the global economy - are hosting **more than half the world's refugees.**

Wealthy countries leave poorer nations to bear the brunt of a worsening crisis.

Ref: Amnesty International Report 2016
Tackling the global refugee crisis: From shirking to sharing responsibility

DISTRIBUTION OF SYRIAN REFUGEES IN TURKEY

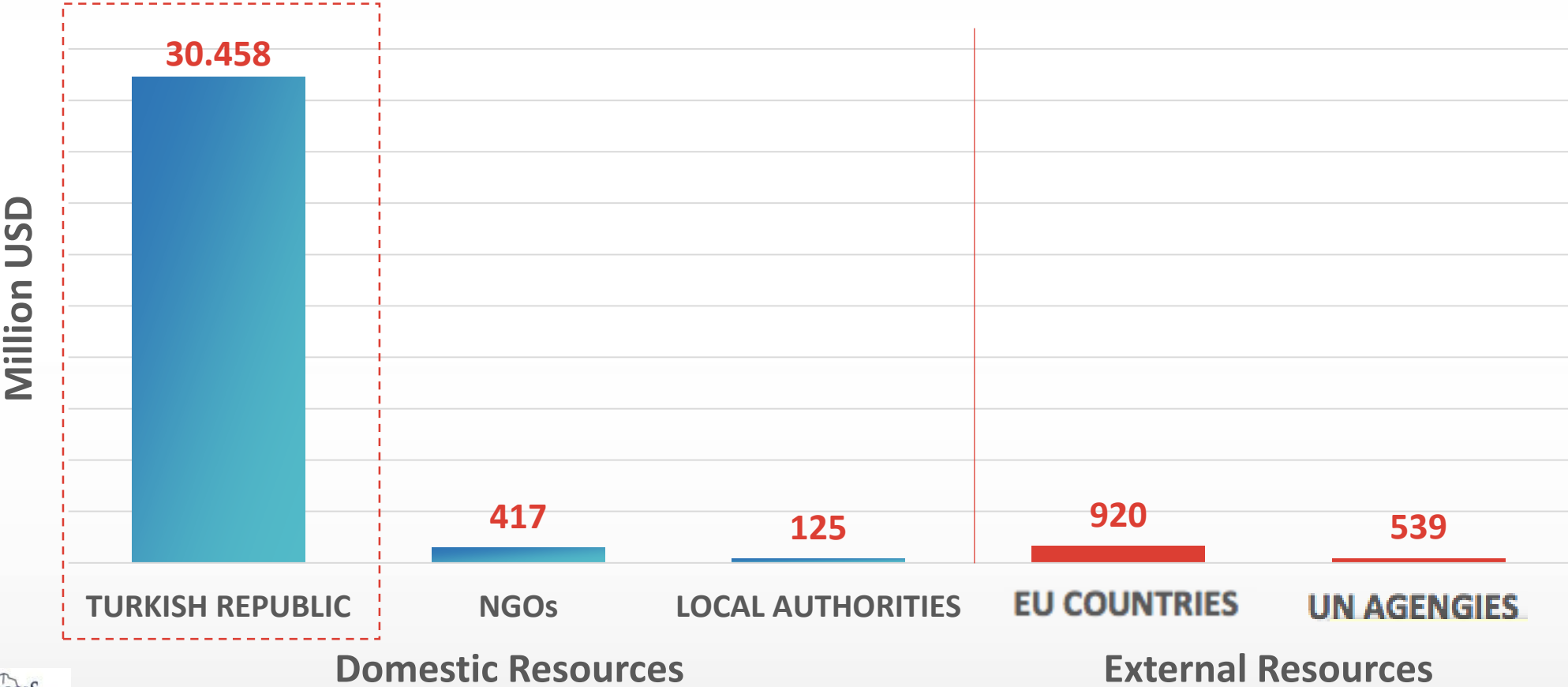


 The cities shown in red have the highest **refugee population** between **300.000** and **400.000**

