

**Question for written answer E-010218/2010  
to the Commission**  
Rule 117  
**Alan Kelly (S&D)**

Subject: E-commerce

In Professor Monti's report on the new strategy for the single market he rightly points out that e-commerce is vital for the future of the EU single market. However, he also points out that there are many barriers to this, such as some companies refusing to sell their wares across borders. Are there any training opportunities for those in business, especially in the SME sector, that would help train them to install software which would assist them in creating a website for orders outside their national boundaries?

Is there any training available or sources of information that these SMEs could tap into order to help them with the legal aspects of such a move, such as in relation to consumer rights, etc?