

Amendment 294/rev

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Report**A8-0188/2017****Morten Løkkegaard**

Accessibility requirements for products and services
COM(2015)0615 – C8-0387/2015 – 2015/0278(COD)

Proposal for a directive**Annex I – Section V –point A***Text proposed by the Commission**Amendment*

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| <p>1. The provision of services in order to maximise their foreseeable use by persons with functional limitations, including persons with disabilities, shall be achieved by:</p> <p>(a) providing information about the functioning of the service and about its accessibility characteristics and facilities as follows:</p> <p>(i) <i>the information content shall be available in text formats that can be used to generate alternative assistive formats to be presented in different ways by the users and via more than one sensory channel,</i></p> <p>(ii) <i>alternatives to non-text content shall be provided;</i></p> | <p>1 The provision of services in order to maximise their <i>reasonably</i> foreseeable use by persons with disabilities shall be achieved by <i>meeting the functional performance requirements set out in Part C of Section I, and shall include:</i></p> <p>(a) information about the functioning of the service <i>concerned</i> and about its accessibility characteristics and facilities;</p> |
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- (iii) *the* electronic information, including the related online applications needed in the provision of the service shall be provided in accordance with point (b).
 - (b) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;
 - (c) *including* functions, practices, policies and procedures and alterations in the operation of the service targeted to address the needs of persons with *functional limitations*.
- (aa) electronic information, including the related online applications needed in the provision of the service *concerned* shall be provided in accordance with point (b);
 - (b) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;
 - (c) functions, practices, policies, procedures and alterations in the operation of the service targeted to address the needs of persons with *disabilities, which must be achieved by providing smart ticketing (electronic reservation, booking of tickets, etc.), real-time passenger information (timetables, information about traffic disruptions, connecting services, onwards travel with other transport modes, etc.), and additional service information (e.g. staffing of stations, lifts that are out of order or services that are temporarily unavailable)*;
 - (ca) *mobile device-based services, smart ticketing and real-time information*

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