



**EUROPE'S
LOWEST EMISSIONS,
LOWEST FARES
AIRLINE**

**TRAN Committee
European Parliament
3 Dec 2019**

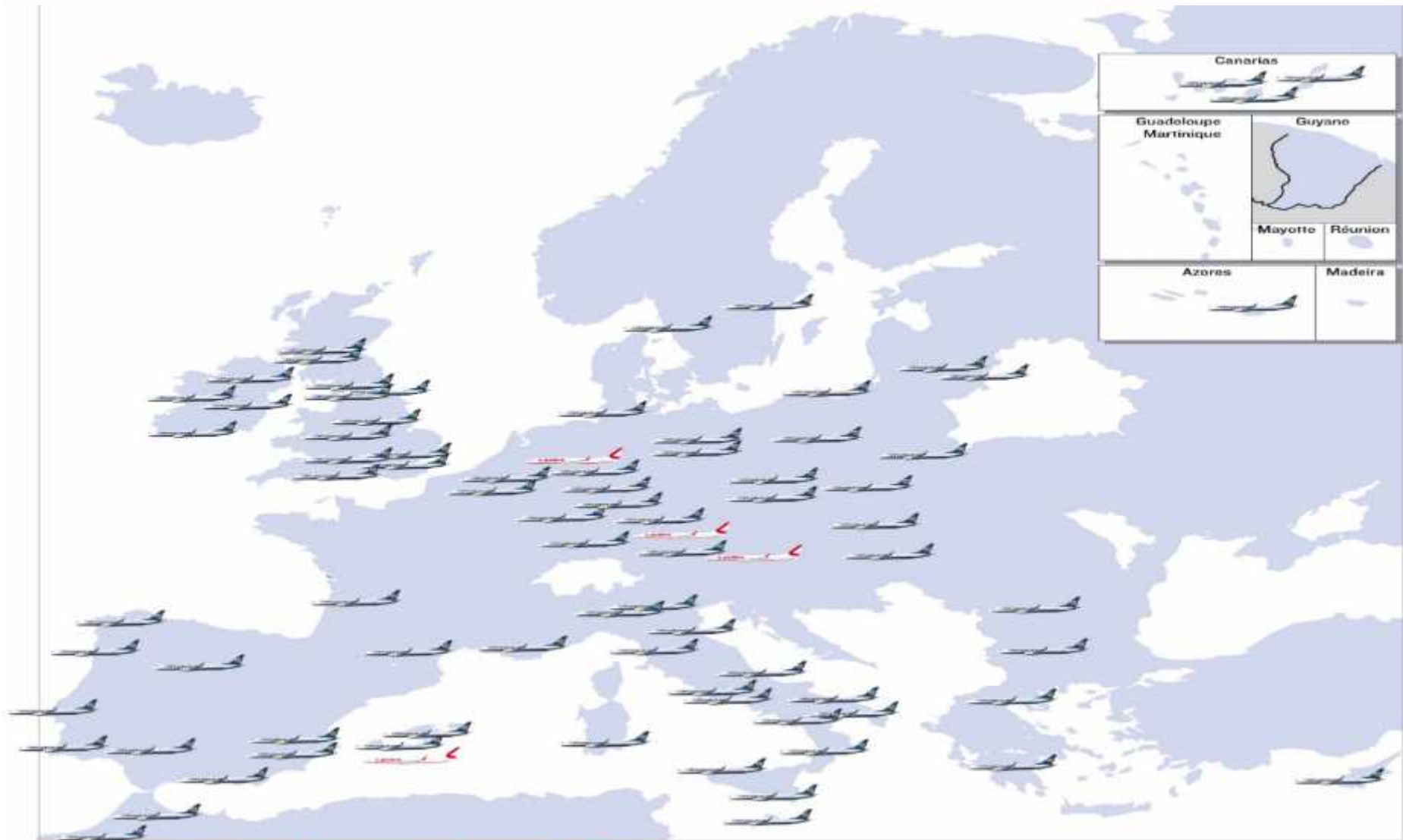
Old Legacy Systems = Regions Marginalised



*European Social Fund Thematic Paper, European Commission March 2014.



LCCs = Direct Regional Connectivity



*European Social Fund Thematic Paper, European Commission March 2014.



