

WRITTEN QUESTION E-1322/04  
by Theresa Villiers (PPE-DE)  
to the Commission

Subject: Internet service providers

In the UK, all Internet service providers charge the same amount per minute to call their technical support telephone lines

1. Has the Commission investigated this matter?
2. If so, does the Commission consider this to be an example of price collusion?
3. If the Commission has not investigated this situation, does it have plans to do so?
4. If there is found to be price collusion between Internet service providers, what action will the Commission take to end this practice?