

WRITTEN QUESTION E-4236/05  
by Arlene McCarthy (PSE)  
to the Commission

Subject: Money transfer between EU countries

A constituent of mine recently made a money transfer from her UK bank to a holiday company in Spain. In compliance with Regulation (EC) No 2560/2001<sup>1</sup>, her UK bank charged £21 for the currency conversion. However, in addition, my constituent was charged a further £9.95 by the receiving bank in Spain, which had deducted an extra 1% fee from the transfer. The holiday company required payment for this shortfall.

Does the Commission not agree that this appears to contravene Regulation (EC) No 2560/2001?

What action can the Commission take to remedy this situation?

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<sup>1</sup> OJ L 344, 28.12.2001, p. 13.