Ryanair = Jobs & Careers

✈ European-wide employer



- 5,300 pilots, 10,000 crew, 4,000 other professionals
- 20% in less developed and transitional regions

✈ Great benefits for Ryanair people

- 86 home base options
- Stability
- Promotion
- Best roster in the business
- Attractive pay (DUB captains start on €156k, DUB FOs start on €78k)
- Local law
- Union recognition
- CLAs



What Our Customers Care About

→ Unbundling of fares =  choice =  fares

→ Punctuality – 90%

→ Fewest cancellations

→ EU261 claims – max. 10 day response

→ Environment

CUSTOMER CARE CHARTER



EU's Cleanest Greenest Airline – The Formula



97%
**FILLED SEATS &
CABIN DESIGN**



**YOUNGEST
FLEET**
(avg 6.5 years)



**EFFICIENT
OPERATIONS**
(P2P, Continuous Descent, Paperless)



LOWEST

66g
CO₂
PER PAX/KM

EMISSIONS



Ryanair 1st in traffic but 5th in emissions

No.1

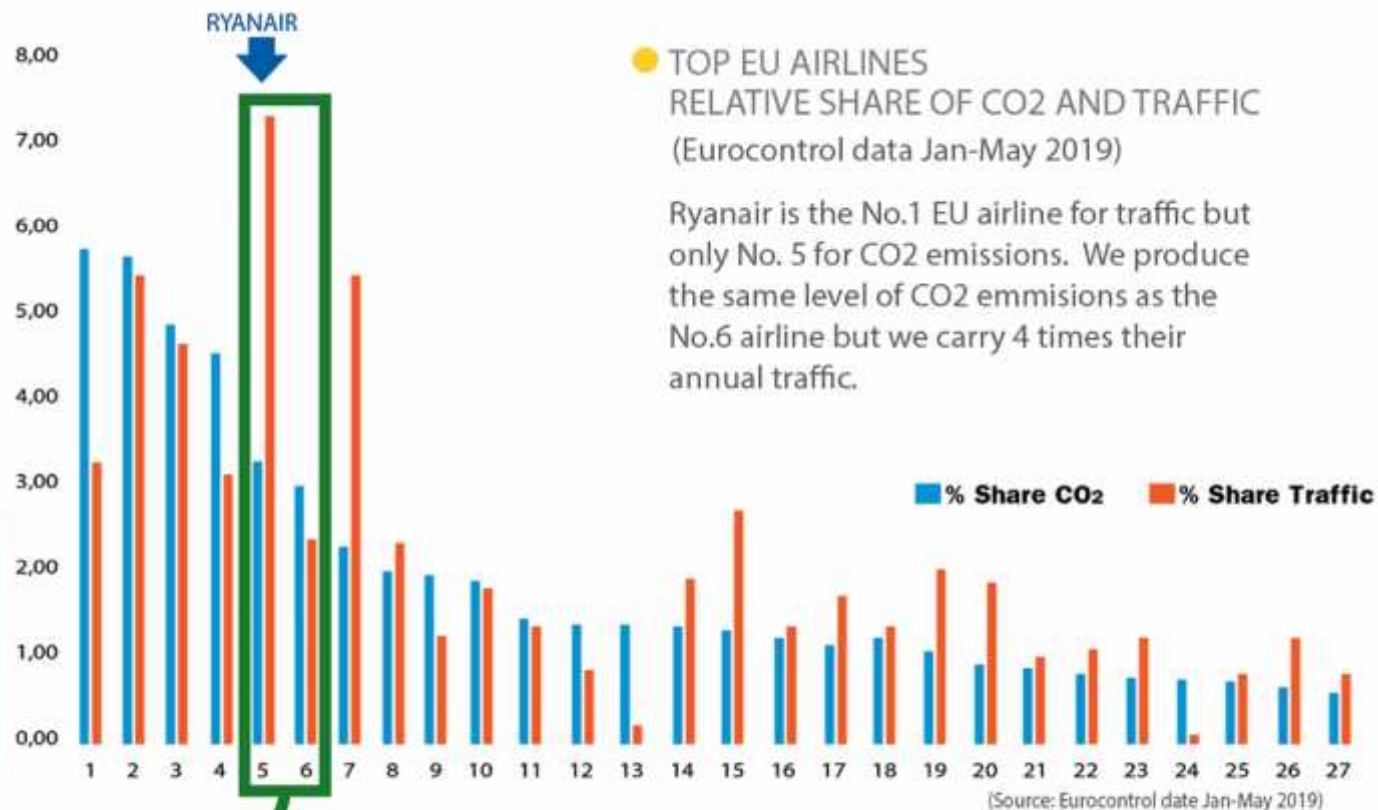
Airline for traffic
but only

No.5

for CO2 emissions

**No.5 (Ryanair) vs
No.6 (other airline):**

Ryanair carries almost 4 times
the passengers while producing
similar levels of CO2 emissions



THE WORST OFFENDERS ARE...



BUSINESS CLASS



EMPTY SEATS



TRANSFER FLIGHTS

... NOT LOW COST DIRECT FLIGHTS!



5 STEPS TO LOWER CO2 EMISSIONS IN AVIATION

1 **MANUFACTURERS** - New a/c bodies & engines



2 **FUEL CO.'S** - Biofuel in commercial quantity



3 **AIRLINES** - Full flights & new a/c



4 **REGULATORS** - Fix ATC & avoid regressive taxes



5 **CONSUMERS** - Offset as you fly

