

WRITTEN QUESTION E-1753/99
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to the Commission

Subject: Use of the structures for informing the general public

According to data published by Eurobarometer (51.0 March-April 1999, fig. 2.8) only 3% of European citizens who need information on the European Union use the EU's information offices, the Euro info-centres, the Euro info-points and the Euro-libraries.

In view of this, can the Commission say whether these figures can be considered satisfactory with reference to the targets set, and whether the structures can be considered cost-effective?

If not, what does the Commission intend to do to improve the management of these structures so as to make them more efficient and more responsive to citizens' needs?

In view of the fact that the problem is partly due to the fact that few people even know that these structures exist, can the Commission say what steps it intends to take to publicise them more?