

COMMITTEE ON TRANSPORT AND TOURISM

TOURISM TASK FORCE

Exchange of views with experts on ENHANCING SKILLS: HOW TO IMPROVE SKILLSETS ACROSS THE TOURISM INDUSTRY

2 September 2021, 10.30 -12.00 (Brussels time)

European Parliament
ALTIERO SPINELLI building, Room 3E2 and remote connection

DRAFT PROGRAMME

Opening by the Chairwoman

10.30 - 11.00: Interventions

- **Ana Paula Pais**, General Director of the Training Department at *Turismo de Portugal*
- **Céline Kauffmann**, Head of Entrepreneurship, SMEs and Tourism at Organization for Economic Co-operation and Development (OECD)
- **Natalia Bayona**, Director of Innovation, Education and Investments at UNWTO (UN World Tourism Organization), responsible for *UNWTO Academy*

11.00 - 12.00: Question & answer session with MEPs

Closing remarks by the Chairwoman