

EUROPEAN PARLIAMENT

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WRITTEN DECLARATION

pursuant to Rule 116 of the Rules of Procedure

by Diana Wallis, Gérard Onesta, Marc Tarabella, Alejo Vidal-Quadras and
Dimitrios Papadimoulis

on the European emergency call number 112

Lapse date: 6.9.2007

Written declaration on the European emergency call number 112

The European Parliament,

- having regard to Rule 116 of its Rules of Procedure,
- A. acknowledging the importance of an efficient 112 for all citizens moving freely in the EU,
- B. aware that the 112 was established in 1991 while new obligations were introduced in 2002,
- C. having regard to the poor quality of services provided to citizens through the 112,
- D. considering that proper implementation of the 112 concerns several EU policies (telecommunications, health, internal security and civil protection), while affecting others (transport, tourism),
- E. considering that the EU needs to establish high quality, interoperable emergency telecommunications between citizens and emergency services in view of reducing suffering and the loss of human life during everyday accidents and major disasters,
- 1. Calls upon the Member States and the Commission to engage the necessary processes and resources for ensuring an efficient 112 service all over the EU;
- 2. Calls upon the Commission to evaluate by independent bodies the real state of implementation of the 112 throughout the EU, using the methodology developed in 2003;
- 3. Calls upon the Commission to deal with emergency telecommunications by involving all policies concerned and by building upon the example of countries who deal with this issue in new and innovative ways;
- 4. Instructs its President to forward this declaration, together with the names of the signatories, to the Council and the Commission.