

WRITTEN QUESTION E-3030/02
by Jaime Valdivielso de Cué (PPE-DE)
to the Commission

Subject: Overpriced mobile-telephone roaming services

For some time now the Commission has been investigating the roaming services which telephone companies offer their clients when the latter travel abroad.

In particular, it is suspected that those companies are engaging in collusive practices in order to keep charges for such services artificially high.

What action is the Commission intending to take in order to outlaw such practices?

How can the Commission's investigations be speeded up with a view to ensuring that users no longer incur excessive expense?

How soon will the people of Europe be able to enjoy fairly-priced roaming services?

What compensation can be made available to the users affected?