



ECTAA's views on Package Travel

**EUROPEAN PARLIAMENT
IMCO Committee
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**Michel de Blust
Secretary General**

What is ECTAA?

- The voice of European tour operators and travel agents, across the EU
- Regroups national associations of tour operators and travel agents of 31 European Countries
- Represents 70,000 enterprises, mostly SMEs
- Some 500 000 employed directly

Core principle for a successful revision of the PTD

- ❑ Ensuring a indispensable level playing field
- ❑ Ensuring that any consumer in the EU
benefits from the same level of protection
- ❑ Preserve and foster the competitiveness of the
European Tourism industry

A Fast changing market since the 90's

Multiplicity of travel products

sold:

- Traditional Packages
- Dynamic Packages
- « Click-through » Packages
- Single travel services

Multiplicity of distribution

channels:

- Classical agents
- Online Travel agents
- Direct Sales
- Mobile Sales

Scope: ECTAA's main recommendations

☐ Definition of Package to include:

- Traditional packages
- Dynamic packages
- All other “Click through” combinations with transfer of booking data

☐ Clear exclusion of Business travel

Maximum vs Minimum Harmonisation

- ❑ Approximation Directive = very different Implementations between Member States
- ❑ ECTAA's proposal: targeted maximum harmonisation.
- ❑ Balance between level of legal certainty (definition)/ Flexible implementation (liability, price increase)

Rights and obligations of the travellers

Before departure:

- ☐ Cancellation by Consumer in case of unavoidable and extraordinary circumstances based on official Travel advises

After departure:

- ☐ Repatriation costs borne by the parties to the contract one-half each
- ☐ Reimbursement: “without undue delay”

Liability

Organiser:

Proper performance of the contract

Retailer:

Liability for booking errors

Joint Liability:

Pre-contractual Information

Insolvency Protection



- ☐ Mutual recognition of national insolvency protection schemes welcomed
- ☐ Direct Sales from non EU/EEA based organiser to be covered

The devil is in the details

Please refer to our list of
recommendations in ECTAA's
position paper



Thank You

For more information

www.ectaa.eu

secretariat@ectaa.eu