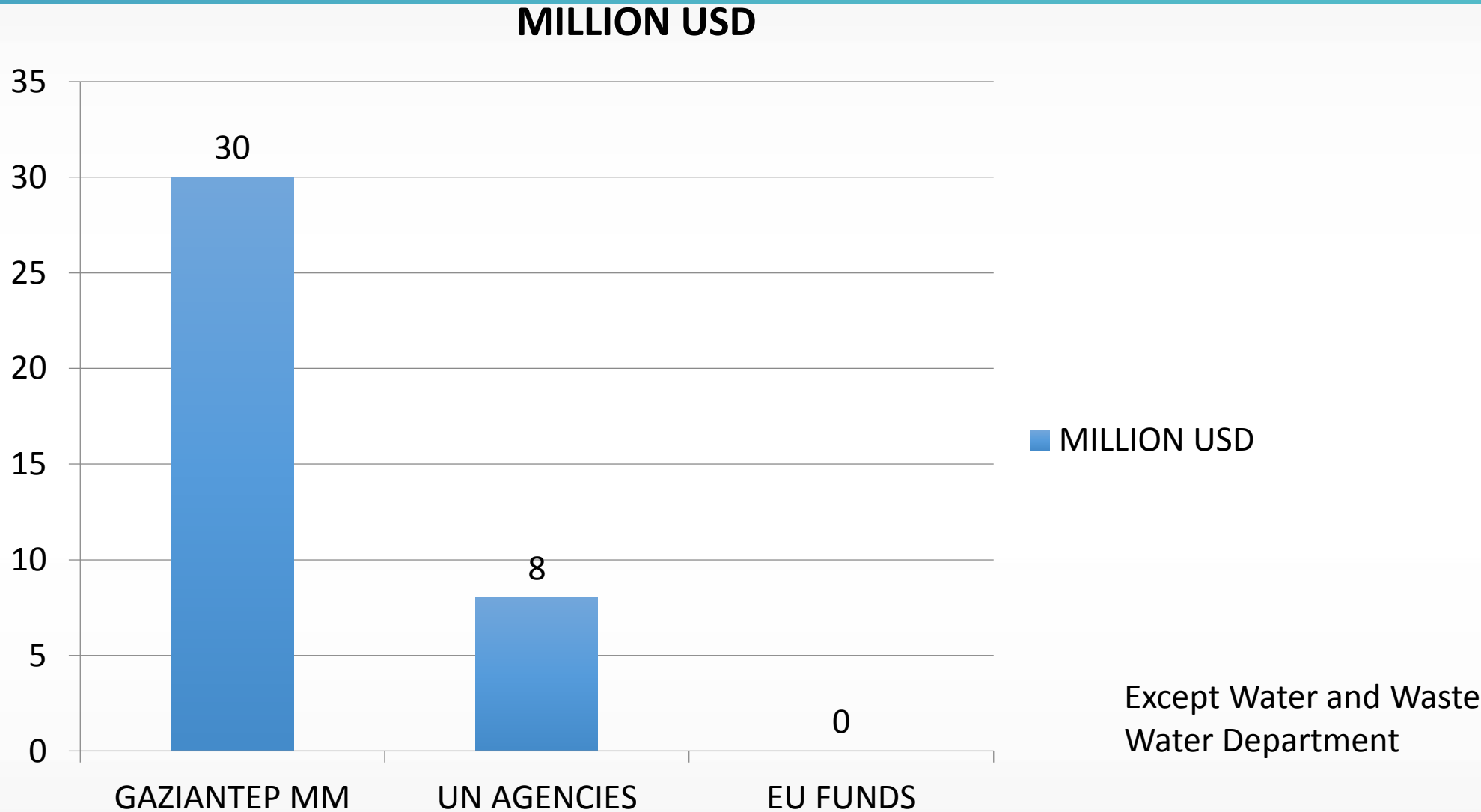
 The cities shown in pink have a **refugee population** between **70.000** and **140.000**

EXPENDITURES FOR SYRIAN REFUGEES

Turkish government has allocated nearly **30 billion USD**
&
International organizations have spent **1.5 billion USD**



