

**Question for written answer E-008285/2013
to the Commission**
Rule 117
Brian Crowley (ALDE)

Subject: Protecting consumer rights

Consumers in Europe are currently finding it increasingly difficult to switch their energy supplier, with further complications arising from a lack of information. As the Commission has frequently stated, this has led to European energy consumers becoming non-active.

Could the Commission therefore outline what actions are proposed for energy suppliers who fail to provide 'open' access to quality information?

What action does the Commission propose in response to states who fail to implement or act on new legislation on the internal energy market?