

VADEMECUM OF THE SPEAKERS

PUBLIC HEARING

COMMITTEE ON THE INTERNAL MARKET
AND CONSUMER PROTECTION



European Parliament

Wednesday 11.07.2018 – **14:30-16:00**
PAUL-HENRI SPAAK BUILDING (BRUSSELS) – ROOM **3C050**

Post-REFIT proposal on the revision of consumer law:

better enforcement and modernisation
of EU consumer protection rules

Consumer Protection



PRODUCT



PROTECTION



LAWS



RIGHTS



Chair: **Anneleen VAN BOSSUYT**

Rapporteur: **Daniel DALTON**

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Dr Verena Klappstein

Verena Klappstein currently works at the Institute for German and European Private Law, Civil Procedure Law and Legal Theory, Universität Passau. Verena does research in Civil Law, Company Law and Legal Fundamentals. Besides working on her Habilitation, current projects are on Corporate Governance, (Legal) Reasoning and the programming of a learning application for students (ApolLaw).



Petra Píšová

Petra Píšová is a Head of Department of International Relations and Alternative Dispute Resolution in the Slovak Trade Inspection (Central Inspectorate), based in Bratislava. She holds an MA degree in Law from Comenius University in Bratislava, Slovakia and MA in Environmental protection technologies from Slovak Technical University in Bratislava (Faculty of Chemical and Food Technology). Petra Píšová has eleven years of professional experience in the field of consumer protection. Petra joined Slovak Trade Inspection in 2007 and spent eight years in the legal department in Central Inspectorate.



Ursula Pachl

Ms. Pachl has worked at BEUC, the European Consumer Organisation, since October 1997, first as Legal Advisor, then as Senior Policy Advisor and presently as Deputy Director General.

Ms. Pachl leads BEUC's work on the Digital Single Market, on consumer rights, redress and enforcement. She is also responsible for horizontal and strategic policy issues and represents BEUC in the European Commission's REFIT platform, in the stakeholder group of EU's Agency for Network and Information Security (ENISA) and in the European Commission's High Level Group for Artificial Intelligence. She also co-ordinates BEUC's law enforcement activities.

BEUC represents 43 independent national consumer associations from 32 European countries. The primary task of BEUC is to act as a strong consumer voice in Brussels and to try to ensure that consumer interests are given their proper weight in the development of all Community policies.



Luc Hendricks

Luc Hendrickx has been the Director of Enterprise Policy and External Relations at UEAPME since 2000. He is responsible for SME policy, better regulation, legal affairs, internal market issues, accounting, retail, tourism, trade, corporate social responsibility, among others. Luc was a member of the cabinet of the Flemish Minister of the Environment and Employment from 1997 until 2000. In 1989, he joined UNIZO (a Belgian SME organisation) as Legal Counsellor. Between 1992 and 1998, Luc also lectured at VLEKHO (Flemish School of Economics) in Brussels. He started his career in 1986 as a salesman in his sister's do-it-your-self shop. Luc Hendrickx holds a law degree from the Katholieke Universiteit Leuven in Belgium, a diploma from the Institut Européen des Hautes Etudes Internationales of Nice in France and a masters in European studies from the Universitat Autònoma de Barcelona in Spain.