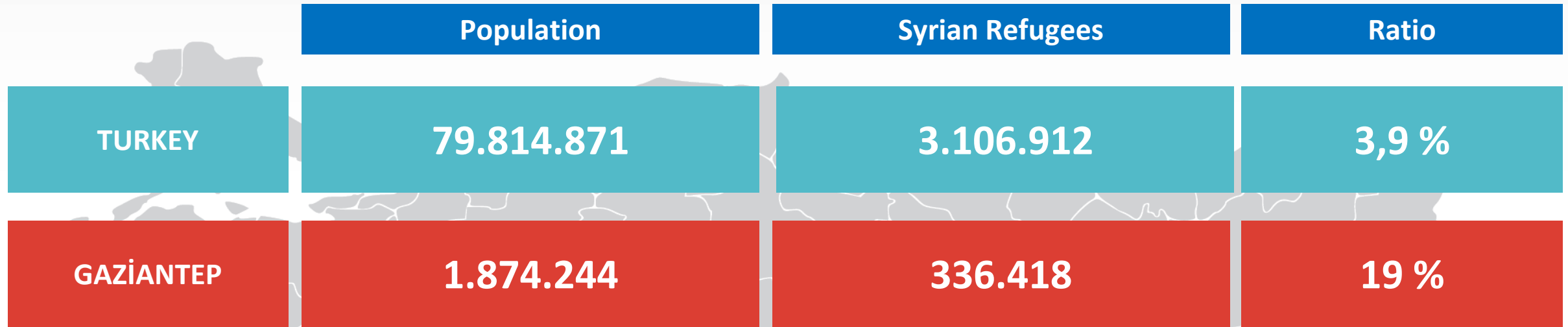
MUNICIPAL INVESTMENT EXPENSES FOR REFUGEES





SYRIAN REFUGEES IN GAZİANTEP

SYRIAN REFUGEES IN GAZİANTEP



	Population	Syrian Refugees	Ratio
TURKEY	79.814.871	3.106.912	3,9 %
GAZİANTEP	1.874.244	336.418	19 %

- **336.418** registered refugees
- **Roughly 60.000** unregistered refugees (waiting for the registration process, unwilling to register, registered in another city)
- Only % 10 percent of 400.000 live in camps.

APPROACH OF GAZIANTEP TO THE SYRIAN REFUGEE CRISIS

- The Syrian refugee influx is not a short-term or temporary situation but a **permanent one**.
- **The comprehensive 'Syrian refugee policy'** should include:
 - ▶ Social cohesion
 - ▶ Employment
 - ▶ Education
 - ▶ Housing
 - ▶ Health
 - ▶ Municipal Services



GAZIANTEP METROPOLITAN MUNICIPALITY RESPONSE

- GMM migration policy has a humanitarian approach based on **social justice and human rights**. Our policies based on ensuring the common welfare of refugees and host communities. There is no separation on services for refugees and hosting community.
- In order to cope challenges as municipality we expanded our traditional responsibilities to **provide education, employment, health care, social services and humanitarian aid**.
- We established some innovative institutions based on needs.



GAZIANTEP METROPOLITAN MUNICIPALITY REFUGEE RESPONSE

- Directorate of Migration Office
- Ensar Community Center
- Gaziantep Metropolitan Municipality Community Center
- Temporary Education Center for Syrian Children
- Social Research Center (Sarmer)
- Art And Vocational Training Centers (Gasmek)
- Municipal Hospital
- Women Shelter
- Sada Women Only Center
- Social Assistance Program



DIRECTORATE OF MIGRATION OFFICE

- Delivers **effective social service** based on human rights & social justice and ensures **coordination** between the **municipal units** working for Syrian refugees
- Provides close **cooperation** with **international institutions, universities** and **NGOs** and designs and conducts **projects based on the needs**



ENSAR COMMUNITY CENTER

- Counseling services:
 - ▶ Law
 - ▶ Health
 - ▶ Employment
 - ▶ Education
 - ▶ Social services
 - ▶ Cultural and Sports Activities

Informative meetings, various educational, cultural and sportive activities are organized for Turkish and Syrian community.



ENSAR COMMUNITY CENTER



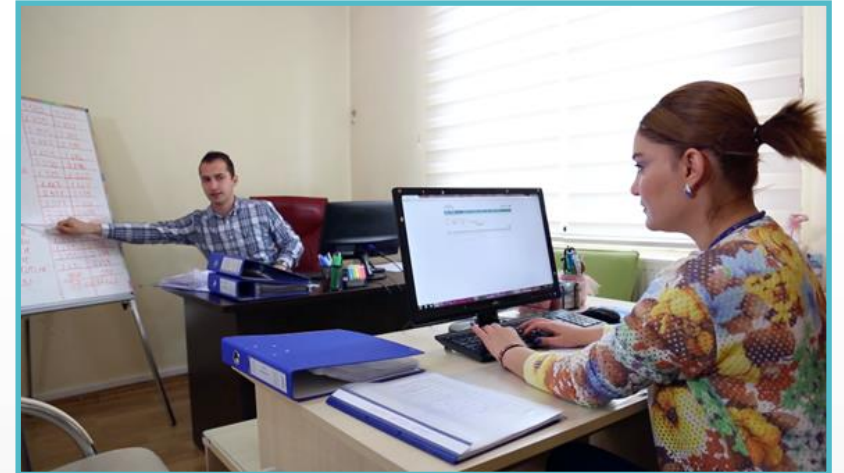
INFORMATION & EDUCATION CENTER FOR SYRIAN REFUGEES

