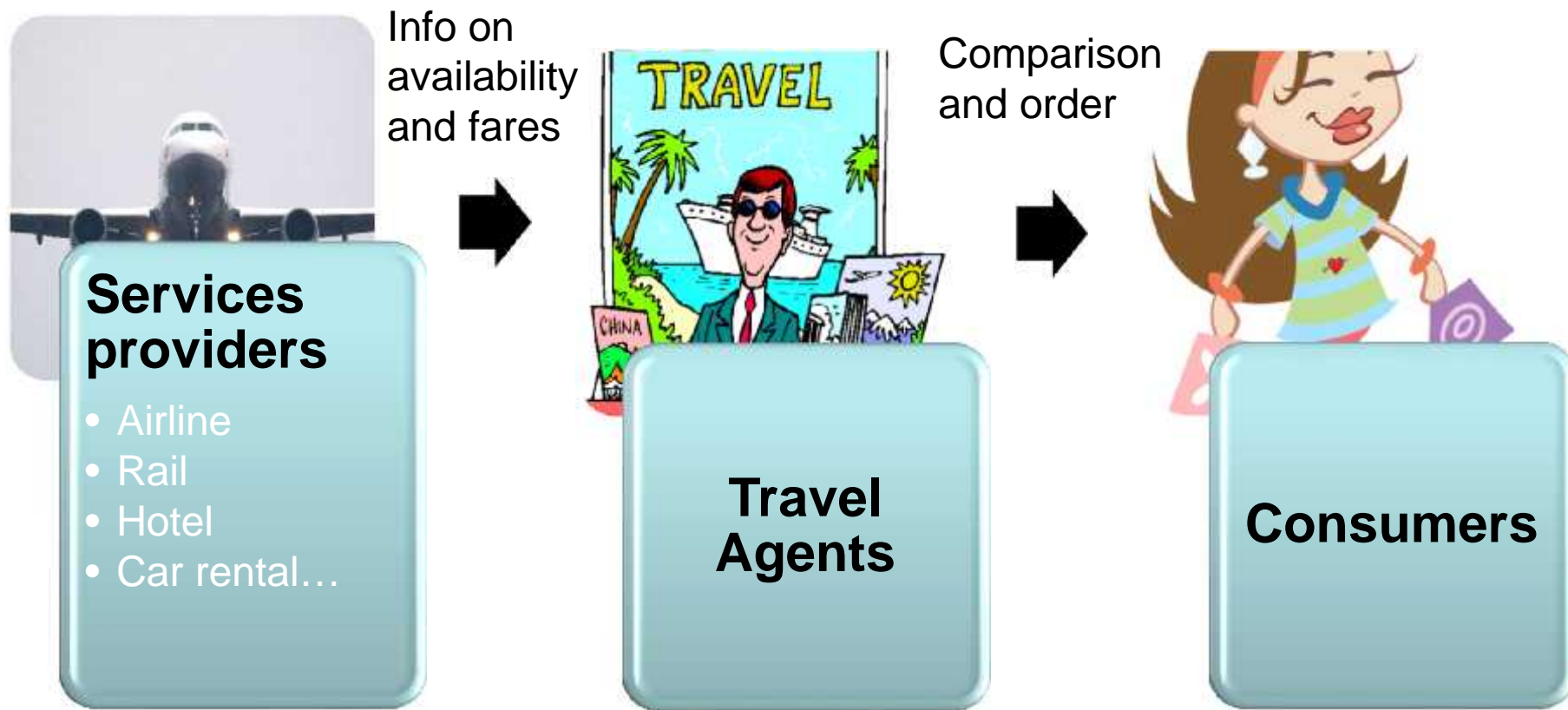




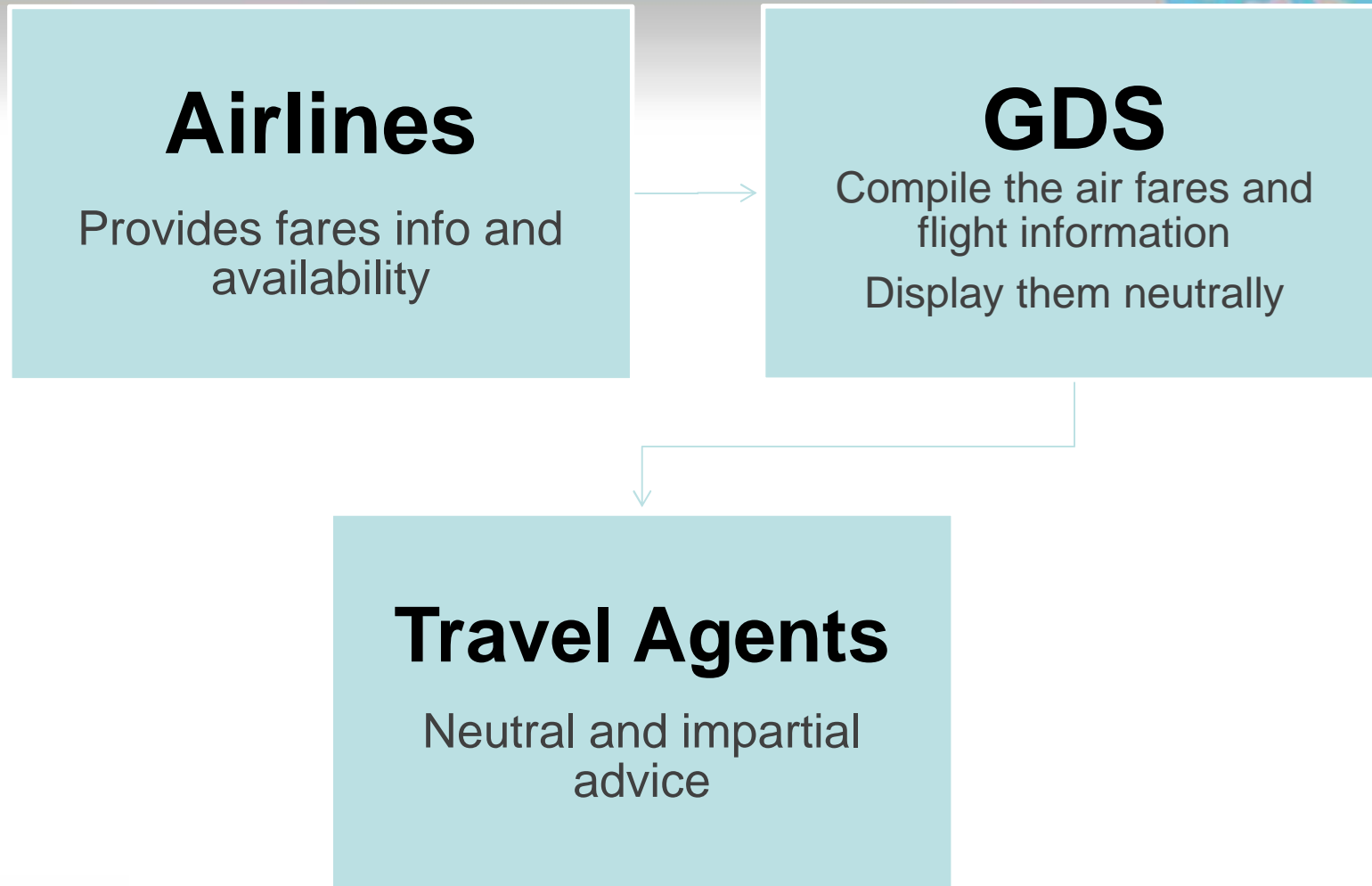
THE STATE OF PLAY FROM THE TRAVEL AGENTS' AND TOUR OPERATORS' PERSPECTIVE

**PUBLIC HEARING - TRAN COMMITTEE
10/07/2018**

Travel agents in the travel distribution channel



Current Travel Agents/Airlines Relationship



Evolution of fare display



Before

- All included
- Full price (luggage, meal...)



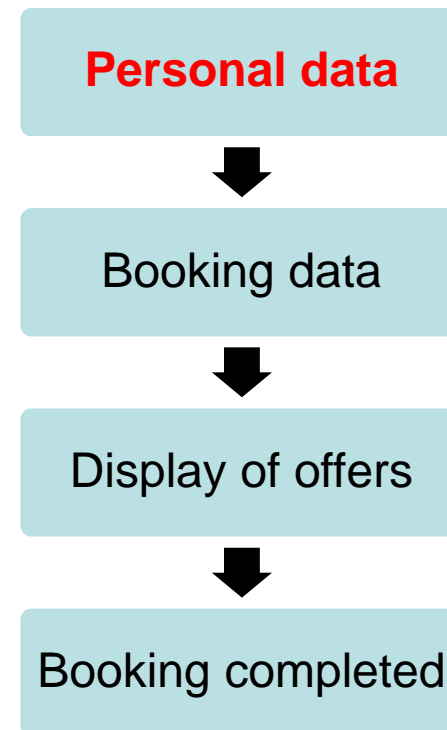
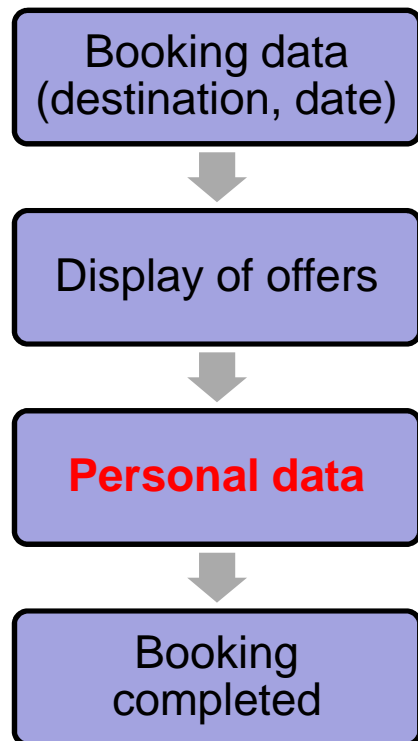
After

- Unbundled air fare
- Ancillary services
 - Luggage
 - Fast lane
 - Meal
 - Seat allocation...

Today's fare comparison more difficult due to less transparency

The case of NDC

NDC will collect traveller details and personal data before the booking stage



THE LEGISLATOR'S CHALLENGES IN 2019

1. Preserve full access to fares

2. Preserve transparency of offers and comparison

**Revision of Reg
1008/2008 (Air Services)
and 80/2009 (CRS code)**

3. Preserve consumer choice on distribution channel

4. Prevent consumer discrimination based on Member State of residence



Thank you

More information on www.ectaa.eu
or send us an email to secretariat@ectaa.eu