

WRITTEN QUESTION E-6521/07  
by Dushana Zdravkova (PPE-DE)  
to the Commission

Subject: The efficiency of the implementation of the 112 pilot project in Sofia

I am grateful to the Commission and Commissioner Reding for the fast and competent answer given to my written question (P-5745/07) concerning the implementation of the European Emergency Number 112 in Bulgaria and I appreciate the fact that Commissioner Reding confirmed that the Bulgarian government had allowed omissions and delay of the project. However, I would like to ask a clarifying question:

The Commission's answer mentioned that it had received information from the Bulgarian authorities concerning the 112 pilot centres. Is this information complete and convincing enough to give evidence of the fact that the above mentioned pilot project in Sofia has been implemented in such a way that it can serve as a model for the creation of the remaining 5 centres?

Will the questionnaire prepared by the Commission's Communications Committee be sufficiently specific for each and every state, and for Bulgaria in particular, so that it will be able to reveal the genuine condition of the 112 system? Would the Commission endorse an independent assessment of the 112 service quality carried out by a civil organization in Bulgaria, as it has been already done in Portugal?

I would like to inform the Commission that I am starting a campaign to gather citizens' observations of the functioning of 112 in Bulgaria and that the results of this survey will be reported to the European Parliament on '112 Day' – 11 February 2008. I am going to hold a series of meetings with representatives of the institutions engaged in developing the 112 system in order to get acquainted with their professional assessment.