- Two Information & Education Centers are used as "**Temporary Education Centers**". were established in 2012, in order to eliminate the risk of a "lost generation".
- Students who have lost their families and/or have financial problems attend to these centers.
- **All expenses** including transportation are **covered by the municipality**.



SOCIAL RESEARCH CENTER (SARMeR)

- **SARMER** is established to **collect data** reflecting consistent and accurate information about the Syrian refugees.
- **All the households** in Gaziantep will be visited.
- The **social risk map** of the city is prepared.
- **Families who are in need of urgent help** is informed to relevant authorities.
- So far, more than **3.000 Syrian families** in **20 neighborhoods** are registered to the system.



ART AND VOCATIONAL TRAINING COURSES (GASMEK)

- There are 26 Art and Vocational Training Center.
- Most of the refugees are not qualified for a job.
- **Vocational trainings** are provided to build necessary skills.
- Turkish and English language courses are provided for social cohesion.



SADA WOMEN'S DEVELOPMENT AND SOLIDARITY CENTRE

SADA Women Only Center aims to support the empowerment of women, to create dialogue between refugee women and women living in the region and to strengthen social solidarity.



WOMEN'S SHELTER

Syrian women who are victim of domestic violence and their children are offered shelter.

Both women and their children benefit from psycho-social support and counseling services.



EMPLOYMENT

The perception of Syrian refugees as “trouble maker” prevents their ability to realize their contribution potentials through their professional competencies and experiences.

In order to increase prosperity, harmony and acceptance :

- ▶ Developing vocational training programs
- ▶ offer **job opportunities** to Syrians
- ▶ Free Trade is set up for free in order to **Syrian businessmen** make connections with oversea network..
- ▶ Encouraging Syrians to work.

HOUSING

- **The high demand for housing** in the areas where Syrian refugees intensely live, increased **housing and rent prices**.
- This situation may lead to the social conflicts between the local people and the refugees.
- As Gaziantep Metropolitan Municipality, we are building 50.000 houses.



SOCIAL AID

- The social aid packages for Syrian refugees who are in need of help are being distributed to improve their quality of life.
- Some services are listed below;
 - ▶ Food aid
 - ▶ Kitchen Kit
 - ▶ Clothes and shoes
 - ▶ Blanket
 - ▶ Book collections
 - ▶ Toys
 - ▶ Sports Kit
 - ▶ Carpet and sofa



MAIN CHALLENGES AND NEEDS

ACCOMMODATION

INFRASTRUCTURE

EDUCATION

UNEMPLOYMENT

WATER



CHALLENGES

- Syrian refugee population in the city brought an extra need of **25 million m³ clean drinking water** .
- There is a need of **new educational facilities** due to 100.000 children needs to access education system.
- **Transportation**
- **Waste Management**



CHALLENGES

- **High demand of shelter** where Syrian refugees densely live, **increased the housing prices and rents.**
- This tends to increase tension **between locals and refugees.**



IN SHORT

We believe that; what we do, is not a favour for refugees but **international and humanitarian responsibility** in the light of International Declaration of Human Rights and some other –well known- international conventions.

It is high time for us to understand that migration issue is not a **problem** to be solved but a **reality** to be managed.



1

GOVERNANCE

Gaziantep Municipal Services for Syrian Refugees

Gaziantep Metropolitan Municipality Migration Policy has a humanitarian approach based on social justice and human rights. With this conflict-sensitive approach, this policy aims at mitigating tensions and ensuring the common welfare of refugees and host communities.



THANK YOU



United Nations
Educational, Scientific and
Cultural Organization



GAZİANTEP
CITY OF GASTRONOMY

Designated
UNESCO Creative City
in 2015

