

Amendment 357/rev**Thomas Händel**

on behalf of the Committee on Employment and Social Affairs

Report**A8-0188/2017****Morten Løkkegaard**

Accessibility requirements for products and services

COM(2015)0615 – C8-0387/2015 – 2015/0278(COD)

Proposal for a directive**Annex I – row 8 – Section VII – column 2 – point A – point 1***Text proposed by the Commission**Amendment*

1. The provision of services in **order** to maximise their foreseeable use by person with a functional limitations, including persons with disabilities, shall be achieved by:

- (a) **ensuring the accessibility of** the products they use in the provision of the service, in accordance with the rules laid down in point B "Products";
- (b) **providing** information about the functioning of the service and about its accessibility characteristics and facilities as follows:
 - (i) the information **content** shall be available in **text formats that can be used to generate alternative assistive formats to be presented in different ways by the users and via more than one sensory channel,**
 - (ii) **alternatives to non-text content shall be provided;**
 - (iii) the electronic information, including the related online applications needed in the provision of the service shall be provided in accordance with point (c);
- (c) making websites accessible in a

1. The provision of services in **such a way as** to maximise their foreseeable use by persons with functional limitations, including persons with disabilities, shall be achieved by **the following**:

- (a) the products they use in the provision of the service **shall be** in accordance with the rules laid down in point B "Products";
- (b) **the** information about the functioning of the service and about its accessibility characteristics and facilities **shall be provided in multiple accessible formats** as follows:
 - (i) the information shall be **made** available in **accessible web format and electronic non-web document format** by **making it understandable, perceivable and operable;**
 - (ii) **the economic operator shall list and explain how to use the accessibility features of the service and its compatibility with assistive technologies;**
 - (iii) the electronic information, including the related online **and mobile** applications **and websites** needed in the provision of the service shall be provided in accordance with point (c);
- (c) making websites **and mobile-based**

consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

(d) providing accessible information to facilitate complementarities with assistive services;

(e) **including** functions, practices, policies and procedures and alterations in the operation of the service targeted to address the needs of persons with functional limitations.

services, including mobile applications needed for the provision of the service accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

(d) providing accessible information to facilitate complementarities with assistive services;

(e) functions, practices, policies and procedures and alterations in the operation of the service targeted to address the needs of persons with functional limitations **including persons with disabilities.**

Or. en