

Amendment 362**Thomas Händel**

on behalf of the Committee on Employment and Social Affairs

Report**A8-0188/2017****Morten Løkkegaard**Accessibility requirements for products and services
COM(2015)0615 – C8-0387/2015 – 2015/0278(COD)**Proposal for a directive****Annex I – Section IX – Part B – point 1***Text proposed by the Commission**Amendment*

1. The provision of services in **order** to maximise their foreseeable use by persons with functional limitations, including persons with disabilities, shall be achieved by:

(a) making accessible the built environment where the service is provided, including transport infrastructure, in accordance with Part C, without prejudice to national and Union legislation for the protection of national treasures possessing artistic, historic or archaeological value;

(b) making facilities accessible, including vehicles, crafts and equipment needed for the delivery of the service as follows:

(i) the design of its built space shall follow the requirements under Part C in relation to boarding, disembarking, circulation and use;

(ii) the information shall be available in different ways and via more than one sensory channel;

(iii) alternatives to non-text visual content shall be provided.

(c) **ensuring the accessibility of** the products used in the provision of the service, in accordance with the rules laid

1. The provision of services in **such a way as** to maximise their foreseeable use by persons with functional limitations, including persons with disabilities, shall be achieved by:

(a) making accessible the built environment where the service is provided, including transport infrastructure, in accordance with Part C, without prejudice to national and Union legislation for the protection of national treasures possessing artistic, historic or archaeological value;

(b) making facilities accessible, including vehicles, crafts and equipment needed for the delivery of the service as follows:

(i) the design of its built space shall follow the requirements under Part C in relation to boarding, disembarking, circulation and use;

(ii) the information shall be available in different ways and via more than one sensory channel;

(iii) alternatives to non-text visual content shall be provided;

(c) the products used in the provision of the service **shall be** in accordance with the rules laid down in Part A;

down in Part A;

(d) **providing** information about the functioning of the service and about its accessibility characteristics and facilities as follows:

(i) the information **content** shall be available in **text formats that can be used to generate alternative assistive formats to be presented in different ways by the users and via more than one sensory channel;**

(ii) **alternatives to non-text content shall be provided;**

(iii) the electronic information, including the related online applications needed in the provision of the service shall be provided in accordance with point (e);

(e) making websites accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

(f) providing accessible information to facilitate complementarities with assistive services;

(g) **including** functions, practices, policies and procedures and alterations in the operation of the service targeted to address the needs of persons with functional limitations.

(d) **the** information about the functioning of the service and about its accessibility characteristics and facilities **shall be provided in digital and accessible formats** as follows:

(i) the information shall be **made** available in **accessible web format and electronic non-web document format** by **making it understandable, perceivable and operable;**

(ii) **the economic operator shall list and explain how to use the accessibility features of the service and its compatibility with assistive technologies;**

(iii) the electronic information, including the related online **and mobile** applications **and websites** needed in the provision of the service shall be provided in accordance with point (e);

(e) making websites **and online applications needed for the provision of the service** accessible in a consistent and adequate way for users' perception, operation and understanding, including the adaptability of content presentation and interaction, when necessary providing an accessible electronic alternative; and in a **robust** way which facilitates interoperability with a variety of user agents and assistive technologies available at Union and international level;

(f) providing accessible information to facilitate complementarities with assistive services;

(g) functions, practices, policies and procedures and alterations in the operation of the service targeted to address the needs of persons with functional limitations **including persons with disabilities.**

Or. en