WRITTEN QUESTION E-3317/03 by Íñigo Méndez de Vigo (PPE-DE) to the Commission

Subject: Cross-border payments

I have been informed that a Spanish citizen has been charged €12 for transferring €30 to Germany.

Does the Commission believe that this charge complies with Regulation (EC) 2560/2001¹ on cross-border payments? Does the Commission believe that consumers' rights are adequately guaranteed? Are consumers properly informed about the fact that this Regulation has come into force?

511859.EN PE 337.696

¹ OJ L 344, 28.12.2001, p. 13.