Do digital business models foster innovation?

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WHICH COMPANIES? WHAT BUSINESS MODEL?

 Markets are global – not local

Technology is putting the





Service – often FREE

- Digital productivity is the key
- There are no entry or exit barriers on the new markets





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Revenues and market trends









Trending

- Telecom operators will lose c. \$386
 billion between 2012-2018 to Internetbased services (Ovum (2012))
- Innovative companies grow like mushroom – mostly in US
- These companies increase revenues every year
- They are good at exploiting centrally funded research and innovation programs
- IB-s accumulate cash
- Giants, start-ups continuously innovate

Innovation and companies



How do companies innovate?

- Theory
 - SME
 - Large firm
- Innovative companies are
 PROACTIVE
- Digital monopolies obtain innovation by acquisition
- The real question: Does
 everyone have to innovate?

What are the particularities of digital innovation in Europe?



US-approach

- US agencies drive innovation (Apple, DARPANET, touchscreen)
- Digital productivity policy
- Proactive approach
- Innovation hubs
- Financial incentives (tax, basic support)

EU Companies and consumers

- Language barriers
- High level of Digital illiteracy
- Slow reaction to change (Hyves (NL), iWiW (HU))

What role for EU agencies?



